



مبادرات محمد بن راشد آل مكتوم العالمية  
Mohammed bin Rashid  
Al Maktoum Global Initiatives



المدينة العالمية للخدمات الإنسانية  
INTERNATIONAL HUMANITARIAN CITY

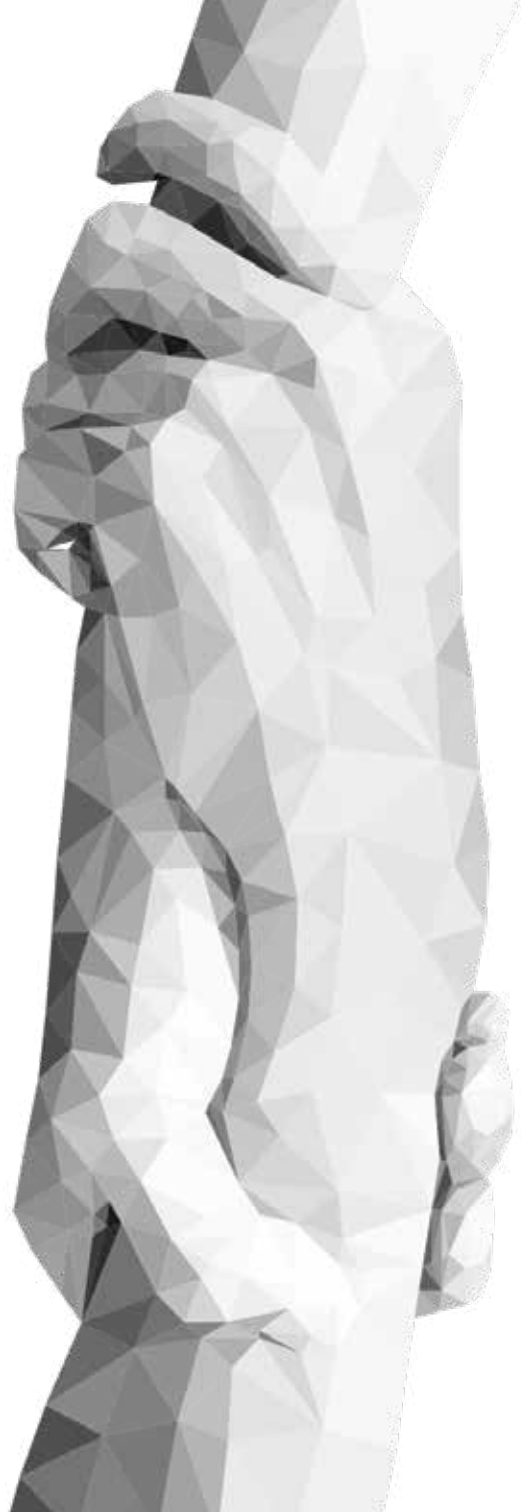


## MEMBERSHIP

at the International Humanitarian City

[www.ihc.ae](http://www.ihc.ae)





# THE INTERNATIONAL HUMANITARIAN CITY (IHC)

was founded in 2003 by His Highness Sheikh Mohammed bin Rashid Al Maktoum, Vice-President and Prime Minister of the United Arab Emirates and Ruler of Dubai, through the merger of Dubai Aid City (DAC) and Dubai Humanitarian City (DHC). It is the one and only non-profit, independent, humanitarian free-zone Authority hosting a community of members comprised of UN organisations, international non-governmental organisations, intergovernmental organisations, and commercial companies.

Today, over 18 years later, IHC is the largest humanitarian hub in the world with the most diverse members. It plays a pivotal role in facilitating first responses to crises at a global level efficiently. Based in Dubai, IHC has a strategic location allowing rapid relief to be within reach in all corners of the world.

In 2011, IHC tripled its size and moved to its current strategic location at 18 from Al Maktoum Airport and 21 km from Jebel Ali Port, giving members the ability to move shipments from sea to air in as little as 10 minutes.

IHC enables its members and aid agencies to conduct fundraising activities in the United Arab Emirates with the partnership and support of the City to obtain government approval. In other terms, IHC exists for its members. Benefiting from the position of Dubai as a hub for transport modes, logistics, and value-added services, it offers an innovative approach to support humanitarian response through its facilities, warehousing and close-knit network of partners in the private sector, local community, and government.



## REGISTRATION & LICENSING

The International Humanitarian City is an independent free zone Authority where humanitarian organisations and commercial companies can register and get licensed.

IHC provides an ideal environment to foster partnerships and humanitarian responsibility within a clear legal framework.

Manufacturers and suppliers of goods and services to humanitarian agencies can also register and be part of IHC community.

## FUNDRAISING APPROVALS

IHC's licensed Humanitarian organizations who wish to conduct fundraising activities in Dubai has the primary eligibility, however fundraising possibilities are strictly subject to the approval from Islamic Affairs and Charitable Activities Department (IACAD) (<https://www.iacad.gov.ae/>) based on the application and the IHC plays the role of facilitator in the matter of Fundraising.

## GOVERNMENT SERVICES

IHC offers a range of government services to its members to facilitate their operations:

- **EMPLOYMENT VISA SERVICES**
  - In Country
  - New Applicants Outside the UAE
  - Renewal
- **VISIT VISA SERVICES**
- **DEPENDENTS AND HOUSEMAID VISA SERVICES**
  - New and Renewal



## EMERGENCY RESPONSE

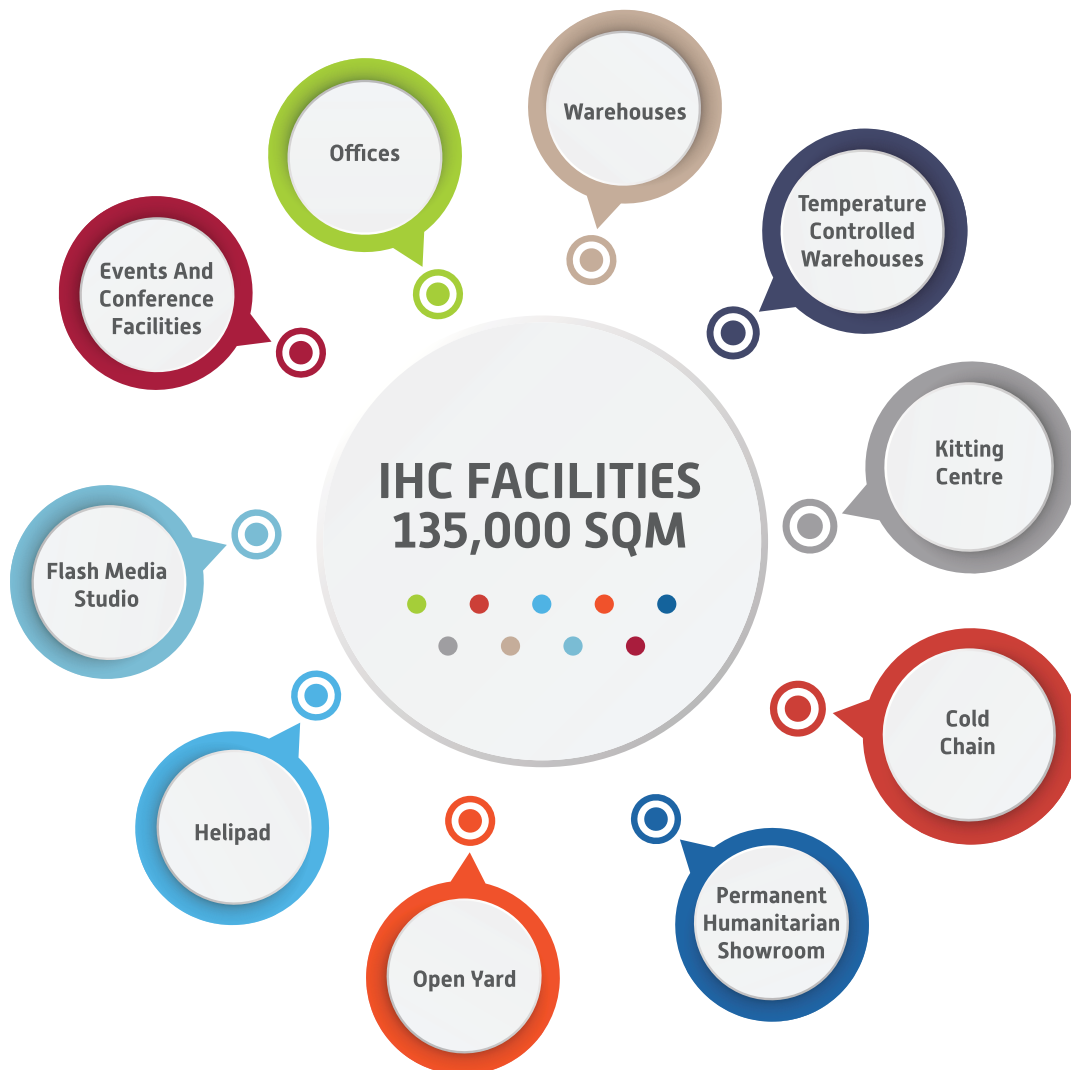
The International Humanitarian City facilitates and coordinates collective action with all IHC members for efficient emergency preparedness and response to a growing number of crises across the world.



## EVACUATION CENTRE

It also provides selected air transport to evacuate staff members from danger zones, securing an evacuation centre to host them.

# IHC FACILITIES







# MEMBERSHIP BENEFITS

## BRAND EXPOSURE



Individual Member's page includes Logo, office contact details, brief, and website on IHC's website

Posts on social media platforms on related activities

Push notifications on IHC platforms

Member's story in the annual report

Circular to IHC's community about member's news and offers

Distribution of members promotional materials in IHC's premises including offices & warehouses

## DESIGNATED FREE ZONE



Minimize the Lead time of import and export transactions

IHC is part of the Jebel Ali and DWC cluster, thus this facilitates the import and export process

Non-applicability of VAT on transfer of goods between IHC and other Designated zones

Refund of VAT payment on purchases from local market and on supply of services for humanitarian organisations holding a Tax Reference Number, where the purchased goods and services are work-related

## USE OF IHC'S FACILITIES



World-class facilities that include training, meeting rooms, and auditorium free of charge

IHC members can promote their products in a permanent exhibition area in IHC's warehouses where all official and educational visits are conducted

## ENGAGEMENT PLATFORM



Members are also engaged in initiatives led by IHC

Partnerships and collaboration opportunities between IHC's community are encouraged

Engagement in international and local official events like: media interviews, media visits, annual Suhoor, etc.

## COORDINATION



Emergency Response Task Force coordination for members conducting emergency response activities

## AIRLINES FLIGHT DISCOUNTS



IHC provides to its members a special discount rates for their members and guests up to 25% on economy class

## HOTELS DISCOUNTS AND SHUTTLE BUS SERVICES



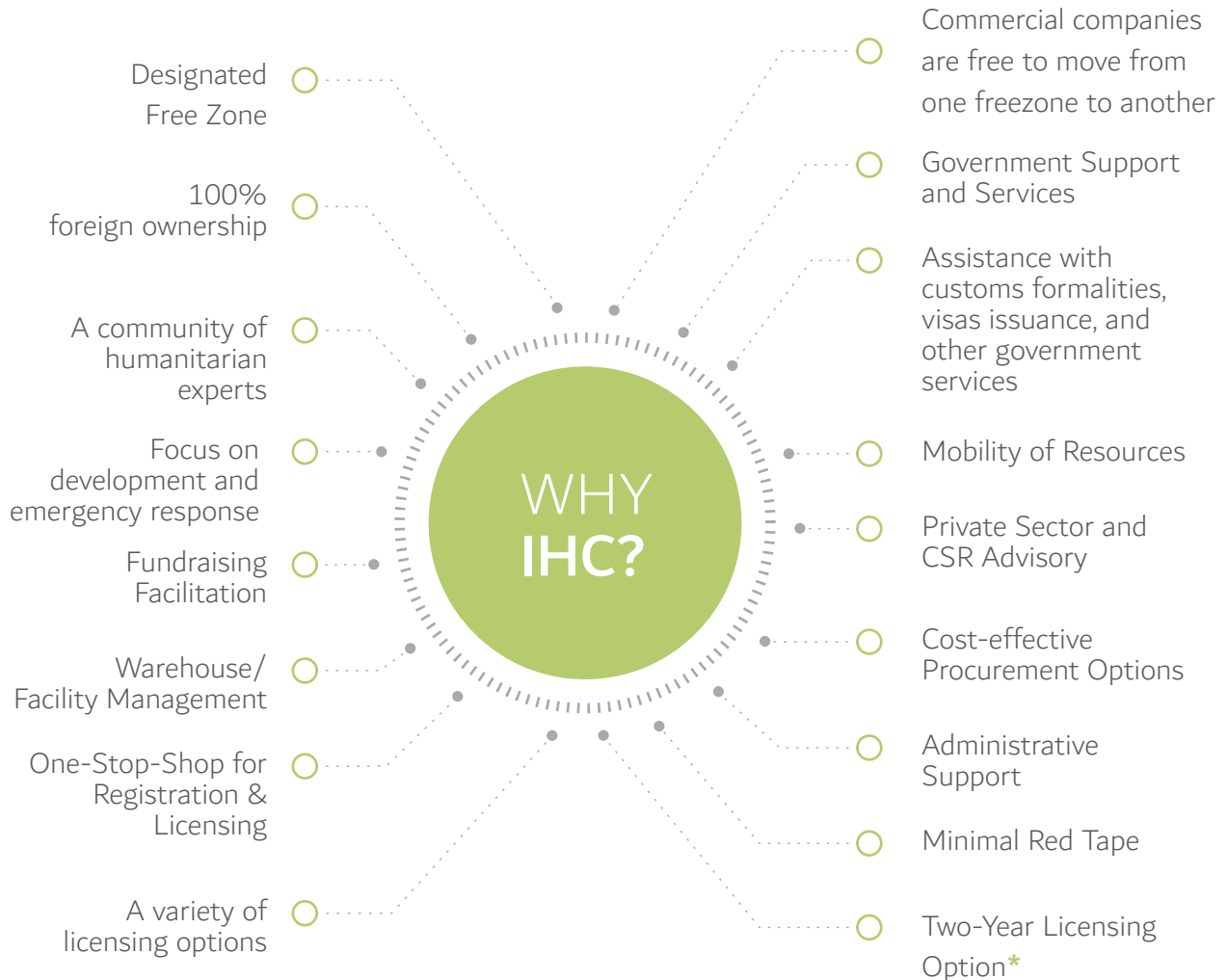
Hotel discounts for IHC members

IHC offers a free shuttle bus service for a round trip twice daily to IHC from Ibn Battuta mall

# OUR MEMBERS







**\* Two-Year Licensing Option:**

- Seamless operation to ease the business of the members by giving a longer licensing period
- Reduce the frequency, documentation, and preparation for license renewal from the member side
- Lower cost of renewal as the Legalization of overseas documents needs to take place once in two years

# LICENSING TYPES:

ESTABLISHMENT	TYPE	PRICE AED
NPO	STANDARD OFFICE	18,274
	BUSINESS CENTRE DESK	11,250
COMMERCIAL	STANDARD OFFICE	32,064
	BUSINESS CENTER DESK	20,800

\*Prices are annual

## WAREHOUSE RATE PER SQUARE METRE AED

NPO

269

COMMERCIAL

376

# STANDARD OFFICE PACKAGE

**With IHC Standard Office Packages,  
you get privilege services which include:**

- Utility charges included
- Establishment Card
- Visa (2)
- 24-hour security and access
- 20 sq/mtr office space
- Free conferencing and meeting facilities
- Free Transportation (From nearest metro station to IHC)
- Free Wi Fi
- Fundraising option for NPOs
- Access card

**Package includes:**

Registration & License fees,  
Maintenance, General Services, Utilities

**Note:**

Visa cost will be an additional charge  
when using IHC services





# BUSINESS CENTRE PACKAGE

**With IHC Business Centre Packages,  
you get privilege services which include:**

- Common Reception service
- Fully connected work station
- Conferencing and meeting facilities
- Free Transportation (From nearest metro station to IHC)
- Free WiFi
- Common Pantry
- Sharing Stationary Basket
- Inclusive of all utility charges
- Establishment Card
- Visa (2)
- Smart Printing (controlled: First 100 pages free)
- 24-hour security and access
- Access card
- Minimum Business centre Usage – 10 hours per week

**Package includes:** Dedicated Hot Desk, Registration & License fees, Maintenance, General Services, Utilities

**Note:** Visa cost will be additional which should be paid upon taking the service from IHC.

# CONTACT US

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