



ANNUAL REPORT

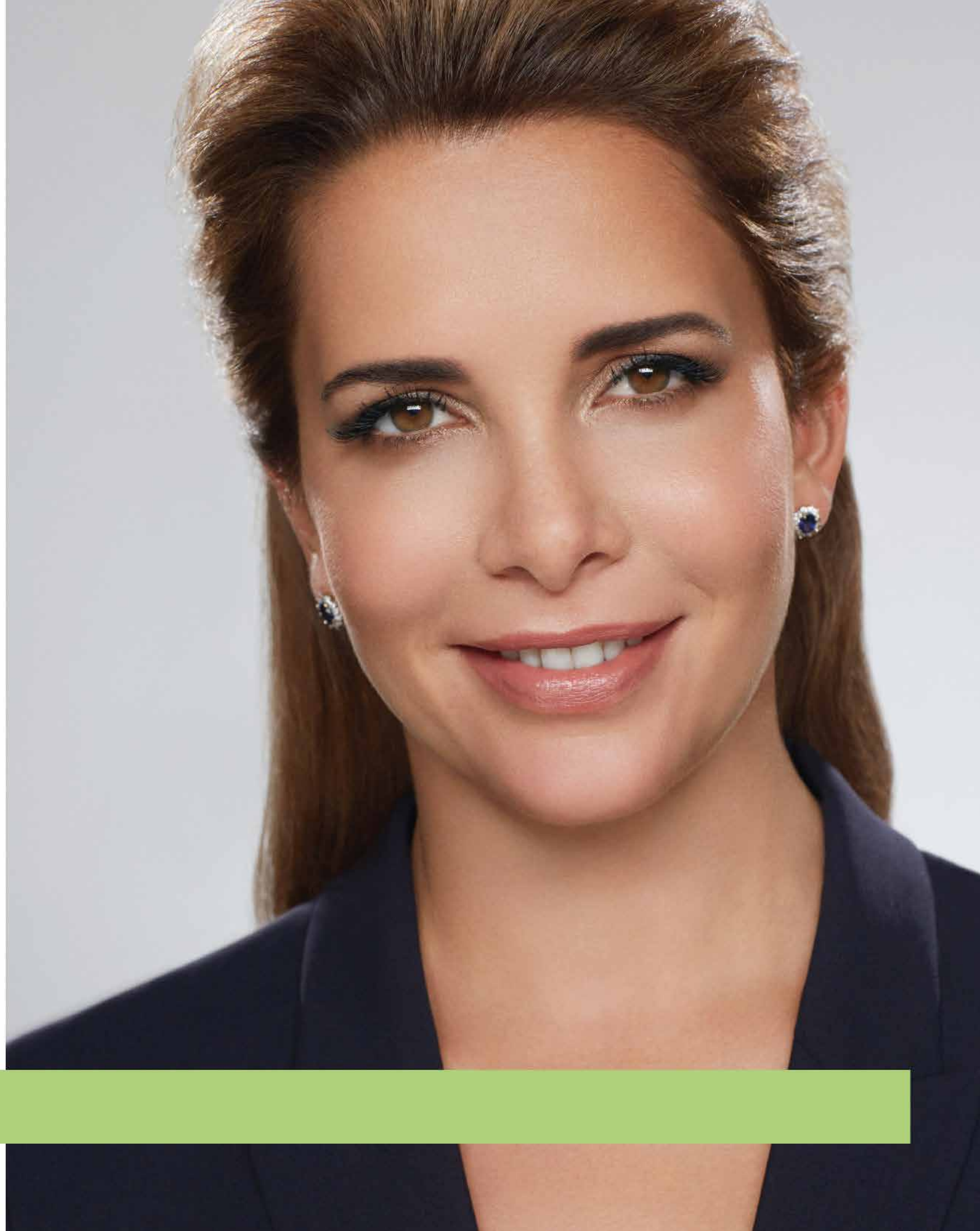
2018

“Our daily businesses and projects should not let us forget about giving to those who need help.”

Fifty Year Charter, Article 9

His Highness Sheikh Mohammed bin Rashid Al Maktoum
Vice-President and Prime Minister of the UAE and Ruler of Dubai





In 2018, we again saw major growth at the International Humanitarian City and I am pleased to report that there are now 81 UN, NGO and corporate members. At no time in recent memory has humanitarian aid been as critical as it is today; 123 million people worldwide are displaced from their homes and dependent on outside help. Sadly, the demand for assistance continues to grow and last year we saw a new record for UN and NGO appeals for crises ranging from natural disasters, to droughts and civil conflict. Given the intense pressure on the aid community to perform, ensuring that emergency assistance is better coordinated and delivered efficiently is of paramount importance. That is where the international Humanitarian City makes an outstanding contribution.

Under CEO Giuseppe Saba's able leadership, the IHC has taken on the challenge of strengthening humanitarian aid response. In 2018, the IHC launched the Humanitarian Logistics Databank to better track aid stocks and deliveries globally, which are often difficult to programme and coordinate properly.

The Databank is already up and running in Dubai and Panama, and should soon expand to include other humanitarian hubs as well. The IHC has also long recognised the importance of communications in emergencies, both operationally and for use in the media and fundraising. To improve communications links for its members, the IHC recently launched a Mobile Flash Studio Project which can be used to communicate better with field operations and create both news and promotional videos. Building better channels of communication between donors and those they seek to help is critical if we are to reach all who require aid.

In 2019, we, in the UAE, are celebrating "The Year of Tolerance". By its very nature, the humanitarian work of the IHC and its members rejects discrimination and hatred, seeking to bring nations together in common cause to end suffering and promote economic development among the poor. We, in Dubai and the UAE, are indeed very fortunate, but our good fortune should not make us lose sight of the trials faced by others. As HH Sheikh Mohammed Bin Rashid Al Maktoum has reminded us all: "Our daily businesses and projects should not let us forget about giving to those who need help."

Her Royal Highness Princess Haya Bint Al Hussein
Chairperson of the International Humanitarian City



HRH Princess
Haya Bint Al Hussein
Chairperson



HE Ibrahim Mohammed Bu Melha
Vice-Chairman



BOARD OF DIRECTORS



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HE Rashid Khalifa Belhoul



Mrs. Caroline Jamal Al-Faraj

Together, We Delivered.

Dear valuable members, partners, and colleagues;

I concluded last year's foreword by promising "I can assure you that We Deliver." Today, I am proud to confirm that, in fact, "Together, We Delivered".

We delivered thanks to the extraordinary commitment of our community in the International Humanitarian City, the cooperation of our citizens, the support of our Board of Directors, and the guidance of our Chairperson.

"Together, We Delivered" the Humanitarian Logistics Databank announced during the 2018 World Government Summit by successfully mapping 4,400 line items. This exercise will facilitate tremendously the implementation of the Databank in "sister" humanitarian cities abroad and in areas affected by natural disasters or complex emergencies; We were extremely excited when IHC won "the 2018 Most Valuable Dashboard Award" last June, and were very proud and honored to receive this award in Carlsbad - California.

"Together, We Delivered" more than USD 70 million worth of aid by serving 89 countries. We also financially supported 20 dispatches by moving more than 2,000 tons of relief items into ten countries. We continue to progress thanks to this extraordinary combination of effort and teamwork, completing each other instead of competing as we look for innovative solutions to solve the field challenges.

"Together, We Delivered" successfully the first open Board of Directors meeting in 2018 in which suggestions were discussed for the Year of Zayed celebrations and EXPO 2020 activities.

I am also happy that the IHC family is growing with our community reaching a total of 81 members, between Humanitarian Organisations and Commercial Companies. Our doors will remain open and welcoming to all of those willing to bring their values to our community and "work together".

Finally, we succeeded in rooting our international position by assisting populations worldwide, just as we consider ourselves an "International Community"; The City is populated by approximately 400 citizens hailing from 61 different nationalities spanning across Asia, Oceania, Europe, the Americas, Africa, and the Middle East - a community that truly reflects the "Tolerance" theme of year 2019 as proclaimed by the esteemed leadership of the United Arab Emirates.

It has been an honour and a pleasure to work with you and I strongly believe that "together, we will continue to deliver."

Thank you for your tremendous support.

A WORD FROM THE CEO



Giuseppe Saba
Chief Executive Officer of the
International Humanitarian City



The International Humanitarian City (IHC) was founded by His Highness Sheikh Mohammed bin Rashid Al Maktoum, Vice-President and Prime Minister of the United Arab Emirates and Ruler of Dubai, in 2003 as a result of the merge of Dubai Aid City and Dubai Humanitarian City.

Chaired by United Nations Messenger of Peace HRH Princess Haya bint Al Hussein, wife of HH Sheikh Mohammed Bin Rashid Al Maktoum, IHC is a non-profit and independent humanitarian hub hosting a community of more than 80 members comprising humanitarian organisations and commercial companies. It is established as a designated free zone Authority.

Given that IHC exists to support the global humanitarian operation through its members, the core of its work is bound to the achievement of the Sustainable Development Goals, specifically Goal 17 through IHC's role as a platform for partnerships, innovation, and knowledge sharing.

WHAT IS IHC?

Strategically located in Dubai between Europe and Asia, IHC members can reach, within 8 hours, two-thirds of the world population living in hazard-prone areas in Asia or Africa, including the hotspot of conflicts, the Middle East.

In 2011, IHC moved to its current location at 18 km from Al Maktoum Airport and 21 km from Jebel Ali Port, the largest man-made port in the world, giving our members the ability to move shipments from sea to air in as little as 10 minutes.

STRATEGIC LOCATION



THE LARGEST HUMANITARIAN HUB IN THE WORLD



GOVERNMENT SERVICES
(Registration, licensing,
and other support)

**FACILITATION OF EMERGENCY
PREPAREDNESS, RESPONSE AND
EVACUATION**

**COORDINATION WITH ALL
MEMBERS FOR AN EFFICIENT
EMERGENCY RESPONSE**

**SELECTED AIRLIFTS FREE OF
CHARGE TO TRANSPORT AID AND
EVACUATE STAFF MEMBERS**

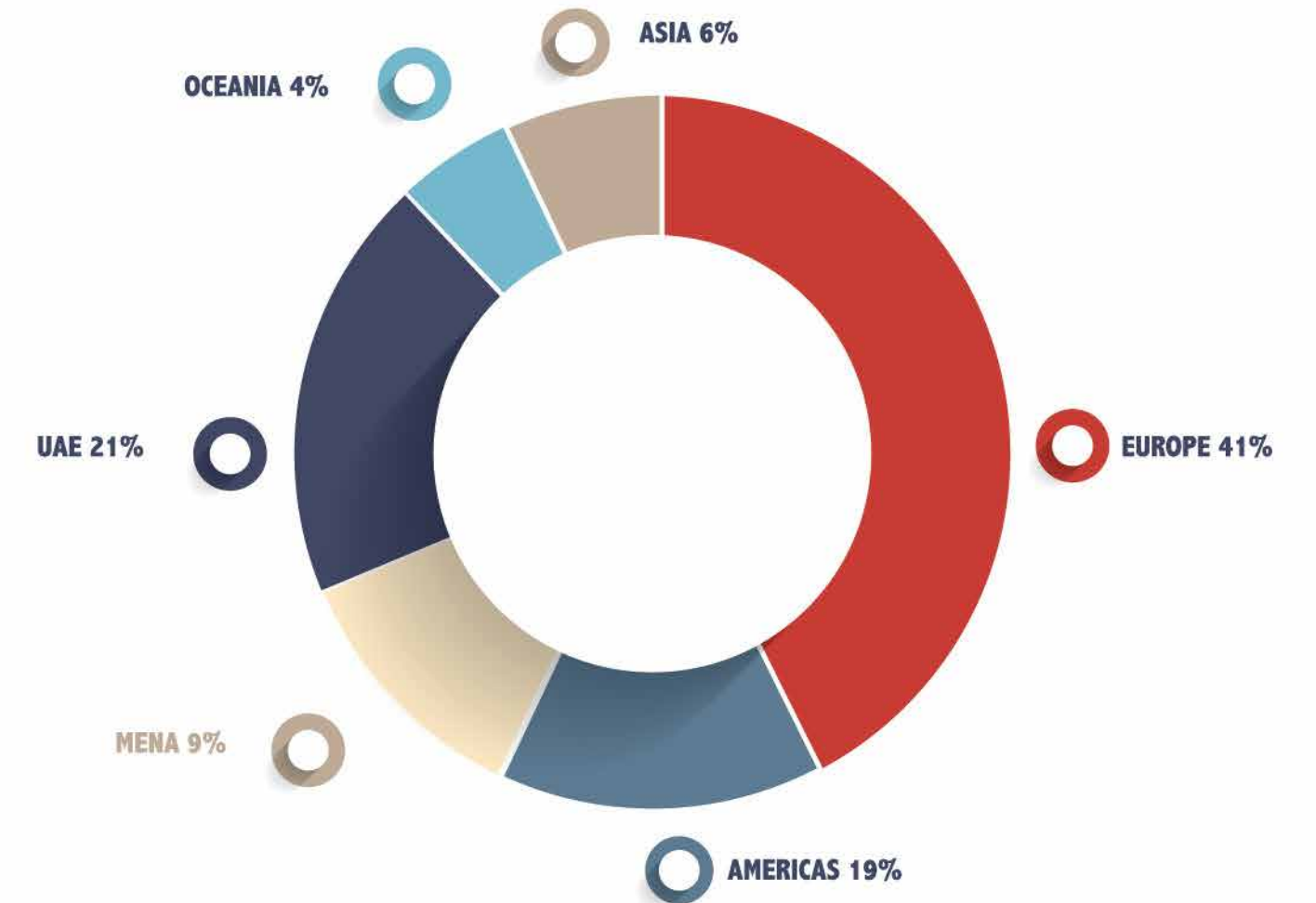
**PROVISION OF
AN EVACUATION CENTRE**
IHC open-space office is permanently
set up with 30 workstations to host
humanitarian workers evacuated from
crisis-hit areas

IHC SERVICES

IHC COMMUNITY IN 2018



THE COUNTRY OF ORIGIN OF THE ORGANISATIONS REGISTERED IN IHC



**IHC:
AN INTERNATIONAL HUB**



IHC MEMBERS



2018 IN NUMBERS

74

fundraising applications processed for the benefit of 17 humanitarian organisations

4

Memoranda of Understanding signed Dubai Customs

Dubai Islamic Affairs and Charitable Activities Department (IACAD)

Ministry of Foreign Affairs and International Cooperation (MoFAIC)

PepsiCo, Inc.

20+

events, workshops, and conferences

350+

students and guests



IHC at Dubai International Humanitarian Aid & Development Conference & Exhibition (DIHAD)



HSH Prince Albert II of Monaco in a visit to IHC



World Children's Day

hands children for children



WFP Executive Director in a visit to IHC



French Parliament delegation in a visit to IHC



InfoSol 2018 Dashboard Award for the Humanitarian Logistics Databank – California, USA



Global Meeting of IHC members



Celebration of the World Humanitarian Day



European Parliament delegation in a visit to IHC



First lady of Panama visit to IHC

IHC SUPPORTED THE DISPATCH OF

20 SHIPMENTS
by moving

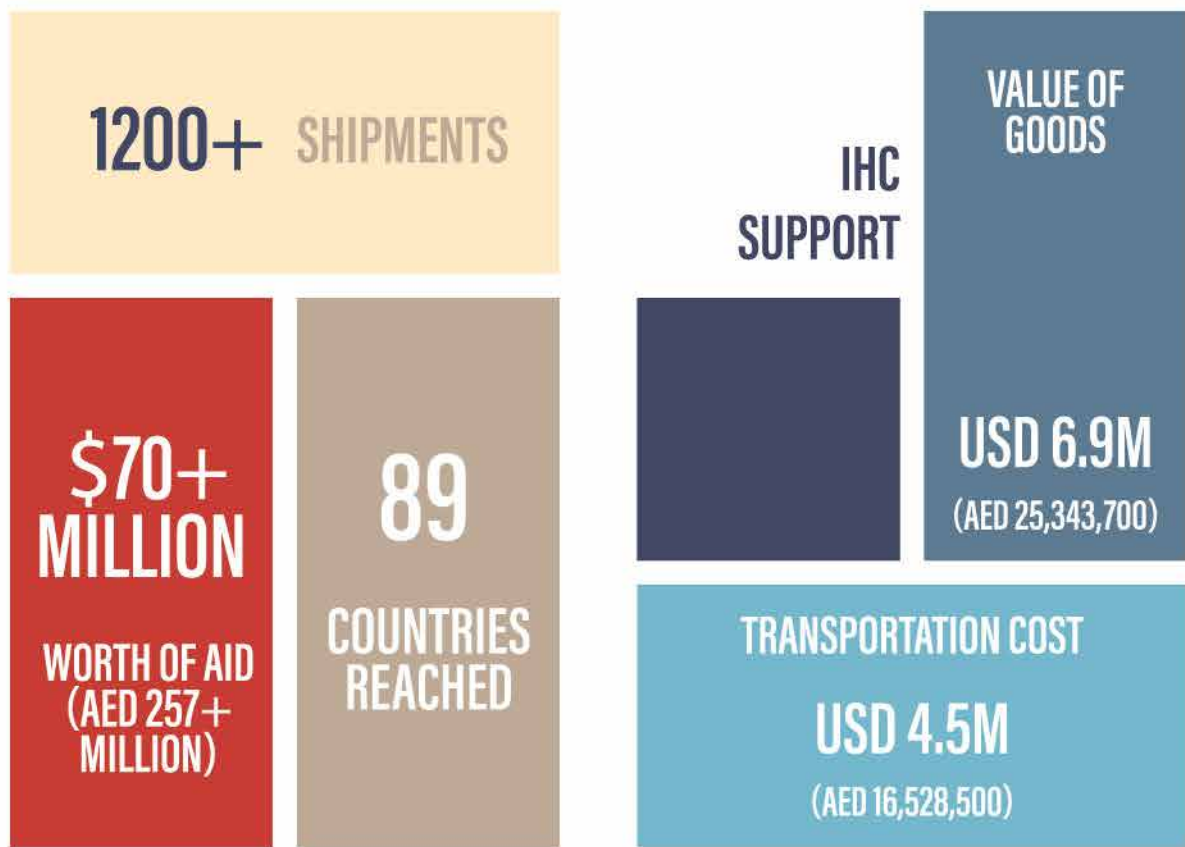
2000+ TONNES
of aid and relief items

into **10** countries

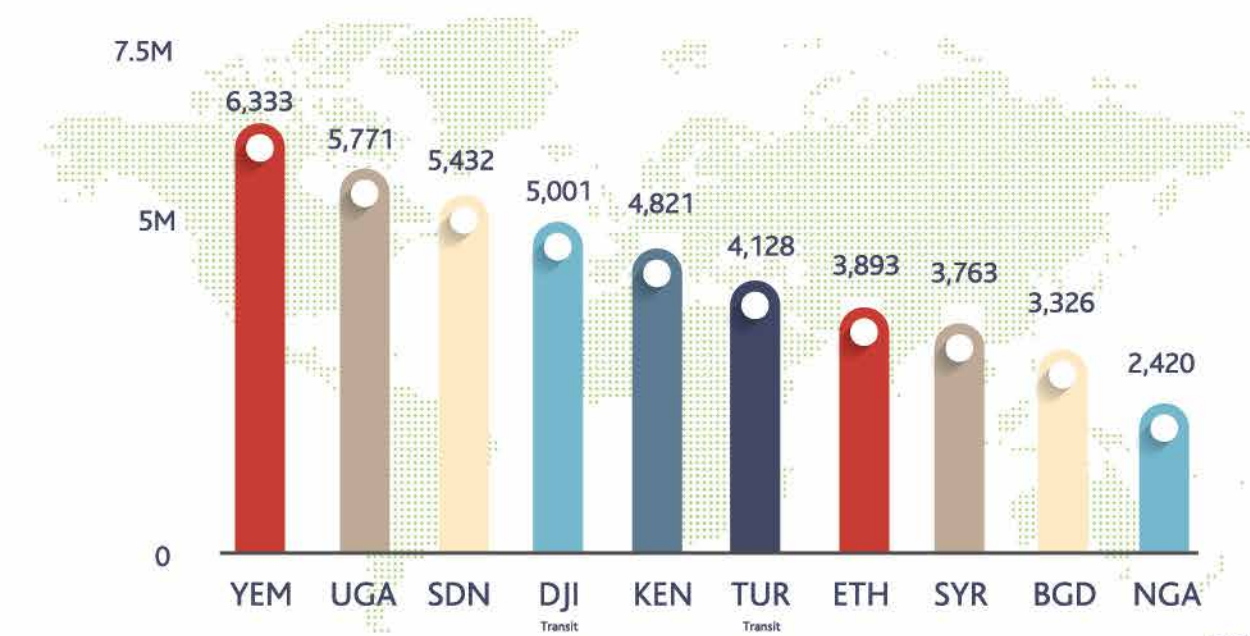
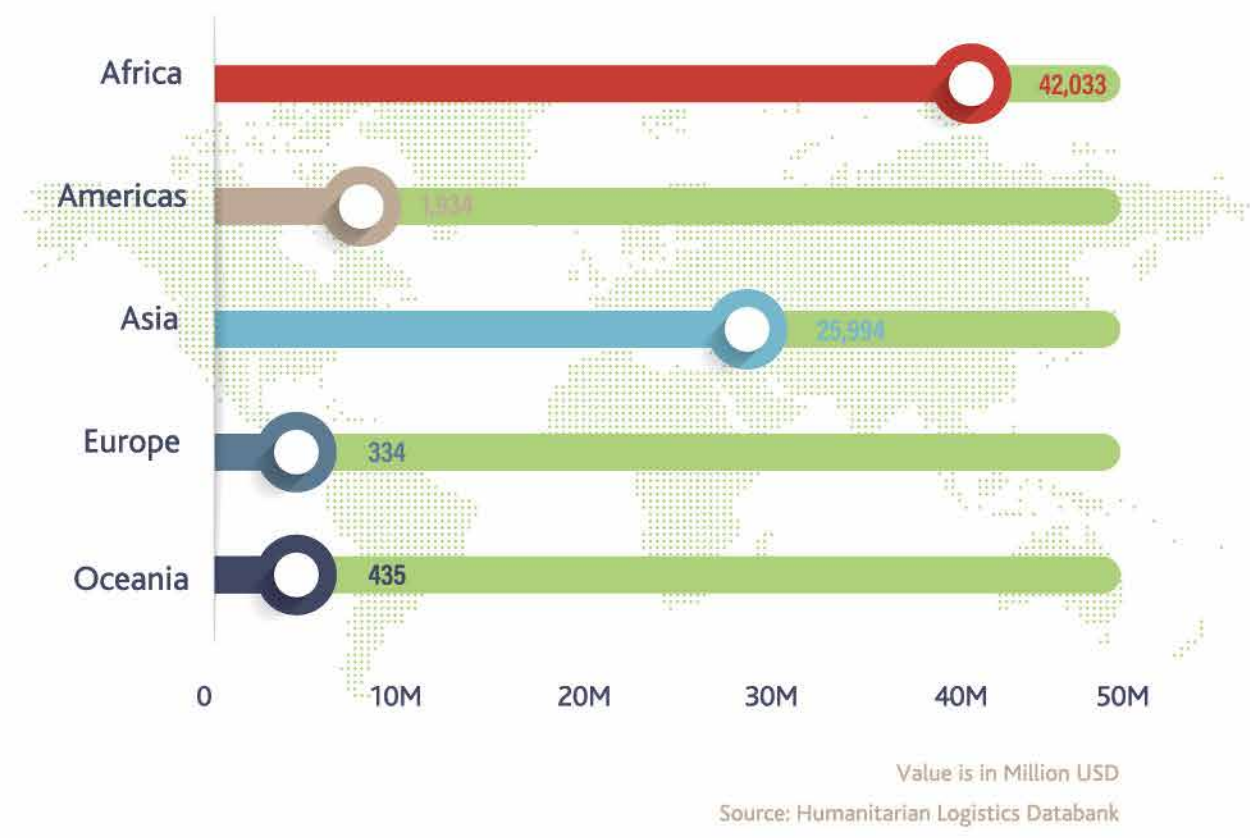
2018

IN NUMBERS

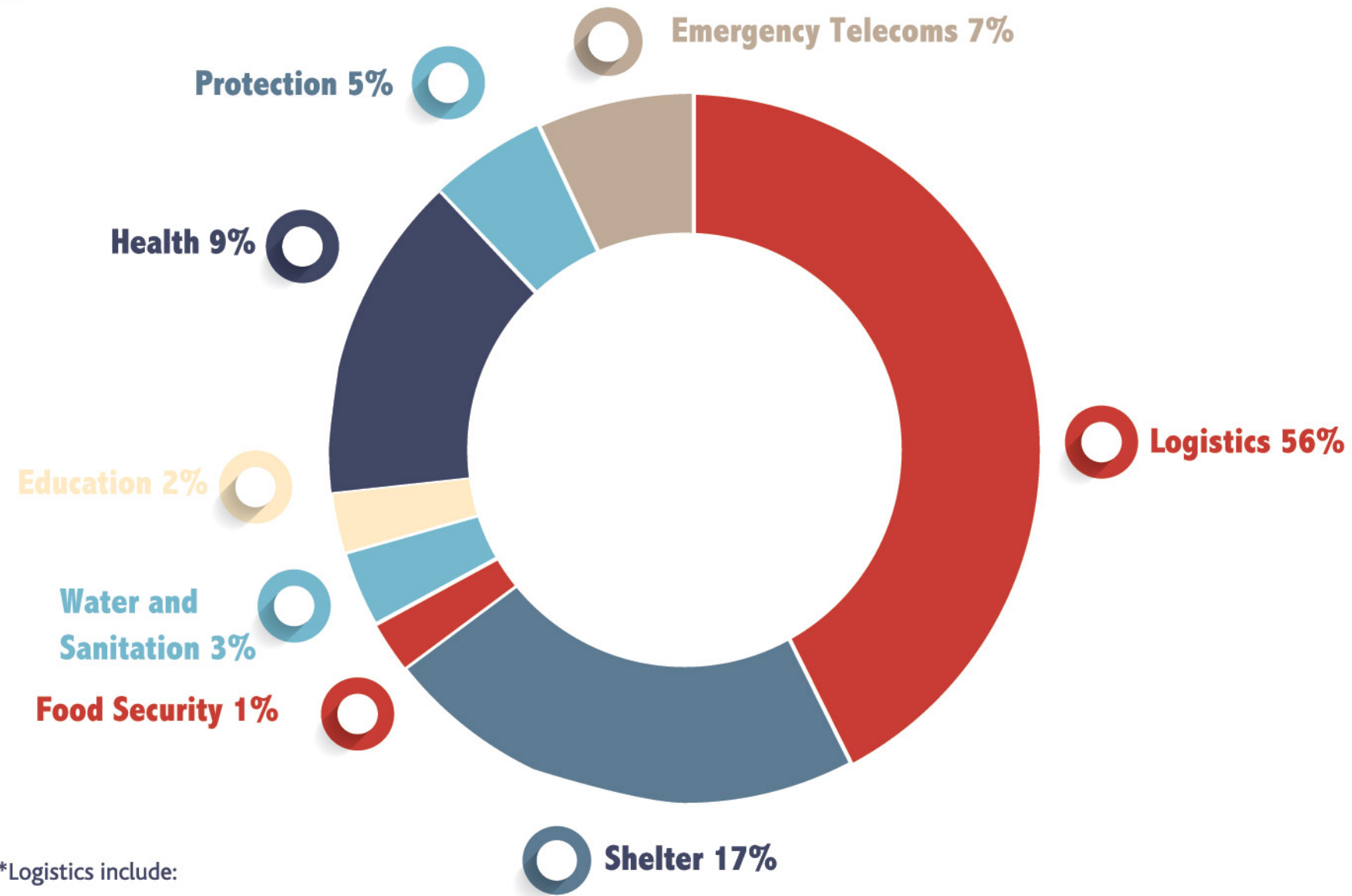
OPERATIONS BY IHC MEMBERS



AID SHIPMENT VALUE PER DESTINATION



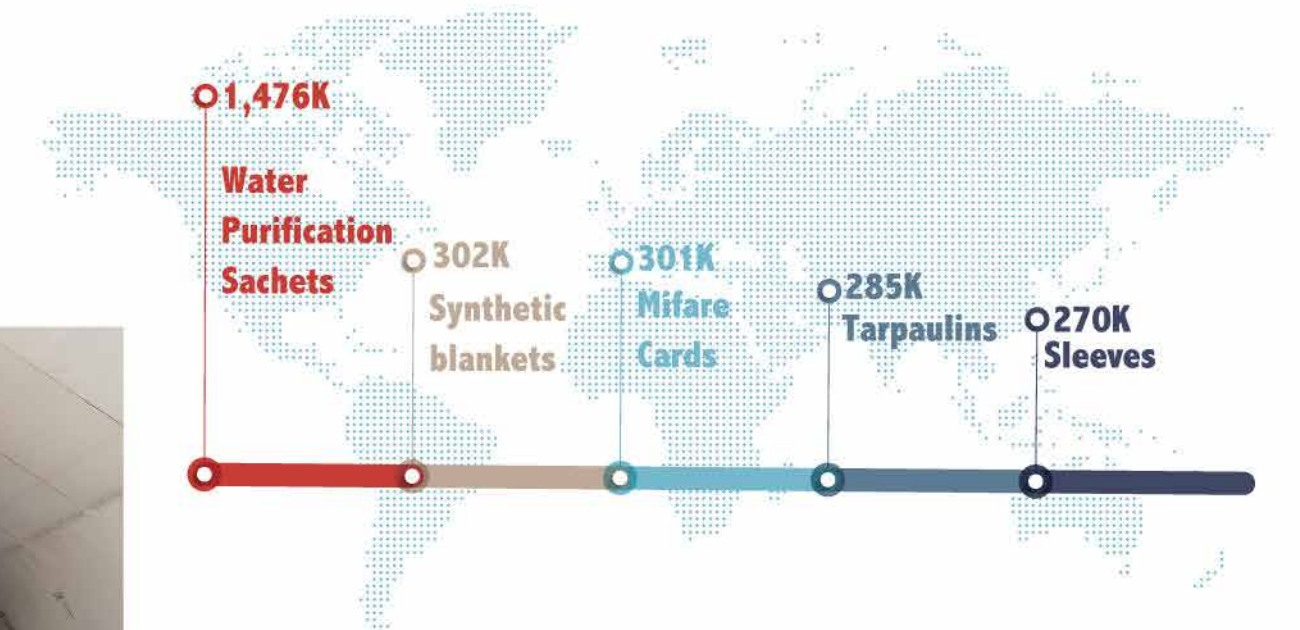
DISTRIBUTION OF AID VALUE PER CLUSTER



*Logistics include:
 Power supplies
 Ambulances and other vehicles
 Field and office equipment
 Boats
 Building structures and tools
 Accessories (for safety, storage, visibility, etc.)

Source: Humanitarian Logistics Databank

MOST SENT RELIEF ITEMS IN 2018



Innovative solutions launched and developed in 2018:

The Humanitarian Logistics Databank
The Flash Studio Project

IHC AN AVENUE FOR INNOVATION

The Humanitarian Logistics Databank provides the humanitarian community with a common database platform on humanitarian aid stocks and flows, to enhance emergency preparedness and response.

In the presence of the UAE Vice President, Prime Minister and Ruler of Dubai, His Highness Sheikh Mohammed Bin Rashid Al Maktoum, the United Nations Messenger of Peace and Chairperson of the International Humanitarian City (IHC), Her Royal Highness Princess Haya bint Al Hussein, wife of Sheikh Mohammed, launched the Humanitarian Logistics Databank at the World Government Summit 2018.

Officials from major humanitarian organisations globally then signed of the letter of intent, including:

- The United Nations Office for the Coordination of Humanitarian Affairs (UNOCHA)
represented by: Under Secretary-General, Mr. Mark Lowcock

- The World Food Programme (WFP)
represented by: Executive Director, Mr. David Beasley;

- The World Health Organization (WHO)
represented by: Director General, Mr. Tedros Ghebreyesus;

- The International Federation of Red Cross and Red Crescent Societies (IFRC)
represented by: Secretary General, Mr. Elhadj As Sy;

- The United Nations International Children's Emergency Fund (UNICEF)
represented by: Executive Director, Mrs. Henrietta Fore

In 2018, the Databank has been adopted in two hubs, the Regional Logistics Centre for Humanitarian Assistance in Panama and the International Humanitarian City of Dubai, UAE. It is currently being implemented in other hubs across the globe.

THE HUMANITARIAN LOGISTICS DATABANK



WHICH ORGANISATIONS COLLABORATED ON THE INTERNATIONAL HUMANITARIAN DATABANK?

The Databank was designed by a team of specialists, IT advisers and subject-matter experts at the IHC in Dubai, with the support of operational humanitarian agencies, including the World Food Programme, World Health Organization, UN High Commissioner for Refugees, the International Federation of Red Cross and Red Crescent Societies, UNICEF and the close cooperation of OCHA, the United Nations Office for the Coordination of Humanitarian Affairs.

HOW DOES IT WORK?

The Databank employs automated tracking of aid movements based on customs data from ports, airports, and other entry points. It provides the global humanitarian community with information on the exact positioning of critical relief items such as food, medicine, and shelter, making them accessible to all cooperating parties. This platform improves collaboration and helps avoid bottlenecks in ports and airports.

The Humanitarian Logistics Databank gives to both, affected countries and humanitarian actors in crisis-torn areas, access to updated information on the availability of relief items in respect of their quantity, location, ownership and movement, so they can plan their action and response accordingly.



HOW TO ACCESS IT?

A public interface is available on IHC website for general information and overview. Professional logisticians, humanitarian organisations, and other relevant third parties are given credentials to login and access detailed data and reports.

WHO CAN BENEFIT FROM IT?

Countries affected by natural or man-made disasters benefit from the platform as it gives them access to relevant information on available aid.

When a crisis strikes, humanitarian agencies hurry to send relief such as medicines, food, shelter items, etc. to those affected countries. Aid should be sent with high priority and from the closest humanitarian hub to the affected area.



With the ever-growing importance of connected communication in disaster response, the International Humanitarian City developed the Flash Studio Project, offering a channel through which stories can be captured with ease and transmitted instantly in studio-grade quality.

In challenging environments, humanitarian organisations often rely on local and international media to obtain first-hand information, provide a humanitarian message, and inform the outside world of the disaster and its scale. However, this communication flow is never easy to maintain in media-poor locations with extremely limited resources and communication infrastructure.

The Flash Studio will provide a solid bridge of communication between the field, media outlets, the general public, and relevant decision makers within the United Nations, governments, and international institutions.

WHAT DOES IT CONSIST OF?

It consists of a set of technology tools made available by IHC to different end-users, such as UN agencies, NGOs and other international organisations that are members of IHC.

- a) Fly Away Kits: self-contained, portable equipment sets destined to be used mainly in the field. Easily carried by the operator, guaranteeing efficient connectivity, enabling transfer of high quality audio/video material to any receiving IP in the world.
- b) Mobile Flash Studio: media and connectivity kit travelling on wheels (composed of tech equipment & vehicle), mainly located in the UAE, but ready to be transferred to countries of interest to guarantee effective, immediate and high quality media coverage.

WHAT DOES IT DO?

It allows the humanitarian community to:

Broadcast and live-stream audio and video material collected directly on the territory of interest
Share content with any "receiving hub" across the globe, the desks of major international TV channels, other media outlets and relevant humanitarian, governmental and non-governmental decision makers.

WHEN WILL IT BE LAUNCHED?

The Flash Studio has been developed and tested throughout 2018. It will be officially unveiled in early 2019.

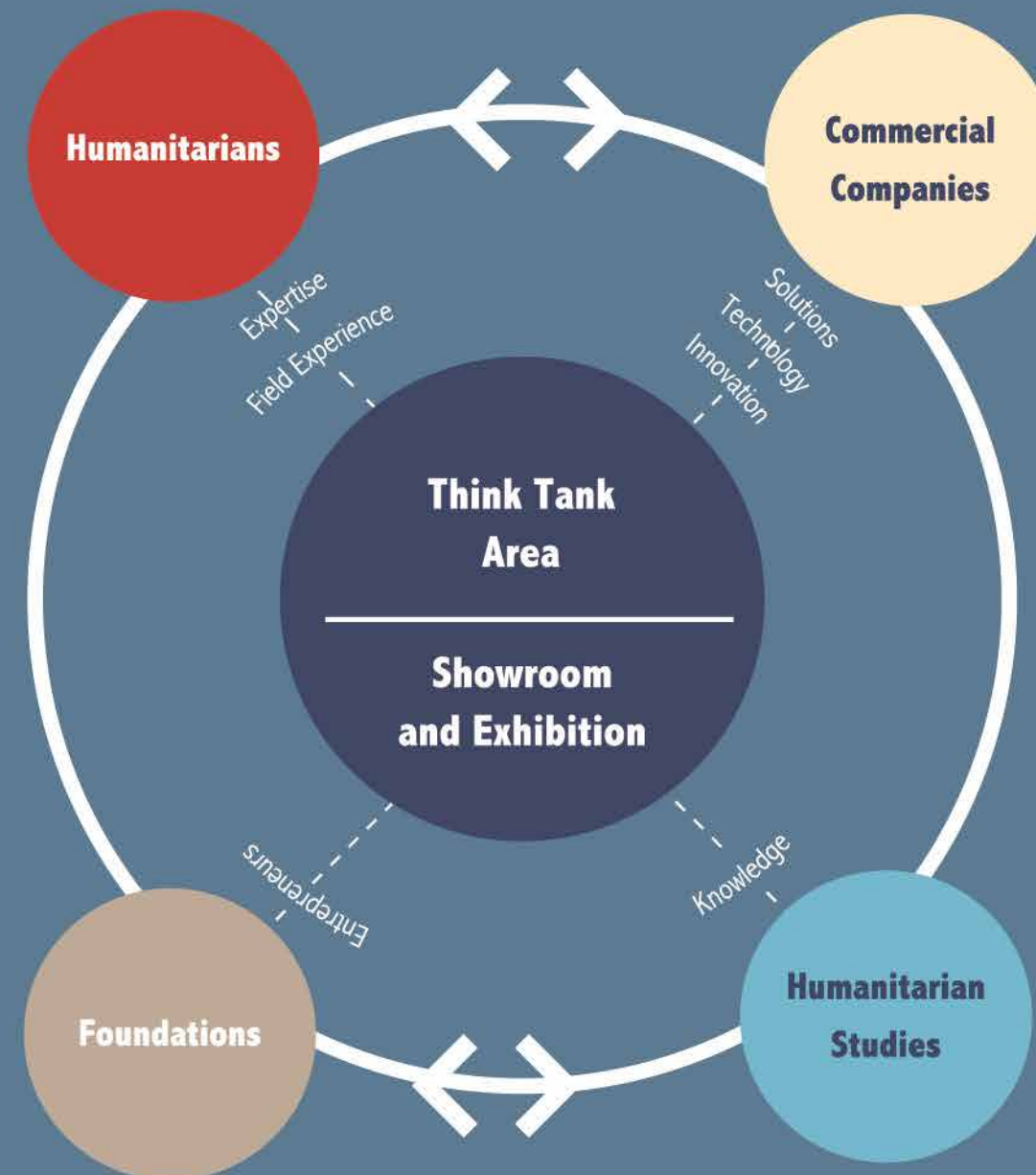
THE FLASH STUDIO PROJECT



A LOOK INTO IHC'S FUTURE



Our future revolves around creating a forward-thinking space that fosters knowledge and innovation. IHC's global vision relies on carving intensive partnerships with academic institutions to facilitate access to humanitarian studies and nurture future humanitarian leaders. This future-oriented approach will also afford IHC and its community greater opportunities to advance innovation and awareness through strengthened cooperation between the private sector and the humanitarian community.



STORIES AND NEWS OF IHC MEMBERS

UNITED AGAINST CANCER, SESSIONS FOR A BETTER UNDERSTANDING

In 2018, the World Health Organization (WHO) reports that 1/3 of deaths from cancer is caused by behavioral and dietary risks: high body mass index, low fruit and vegetable intake, lack of physical activity, tobacco use, and alcohol use.

Studies also concluded that early diagnosis and capacity building programs do matter in increasing the survival rate in Lebanon and the region.

Therefore, in its efforts to save lives, the Children's Cancer Center of Lebanon (CCCL), in collaboration with its leading pediatric oncologist and the WHO, reached out to the rural areas of Lebanon and conducted three capacity building and awareness sessions.

The startup capacity building session targeted the most vulnerable areas and benefited around 100 pediatricians with cancer screening and presenting signs, tumor detection examples and discussions; as well as a follow-up process and hotline to insure ongoing support.

As for the awareness sessions, they provided thorough data on childhood cancer symptoms, the importance of diagnosis, treatments and their consequences; in addition to recommended actions for access to quality care.

All sessions were lively with discussions and hopeful with a personal message from a cancer survivor.

Our communities are in great need for information and consistent awareness about cancer; and upon realizing this need, the CCCL worked hard at developing precise, brief and engaging sessions to create a better understanding of the disease and help in cancer control. Hence, the CCCL management is offering to professionals and NGOs in the region a continuous and advanced training and awareness sessions for 2019.





UAE BASED, UN WFP'S TECHNOLOGY EMERGENCY RESPONSE TEAM CELEBRATE 20 YEARS OF LIFE-SAVING EMERGENCY HUMANITARIAN SUPPORT



The World Food Programme's Fast IT and Telecommunications Emergency and Support Team (FITTEST) celebrated 20 years of operations at International Humanitarian City (IHC) in Dubai. Over two decades, the WFP FITTEST team have been amongst the very first to deploy to some of the world's most dangerous complex conflicts, natural disasters and public health emergencies; and provided humanitarians and affected populations with lifesaving communications through more than 1,500 missions in more than 130 countries.

To mark the occasion, WFP FITTEST held a ceremony and an outdoor Technology Fair generously hosted by IHC where they displayed and demonstrated the innovative technological solutions FITTEST deploys in humanitarian emergencies around the world such as real-time location trackers and cash-based assistance to those who are food insecure, to deliver on WFP's mandate of reaching Zero Hunger by 2030. The event was attended by high officials from the UAE government and the United Nations including WFP Chief of Staff Rehan Asad and WFP Regional Director for Asia and the Pacific David Kaatrud, and representatives from the media.

The event was an opportunity to reflect on the history and future of WFP FITTEST and its evolving role in humanitarian operations worldwide.

Throughout the years, Her Royal Highness Princess Haya bint Al Hussein and the UAE government have provided fundamental support to WFP during UN operations. The geographic location and the continuous Government support have turned the UAE into WFP's largest humanitarian hub in the world with fast access to emergencies around the globe.

WFP FITTEST has housed its pre-positioned emergency IT and satellite-based equipment in IHC's warehousing infrastructure for rapid deployment around the globe since 2001.

Thanks to the generous support of the UAE, WFP has been able to reach millions of people in desperate need by providing food assistance in emergencies like Afghanistan, Bangladesh, Iraq, Haiti, Syria, Yemen and many others.

SMILE TRAIN IS CELEBRATING 20 YEARS OF SUPPORTING CLEFT TREATMENT FOR CHILDREN.

Smile Train was founded in 1999 and since that time has provided the support for more than 1,000,000 children to receive cleft treatment.

Smile Train partner with more than 1,100 hospitals in 85+ countries across the world.

Smile Train's model of empowerment is unique in that it helps support training, education, and resources for local medical professionals.

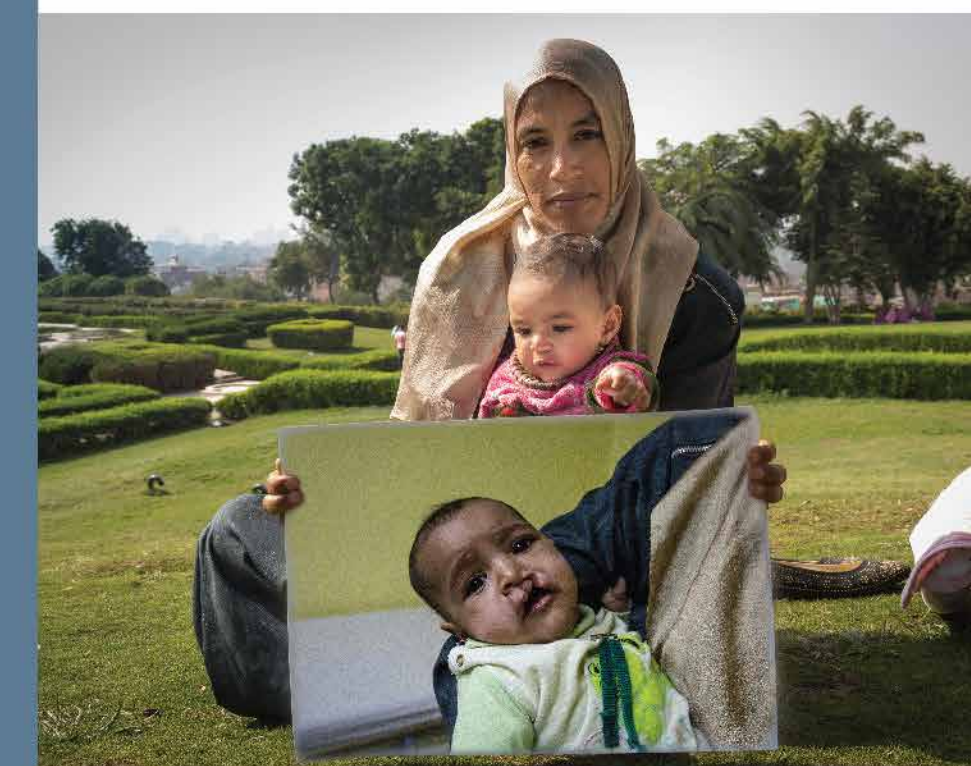
Comprehensive cleft care is essential for children to live healthy and productive lives. In addition to primary surgery, comprehensive cleft care includes pre- and post-surgery treatment like nutrition programs, dental and orthodontic care, speech therapy and social and emotional support.

An example of one of our patient success stories is Rawada who was born with a cleft lip and she is from a village in Egypt. Her family was unable to afford treatment for her because it was too costly for them.

Several weeks later, Rawada's family brought her to one of Smile Train's partner hospitals in Cairo where they were relieved to learn that Rawada would receive cleft surgery free of charge. Thanks to Smile Train's local medical partners, Rawada's cleft surgery took less than an hour.

Today Rawada is happy, healthy and can smile.

Smile Train is changing the world one smile at a time.



WOMEN VOLUNTEERS KEEP THEIR COMMUNITIES HEALTHY AND CHOLERA-FREE IN YEMEN

Salehah and Arna are community health volunteers who have been recently trained to provide health and nutrition services to children in communities affected by the cholera outbreak across Yemen.

The two volunteers are among 24 women who completed the training implemented by UNICEF and national health authorities in September. They are back in their villages providing lifesaving services, raising awareness on cholera preventive and identifying severe acute malnutrition (SAM) among children suffering from suspected cholera.

"I learnt useful information on nutrient supplements and treatment of epidemic diseases such as diphtheria and cholera. I feel more empowered to continue my work as a volunteer, especially with all the new measures I have learnt to detect and refer child malnutrition cases." Arna says.

Salehah and Arna have been working for the past five years positively impacting the behaviour of their community. "I already can see the impact of my work. I remember when I first visited a 6-month child who was suffering from SAM. I immediately referred him to the nearest treatment centre. I kept visiting him and his mother to follow up until he became better and he is now a healthy baby." Salehah testifies.

Such trainings have been implemented through generous support from humanitarian organizations in the United Arab Emirates. It has strengthened UNICEF Yemen's efforts to contain cholera outbreak in affected communities and helped improve the well-being of children in Yemen.

The story is adapted from a longer version produced by UNICEF Yemen.



MISSING CHILD BUREAU KARNATAKA (DEPARTMENT OF WOMEN AND CHILD DEVELOPMENT)

SocioLadder, a technology firm that provides an IBM partnered development sector platform for fundraising, Monitoring, Evaluation and Reporting services operating in India, the United States and now in the MENA region, developed a customized solution to help the Government of Karnataka for tracking, tracking and helping missing and trafficked children in India.

The mission was to build an Application to collect adequate data, collate and share information on missing and unaccomplished children. SocioLadder used its platform to launch www.missingcitizens.org solution for use by the government and various NGOs in 2017.

The solution made the process of finding the missing children simple and easy with its effective tools and strategies. With the strategies, it was facile to identify, trace and repatriate children to their family at the earliest. The successful achievements accomplished will be more perceptible with the reports. Out of 7395 missing children, around 4119 children were placed home safely.

The website is developed and maintained by SocioLadder in collaboration with BOSCO, the Missing Child Bureau (MCB) and the Department of Women and Child Development (DWCD), Ministry of Women and Child Development is actively in use by in the state of Karnataka.

Further development & awareness is being created for Missing Child Bureau (MCB) and various law enforcement agencies on a regular basis. The platform is a huge success in helping the Government of Karnataka find missing and trafficked children and uphold the rights of children. This success upholds the UN Convention on Child Rights protection using Technology as an effective means.





THE CITIZENS FOUNDATION EMPOWERING CHILDREN TO DREAM



It's 7am in Bhai Khan Ghangro, a small village about 28 kilometres from Larkana in Sindh, Pakistan, where a little girl named Khushboo is getting ready for school. But 10-year old Khushboo's day starts much earlier. Every morning, she wakes up at 5am and helps her grandmother clean the house and prepare food for the family. Her mother, in the meanwhile, cares for her four younger siblings and embroiders traditional Sindi caps to earn some extra money for the family. After completing her household chores, Khushboo heads to school, where she studies in grade 5.

Khushboo's father is a rickshaw driver. Business is tough these days. He drives around the area looking for passengers all day, barely making ends meet. "It's hard to tell how many passengers I may get in a day. I usually end up making Rs.100 (0.71 cents) after a long day's work," he says.

Khushboo, on the other hand, wants to become a teacher when she grows up. She loves going to school - TCF's Dubai Cares Campus located a short distance from her house. "I'm very happy to come to school every day. My teachers are very friendly; they make us learn all the good things so that we grow up to be better human beings."

The Citizens Foundation – UAE, in partnership with global philanthropic organizations like Dubai Cares, is on a mission to break down the barriers that prevent children growing up in poverty from receiving quality education. Hundreds of thousands of children like Khushboo are being empowered by education at TCF schools to realize their potential and dream of a better future.

GULF FOR GOOD



One of Gulf for Good's key projects is the Larchfield Kids children's home, beginning with raising funds in 2014 through sending 16 participants to climb to the summit of Mt. Kilimanjaro, the highest in Africa. Efforts have continued and most recently, in November 2018, Gulf for Good held a Gala Ball for this wonderful project, raising over AED360,000. In January 2019 and after five years of fundraising, the home is now staffed and equipped to accept 60 homeless children, providing them with a happy, safe and secure home as well as dedicated staff to support their wellbeing and education.

In July 2019, at least 40 participants will hike Mt. Kilimanjaro again to raise funds to help these children.

The founder of Larchfield Kids says, "Gulf4Good has forged a strategic partnership with Larchfield Kids, without which none of this would have even begun."



After fleeing South Sudan and becoming a refugee in Uganda, Rebecca Chol thought she wouldn't be able to lead a dignified life and provide for herself outside her country. This changed with the kind contribution of Her Highness Sheikha Fatima bint Mubarak, the "Mother of the Emirates" and the Emirates Red Crescent, which enabled UNHCR to support the "Kony Rot" women entrepreneurs' group, founded by Rebecca and 14 other women. The group -meaning "Help Ourselves"- started a hairdressing salon with a simple capital of UGX 1M (USD 266). After the contribution their humble profit increased fivefold from UGX 20,000 (USD 5.39) to UGX 100,000 (USD 27) per day. Rebecca and many other refugees were among the beneficiaries of the Refugee Women Fund, reactivated in 2018 with a contribution by H.H. Sheikha Fatima of USD 1M to assist refugees from South Sudan in Uganda.

Rebecca speaks about the positive impact on her family. She used to depend on food aid, but now she can afford three nutritious meals, in addition to providing her children with school supplies. This project is inspired by the old proverb: "Give a man a fish and you feed him for a day; teach a man to fish and you feed him for a lifetime". Refugees are empowered to improve their livelihoods and utilize their skills not only for their own benefit, but also for the host communities, in line with UNHCR's Global Compact on Refugees.

UNHCR warmly appreciates H.H. Sheikha Fatima's initiatives, which is a symbol of the ongoing legacy of the late Sheikh Zayed, and the well-established humanitarian principles of standing with refugees against the extraordinary challenges they face every day.





In 2014, IHC member ADESO identified significant interest in creating a southern network representing local NGOs on the global stage. This network was officially launched as NEAR (Network for Empowered Air Response) in June 2016 during the World Humanitarian Summit in Istanbul. Since its launch, NEAR has received over 200 membership applications.

NEAR's reputation as the leading network for local NGOs in the global south is demonstrated through its induction as a Grand Bargain signatory in 2018. Further, it has had various projects funded by DG ECHO, USAID/OFDA and the Bill and Melinda Gates Foundation to support the work of local actors. Indeed, NEAR actively works towards reforming the current humanitarian system through its four focus areas: organisational development, advocacy, research and financing. The ultimate goal is to establish a locally driven equitable and efficient system that improves humanitarian response. With this aim, NEAR advocates strongly to minimize transaction costs commonly associated with accessing and delivering humanitarian aid. At the same time, it promotes investment in local actors for better humanitarian response. Over the past year, one of NEAR's breakthrough projects focused on strengthening the capacity of 30 local organisations based in Nepal, Turkey/Syria, South Sudan, Somalia and DRC. It also developed financing solutions through the design of an Islamic Social Finance pooled-fund pilot for Somalia and a National Fund pilot for Nepal. In 2019, ADESO with NEAR will continue to build on the momentum created to advance the localisation agenda.

INFORMAL EDUCATION COURSE

Daham is a 35-year-old man, the father of seven children. He is one of the internally displaced people who escaped from Sinjar after ISIS attacked it, and he is now residing in Khanke Camp. He is from a disadvantaged family in Sinjar, and he never had the chance to go to school and get basic education.

Four of Daham's children attend school. "I was feeling ashamed in front of my children when they were teaching me letters and numbers," said Daham "One day I wanted to see a doctor with my son, but I was not able to read doctor's label to find his location. My son held my hand and told me 'father this is the doctor that we are looking for'. This event pushed me to do my best to learn basic education, but I was unable to attend any course because I was working for my children."

To support displaced families, SOS Children's Villages began offering an informal education course in Khanke camp. "SOS provided me with the best offer I could even think about: attending informal courses in the afternoon and inside the camp. That was the best option for me to learn how to read and write, and to improve myself. I attended the courses without any hesitation," said Daham.

Daham enjoyed the courses he was attending as he learnt letters and numbers. He even encouraged his friends to participate in the programme. "We successfully graduated from the course. Now we can better manage different situations within our community," Daham said about his informal education experience.

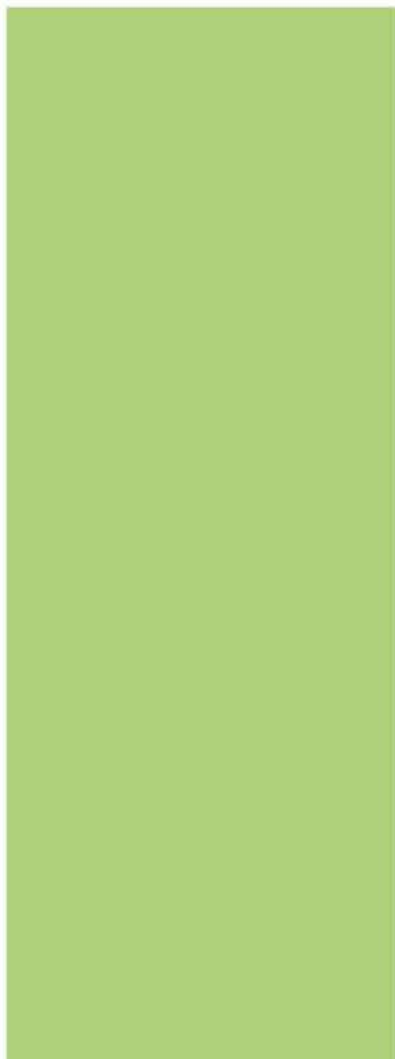




Award-winning, global humanitarian charity, Penny Appeal was set up in 2009 to provide poverty relief across Asia, the Middle East and Africa by offering water solutions, organising mass feedings, supporting orphan care, and providing emergency food and medical aid.

Since then, we have transformed lives and empowered communities around the world, helping to break the poverty cycle and build brighter futures. As well as delivering holistic aid solutions to over thirty countries around the world, we twin each of our solutions with a project right here in the UK.

All of our projects are carefully constructed and designed to be accessible and effective. They are a blend of emergency support, short-term relief, and longer-term sustainable interventions. This multi-focus approach means that we can save lives immediately, improve situations in the coming weeks, and transform communities for years to come. Our global programmes include Feed our World, in which we distribute food parcels to over thirty different counties, Thirst Relief, in which we build wells and deliver clean, safe water solutions to communities with no access to hygienic water sources, and Education First which sees us building fully equipped schools for children all over the world. On top of this, our numerous other programmes focus on marginalised communities and their often forgotten needs, such as Open Your Eyes, which provides life-changing eye care to impoverished communities, and Adopt a Gran, our unique sponsorship programme for the elderly, each of which has its own sister project, at home in the UK.



MIDLAND DOCTORS CHARITY BUILDING HOPE FOR HUMANITY

Midland Doctors is building hope for Humanity through providing Specialized Health care and supporting the lives of people. They extend help to uplift the under-privileged by providing them support to build sustainable homes and centers for educating, training and research.

On the morning of 8th October 2005, a catastrophic earthquake measuring 7.6 on the Richter scale struck the unsuspecting people of Northern Pakistan. When the quake stopped after 6 minutes, the sight was agonizing, over 87000 people lost their lives, tens of thousands were injured and 2 million were left homeless.

This led, to a team of doctors coming together from the middle of the United Kingdom, an area known as the Midlands. The team went to North Pakistan, operated for a week, when they came back, they felt that they needed to do more. The charity Midland Doctors was born and came into function in 2006. to serve the purpose of providing firstly medical relief as well as other requirements like food and shelter to the earthquake hit region.

Organizational skills during major incidents are a vital resource and a special area of expertise of this team. This team helped create a medical facility with functioning Emergency Department, a fully operational operating theatre and inpatient care for 75 patients.

The bravery, resilience and strength to face all odds by the people of Northern Pakistan never failed to move the team of Doctors. When the team returned to England, they felt they needed to do more and thereafter decided to lay building blocks for a medical institute known as the Midland Doctors Medical Institute (MDMI) in the North of Pakistan. In 2010, the floods had hit Pakistan and the Midland Doctors were called into action which led to the building of a 100-house village in the South of Pakistan.

The Midland Doctors is expanding its medical and healthcare capability in the North, providing shelter and ongoing care in the south, and developing a nutritional program which they hope to expand throughout Pakistan. The aim is to treat patients with severe and moderate malnutrition.



This year Arab Student Aid International (ASAI) celebrates 42 years of service in Human Resources and Capacity Building in the Arab States. ASAI as a non-profit, non-religious and tax-exempt educational organization contributes to the enhancement of highly specialized graduates especially in those fields that are in demand and not readily available at universities in the Arab States without prejudice to religion, gender, ethnic and racial background. ASAI is keen in providing specialists, both qualitative and quantitative, for effective role in support of development process especially in less-developed Arab States.

Statistics on ASAI Achievements the Past 42 Years

- 3,950 PhD graduates
- 2690 MA / MS graduates
- 1890 BA / BS graduates
- 20,000 participants in decision making & leadership training courses provided by ASAI



TRAINING MATERNAL WORKERS TO SAVE SIGHT IN BANGLADESH



In Jessore, Bangladesh, one of the first things villagers see when Zinnat Ara approaches is her big smile. After 10 years working in their communities as a maternal health worker, people come from everywhere to ensure she sees them. Zinnat visits about 20 houses and sees around 90 to 100 people a day in the Mollapara area, a territory covering two square miles and about 2500 houses.

"I am happy I started this job because I love working with mothers and children."

The Fred Hollows Foundation recognised the work of the maternal health workers and their great community links and decided to provide them with basic eye health training so they could find people who are blind or suffering eye health issues.

The Fred Hollows Foundation is an international development organisation, based at the IHC, working in 25 countries to restore sight to the poor. The Foundation has worked in Bangladesh for 10 years, and recognises the value of Zinnat and her colleagues. Zinnat identifies five to six patients each day with eye issues and helps them access treatment.

The Foundation also equipped many local clinics to carry out eye treatments, enabling these poorer villagers to receive affordable care in their hometowns.

This innovative idea has had a significant impact on saving sight in Jessore villages.

Before Zinnat and her colleagues received eye care training, patients with eye issues had little access or awareness on how to fix their sight; they would have to find transport to take the journey to a distant hospital, and with eye injuries, often someone must accompany them. This is expensive for many of the poorer villagers.

Now all the local clinics are full of patients referred by the maternal workers, to have their sight restored.

#PEACEDOVES MADE FROM REFUGEE BLANKET OFFCUTS FLY HIGH IN DUBAI



To mark World Peace Day (21 September), IHC member NRS International and UK-based NGO Empathy Action launched a #PeaceDoves campaign to give wings to a message of hope, peace and reconciliation, so vital for our world today. The project, in collaboration with women stitchers from NRS International's factory in Pakistan, saw the production of 650 handcrafted dove toys made from upcycled offcuts of refugee blankets and tarpaulins.

"Each dove is made from excess blanket material that normally keeps refugees warm, is a symbol of peace and an opportunity to support the UN Business for Peace movement. We are the leading supplier of humanitarian relief items such as fleece blankets to UN agencies and international aid organizations, of which we sold 3.5 million pieces in 2017-2018. As part of our sustainability commitment, upcycling of refugee blankets allows us to spread the message of peace, as well as empower our female workforce in Pakistan," says Wieke de Vries, Head of Corporate Social Responsibility (CSR) at NRS International.

Doves spreading wings in Dubai

De Vries and her team went on a Dubai tour on World Peace Day to visit schools, radio stations and media outlets to generate maximum exposure for the project through press coverage. They also paid IHC members a surprise visit to hand out the Peace Doves to partners and clients, such as UNHCR, UNICEF, WFP and ICRC. Through the #PeaceDoves project, NRS International aimed to raise social awareness, ignite empathy and encourage private businesses and individuals to make a difference and contribute to a more peaceful society by spreading our messages of peace.

Small doves, big messages

Speaking about the #PeaceDoves concept, Sandy Glanfield from Empathy Action, says: "I designed the doves to nestle in their recipient's hand, but I hadn't planned on the broad shoulders they would need to carry so many messages; peace, upcycling, public-private partnerships, empowering women, the power of a gift, refugees and love. The doves carry a reminder that for the 68.5 million displaced people worldwide, a blanket or tarpaulin is basic necessity to survive. The passionate and skillful women who made the doves, add the love into this story."

All the 650 #PeaceDoves are uniquely embossed with the factory women's signatures, while conveying their personal messages of peace. Around 150 larger versions of #PeaceDoves have been successfully distributed to Rohingya refugee children in Bangladesh camps, thanks to the support of Danish Refugee Council. The remaining 500 doves are all sold in the UK as party and wedding favours.



While working as a volunteer surgeon with the Direct Aid Society, I met an Ethiopian patient in Beni Shangol province on the border between Ethiopia and South Sudan.

He was deaf mute and was suffering from cataract, so he couldn't see as well; he became isolated from the world and did not interact with anyone. He relied on himself to drink with a glass of water hanging in his neck and eat food with a plastic bag with a piece of bread. God has blessed me to have performed his surgery to restore his sight again. The next day, when he saw me, he threw the bottle of water out of his neck on the ground and he posed for the picture with a smile. Those who knew him swore that they had not seen his smile for years. We did a second eye surgery for him two days later. One day after the second surgery, when he realized everything about him, he hugged me and wept.

This patient changed my life. He made me realize why God made me a doctor and why I was blessed with the skill of surgery.

I decided not to only sympathize with him. I thought with positivity and decided to launch a project to implement one million cataract surgeries all over Egypt and Africa.

I founded "Eye of the world team", a team of skillful eye surgeons, technicians and nursing moving across Egypt and Africa to achieve our dream. We have conducted so far thirty thousand surgeries and we still have a lot of work to do.

According to the World Health Organization, 37 million people suffer from blindness. 80% of them are treatable and their sight can be restored so they can gain back their normal life.

A simple five-minute surgery can restore a person's normal life and, because we think big, we have decided to join the Community of great humanitarian initiatives.

We decided to join the International Humanitarian City (IHC).

Dr. Mohamed Hendy
Founder of Eye of the world team



WOMEN AND WAR



Men make war; women live with the consequences. At least that is the way it is largely perceived.

Women live and react to those consequences, but they are hardly passive victims. They grieve, they fight against the suffering, and many find they are forced to re-invent themselves, shedding an old identity and forging a new one shaped by war.

A new feature by National Geographic, supported by the International Committee of the Red Cross, takes a closer look at how women react to and deal with the disruption that conflict brings to family and work life. In the project, A Woman's War, we break open the stereotype of "women as victim" and explore the multiple, complex, sometimes conflicting roles women play in conflict: fighters, humanitarians, mothers, daughters, laborers, community leaders and survivors.

"I believe that women are agents for change. I believe that women are major sources of stability in conflict-affected areas and that they hold together not only their families but their communities," said Mary Wertz, the deputy director of operations at the International Committee of the Red Cross. "My hope is that we all, humanitarians included, are able to look at women in their complete forms and not just as victims of something."

The lives documented are diverse. Photographer Robin Hammond visited a war he knows well – Iraq – as well as conflicts that seldom make global headlines, in the Philippines and southern Nigeria. Identities continue to be shaped by war even when the guns fall silent, so Hammond also travelled to Peru to see old scars that have not yet healed.



Working on gender is complex. It combines power and privilege, community rituals and expectations. Conflict tends to exacerbate existing inequalities. What happens when the family bread winner – often a male – goes off to war or is killed by the violence? Societal roles shift; women may be given an opportunity they previously didn't have.

"I think in many conflict situations women are forced into being the ones in charge of the family," Wertz said. "Women may have to take care of the agricultural areas. They may have to move into the work force. They have to look after the kids' education."

With this new project, National Geographic and the ICRC explore the multiple identities women step into through a series of portraits, part environmental, part studio. Each unique portrait, taken against a background significant to the subject's story, is crafted to challenge the simple labels we attach to women in war, and to question the role of photography to provide singular answers to complex issues.



THE INCLUSION OF PEOPLE OF DETERMINATION BY MÉDECINS SANS FRONTIÈRES/DOCTORS WITHOUT BORDERS (MSF)

According to ESCWA's most recent Disability in the Arab Region report, only 2 percent of the Arab population is reported to be living with a disability in contrast to the global average of 6 percent, or an estimated 446 million people. Within the region we also see variation from 0.2 percent in Qatar to 5.1 percent in Morocco.

Beyond the numbers and the constraints in collecting data, what is clear throughout the world is that disability remains one of the most overlooked yet significant sources of disadvantage and marginalization.

While illness is the most common cause of disability across the region, conflict has become more common in recent years. And this is not only limited to direct physical threat; damaged infrastructure, reduced access to nutrition and healthcare, and an overall deteriorating environment also cause injury, impairment and disability. It is estimated that for every child killed in warfare, three acquire a disability.

Our medical teams seek to provide medical care not only in these precarious circumstances but also when populations flee and settle in host communities. Yet according to the Arab Forum for the Rights of Persons with Disabilities, the needs of this at-risk population are rarely, if at all, identified or met.

So when our colleagues shared with us their initiative to make MSF a more inclusive organization of persons of determination, we seized the opportunity to support them recognizing that we should start at home.

Last year, MSF UAE Arabized close to 600 documents or the equivalent of over half a million words. However, this project was not just another translation assignment. Our work calls upon us to provide care for the most vulnerable and there is no truer representation of this than people living with a disability in the contexts where we work.

Sharing our knowledge and experience with an Arabic-speaking audience is another way for us to fulfill our social mission. It may be a small contribution but it is one that means a lot to us and to the people we care for.





Matt is a 17 year-old boy who lives in Batam, Indonesia. He was sent to live in a children's home when he was younger, after his mother passed away. Along with other children, Matt was referred by the school principal to participate in an art therapy programme co-organized by The Red Pencil. Although his peers saw him as a cheerful person, his past experiences and the hard times he had gone through had left an inner realm of intense emotions. He had trouble expressing himself and talking about his problems.

With the gentle help and guidance of the art therapists facilitating the sessions, Matt slowly learnt that feelings did not have to be communicated with words, they could also be expressed through the creative process of art-making.

One of the directives that was given to him and his fellow participants during this art therapy programme was to create a self-box that would represent his outer and inner self. During the last session of the box-making activity, Matt surprised everyone by painting over the entire outer surface of the box in black paint and shredding some coloured confetti into it. He then shared that the box was "a bomb" and the inside, "a rainbow": when the bomb would go off, a rainbow would be revealed.

Thanks to the art therapy programme he took part in, Matt has learned to use art as a way of expressing, containing and reflecting on difficult emotions.

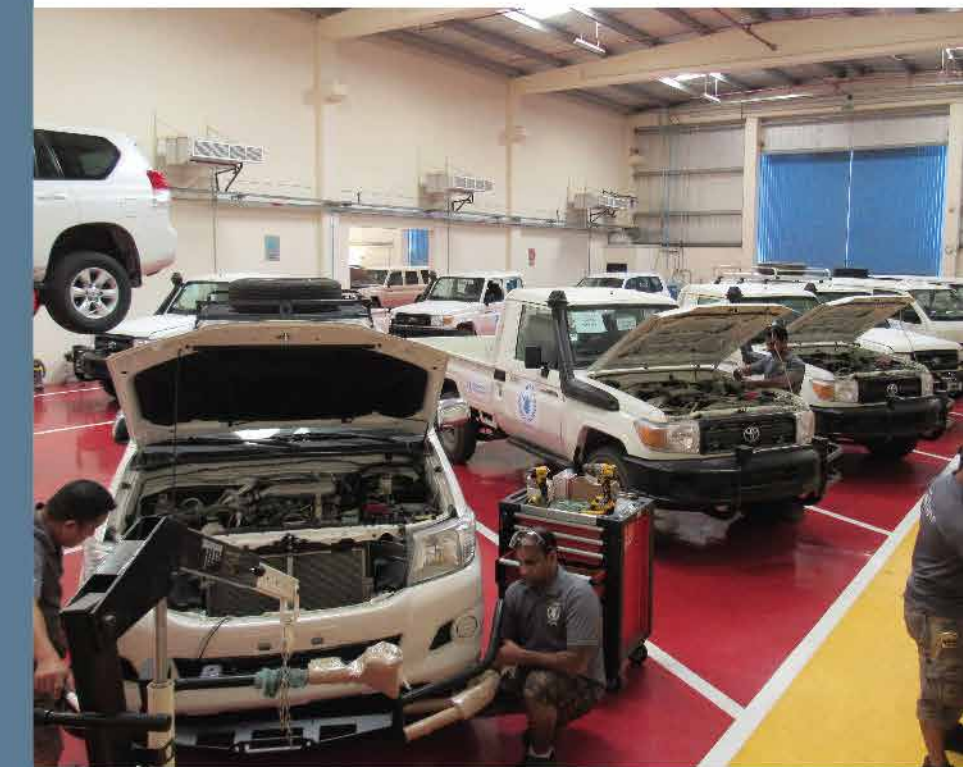


WFP ESTABLISHES NEW FLEET CENTRE IN DUBAI

The Global Vehicle Leasing Programme (GVLP, established in 2007) which, is recognized within the Humanitarian sector as a best-in-class model for light vehicle leasing services, has transitioned into the new "Fleet Centre" at the end of 2018.

The Fleet Centre consists, of a team of fleet experts whose role is to provide both remote and on-site support to country offices in defining their fleet requirements. Offering expert advice on how to increase vehicle utilization and keep running costs to a minimum while maximising sales revenues from end-of-life vehicles, as well as reducing CO2 emissions with lower maintenance costs.

As part of the upgraded range of services, the Fleet Centre has launched an innovative portal – an advanced digital platform which enables country offices to request vehicles online, in matter of minutes. The innovation delivered by Fleet Centre is not only related to digital transformation. The aim is to deliver savings for country offices by reducing the total cost of ownership per vehicle, and offering new, smart and sustainable fleets, this way enabling WFP Country Offices worldwide to allocate more funds to assist beneficiaries and subsequently spend less on fleet cost and maintenance, the goal of the Fleet Centre is to reduce vehicle associated costs by around USD\$ 10,000 per annum. WFP operates a fleet of more than 4,000 light vehicles worldwide, worth approximately USD\$ 64 million. In addition, Fleet Centre also provides world class training services. All Fleet Centre trainers hold International Diplomas in Advanced Driving Instruction as Master Trainers, which is fully accredited by a world's leading body - The Royal Society for the Prevention of Accidents, RoSPA (WFP is the only humanitarian organisation to hold such qualifications). To date, the Fleet Centre has trained over 4,400 WFP and sister agency Drivers worldwide





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