



ANNUAL REPORT 2017



مبادرات محمد بن راشد آل مكتوم العالمية
Mohammed bin Rashid
Al Maktoum Global Initiatives



المدينة العالمية للخدمات الإنسانية
INTERNATIONAL HUMANITARIAN CITY



ONE
FOR
HUMANITY

The logo for One for Humanity. It consists of a large, light green circle on the left. To its right, the word "ONE" is written in a bold, green, sans-serif font. Below "ONE", the words "FOR" and "HUMANITY" are stacked vertically in a smaller, dark gray, sans-serif font. The entire logo is centered within a large, light gray circle that overlaps with the one on the left.



“Tolerance is no catchphrase, but a quality we must cherish and practice. It must be woven into the fabric of our society to safeguard our future and maintain the progress we have made.”

“We cannot live without hope; if we give up hope, we will give up on the future and any opportunity for us to restore the glory of our Arab nation.”

“We seek to transform generosity and giving into sustainable and institutional acts that lead to a tangible change in society and make a real difference in people’s life.”

His Highness Sheikh Mohammed bin Rashed Al Maktoum
Vice-President and Prime Minister of the UAE and Ruler of Dubai





Dear Valued Members,

It gives me great pleasure to update you once more in my capacity as Chairperson of the International Humanitarian City. As a new year unfolds, I am pleased to not only reflect back on our achievements, but to also look ahead.

First and foremost, IHC remains committed to realising the vision of His Highness Sheikh Mohammed bin Rashid Al Maktoum, Vice-President and Prime Minister of the UAE, and Ruler of Dubai, of establishing Dubai as a humanitarian hub in service of all its members. I would therefore like to extend a warm welcome to the 12 new members who have joined the IHC community this year. It is gratifying to see IHC growing and bringing together UN agencies, non-profit organisations and private sector companies.

2017 was a challenging year for the global humanitarian arena within which we all serve, while also a year of opportunity and change for the IHC itself. We operated 20 airlifts and 2 sea shipments to dispatch 3,893 metric tonnes of relief items valued at USD 18 million, thus assisting the affected populations of 12 countries, including Bangladesh, Haiti, Sierra Leone, Somalia, and Iraq. We revised our Rules and Regulations and achieved a waiver in office rent fees for non-profit organisations. We expanded our storage capacity and worked on exciting new initiatives such as the Humanitarian Logistics Databank and the Mobile Flash Studio. But credit for the real achievements of 2017 belongs to our Members. I want to recognise you for the tremendous work that has gone into all you have achieved, and for the difference you are making in so many lives around the world. I also want to thank you all for your participation in the many showroom exhibitions this year, especially during the milestone visits of the Governor-General of the Commonwealth of Australia, Sir Peter Cosgrove, and the United Nations Under Secretary-General for Humanitarian Affairs and Emergency Relief Coordinator, Mark Lowcock. Together, we are creating a formidable humanitarian response proposition, one which is rapidly becoming a key strategic player in terms of global humanitarian response efforts.

The humanitarian challenges ahead of us remain significant, from natural disasters to war and from the Rohingya refugee crisis to Haiti. However, as I lift my eyes to the horizon of 2018, I am encouraged by the successes of 2017, a year which proved what we can achieve when we combine vision, action and solidarity.

On behalf of the IHC team, I look forward to many great achievements in 2018, together.

Yours Sincerely,

HRH Princess Haya Bint Al Hussein
Chairperson of International Humanitarian City





OUR BOARD OF DIRECTORS



HRH Princess Haya Bint Al Hussein
Chairperson



HE Ibrahim Bu Melha
Vice-Chairman



Her Excellency Reem Ebrahim Al-Hashimy
Minister of State



HE Saeed Mohammed Ahmad Harib



HE Abdulla AbdulRahman AlShaibani



HE Dr. Mohammed Ateeq Al Falahi



HE Major General Mohammed Ahmad Al Marri



HE Rashid Balhoul AlMheiri



HE Hesham Abdulla Al Qassim



Mrs. Caroline Al-Faraj





A WORD FROM THE CEO

Dear valuable members, partners and colleagues;

As we cap off 2017, I would like first to express my sincere gratitude to His Highness Sheikh Mohammed bin Rashid Al Maktoum, Vice-President and Prime Minister of the UAE and Ruler of Dubai, to our Chairperson, Her Royal Highness Princess Haya Bint Al Hussein, and to their Excellencies, Members of the Board of Directors for their vote of confidence in appointing me last year as Chief Executive Officer of the International Humanitarian City. The many achievements of 2017 would have been impossible without their strong support, input and guidance during the Board meetings. I am grateful for the generous resources made available to progressively bring IHC into a new direction, thus ushering in the era of IHC 2.0.

A year ago, during our Members Global Meeting, we agreed to put at the centre of our attention, IHC members and partners because, only through them, can we reach and better serve the most vulnerable and affected populations. We heard your suggestions, wishes and recommendations. You showed us the importance of memberships and partnerships within the City. The results we achieved do not stem from my personal experience in the humanitarian field; they are the fruit of this extraordinary combination of efforts to work together, completing each other instead of competing.

I assure you that all member organisations and agencies are equally important. Each one is specialised in a relevant field whether it is related to post-emergency, development, commercial or humanitarian relief activities. Moreover, we are always delighted to welcome private sector establishments and commercial companies, especially when they bring innovation and solutions to the humanitarian challenges the world is facing.

In 2017, we served all of you by supporting relief operations, initiatives, promoting and creating awareness, and simplifying the Rules and Regulations which will be discussed during our next yearly Members Global Meeting.

2018 comes with a promise to start on a high note, and to clearly express our vision, allow me to use a typical expression for a logistician: we had opportunities to discuss, to analyse, to promote new projects, and I can assure you that "We Deliver".

It has been an honour and a pleasure to work together with you. Thank you.

Giuseppe Saba
Chief Executive Officer of International Humanitarian City





WHO ARE WE ?

Founded in 2003 by **His Highness Sheikh Mohammed bin Rashid Al Maktoum**, Vice-President and Prime Minister of the United Arab Emirates and Ruler of Dubai, the International Humanitarian City is the one and only non-profit, independent, humanitarian free-zone Authority hosting a community of members comprised of UN agencies, non-profit organisations, intergovernmental organisations, and commercial companies.

IHC embraced the United Nations Sustainable Development Goals, particularly SDG 17; *Revitalize the global partnership for sustainable development.*

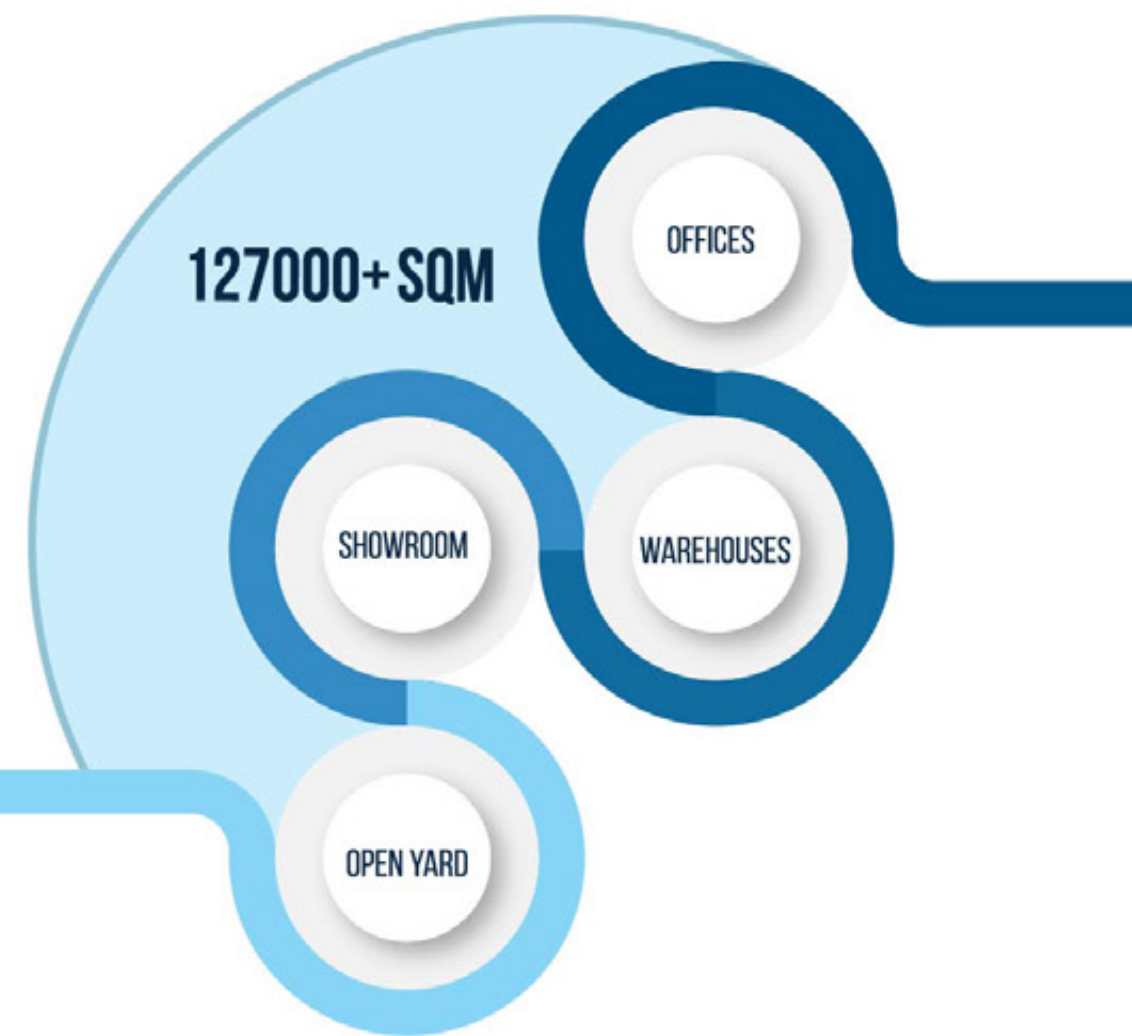
We work to boost emergency preparedness and response capacities by fostering cooperation among humanitarian agencies and with the private sector.



IHC the largest logistics
humanitarian hub in the world



OUR FACILITIES



127000+ SQM

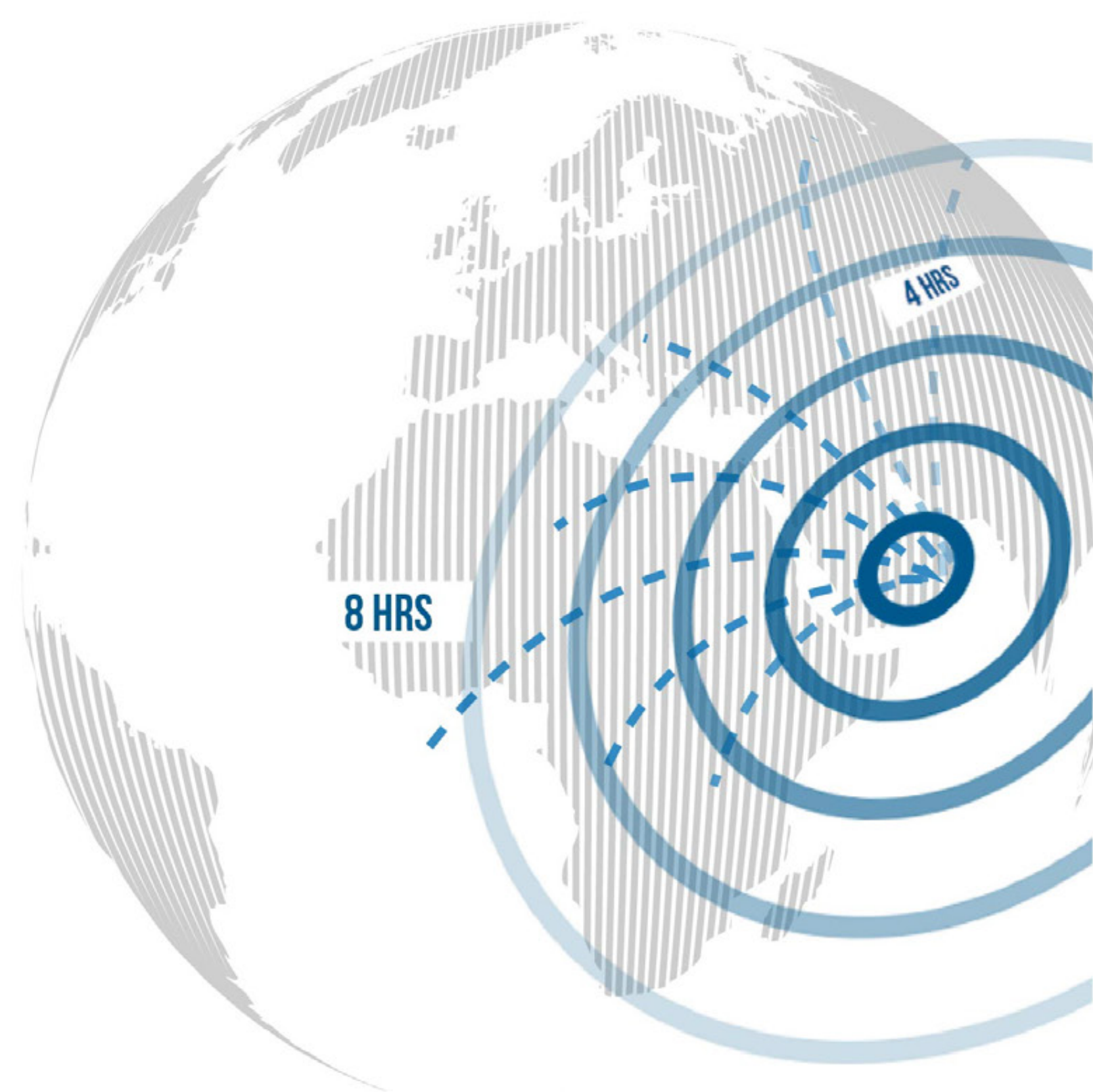
OFFICES

SHOWROOM

WAREHOUSES

OPEN YARD





STRATEGIC LOCATION

Strategically located in Dubai on the migration path between Europe and Asia, we can reach, within 8 hours, two-thirds of the world population living in hazard-prone areas in Asia or Africa, including the hotspot of conflicts, the Middle East.

In 2011, we moved to our current location at 18 km from Al Maktoum Airport and 21 km from Jebel Ali Port, the largest man-made port in the world, giving our members the ability to move shipments from sea to air in as little as 10 minutes.





WHAT DO WE DO ?

OUR SERVICES

REGISTRATION

LICENSING

VISIBILITY

PARTNERSHIP SUPPORT

FACILITATION OF EMERGENCY PREPAREDNESS, RESPONSE AND EVACUATION

COORDINATION WITH ALL MEMBERS FOR AN EFFICIENT EMERGENCY RESPONSE

SELECTED AIRLIFTS FREE OF CHARGE TO TRANSPORT AID AND EVACUATE STAFF MEMBERS

PROVISION OF EVACUATION CENTRE TO HOST STAFF





OUR COMMUNITY



WHO ARE OUR MEMBERS ?



WHO ARE OUR MEMBERS ?





OUR YEAR IN REVIEW

EMERGENCY RESPONSE

AIRLIFTS

20

SEA
SHIPMENTS

2

CARGO
DISPATCHED

3893
MT

TRANSPORT
COST

USD
6.3
MILLION

RELIEF
ITEMS
VALUE

USD
18
MILLION

COUNTRIES
REACHED

12





MEMBERS
SERVED

6





EMERGENCIES

 ROHINGYA CRISIS - BANGLADESH	13 AIRLIFTS	
	IRMA HURRICANE - HAITI	
 ENAWO HURRICANE - MADAGASCAR	1 AIRLIFT	
	MUDSLIDES - SIERRA LEONE	
 KERMANSHAH EARTHQUAKE - IRAN-IRAQ BORDER	1 AIRLIFT	
	SOUTH SUDAN CONFLICT	
 IRAQ CONFLICT	1 AIRLIFT	
	SOMALIA DROUGHT	
 IRAQ, NIGER, CAMEROON, ALGERIA, TUNISIA, AND MOZAMBIQUE	SEA SHIPMENTS OF 159 CONTAINERS	



BANGLADESH AIR BRIDGE

In early October 2017, HH Sheikh Mohammed bin Rashid ordered the creation of an open air bridge from the UAE to Bangladesh to send humanitarian aid to the Rohingya refugees.

The aid effort saw 13 airlifts of 1,777 metric tons of relief supplies valued at upwards of USD 4,490,830 (AED 16,391,530).



The relief items came from the prepositioned stocks at the warehouses of humanitarian agencies hosted at IHC: UNHCR – IFRC – MSF - UAE Red Crescent - WFP - UNHRD (IOM, WHO, Solidarity International, Shelter Box, Care, UNFPA)





EVACUATION

Our open space office is permanently set up with 30 workstations to host staff evacuated from critical areas

NUMBER OF EVACUATED STAFF IN 2017

50

COUNTRY

AFGHANISTAN

AGENCY

GIZ





IN 2017 OUR MEMBERS SENT

855 SHIPMENTS

WORTH USD 85,601,158

REACHING 80+ COUNTRIES





THE HUMANITARIAN LOGISTICS DATA BANK

When was it announced?

During the 2017 Government Summit, UN Messenger of Peace and Chairperson of IHC, Her Royal Highness Princess Haya bint Al Hussein, wife of His Highness Sheikh Mohammed bin Rashid Al Maktoum, Vice-President and Prime Minister of the UAE and Ruler of Dubai, announced the "Humanitarian Logistics Data Bank" initiative. Throughout 2017, IHC team and operational members developed the project with the support of the Ministry of Health and Prevention and Dubai Customs.

What is it?

With a focus on information sharing, the Data Bank is a platform dedicated to emergency preparedness and emergency response. It is a common database platform capable of processing real-time information on aid and humanitarian assets, locally and internationally.

Why is it so important?

The humanitarian community has no precise data on what aid is flowing where globally and the level of stocks held by individual aid agencies of various crucial items such as medicines, food, shelter items, etc.

The dashboard of the platform will permit to identify prepositioned humanitarian aid and assets within the humanitarian hubs managed by the United Nations, non-government or governmental setups; it will provide a reliable mapping of relief items.

It will also provide a clear picture on what is available in the various pipelines as response for specific ongoing emergencies, thus avoiding duplication of efforts and rendering the response more cost-efficient and effective.

How does it work?

It relies on official Customs incoming-and-outgoing records as its source. Customs worldwide use standardized codes for all aid and humanitarian assets, making the process streamlined.

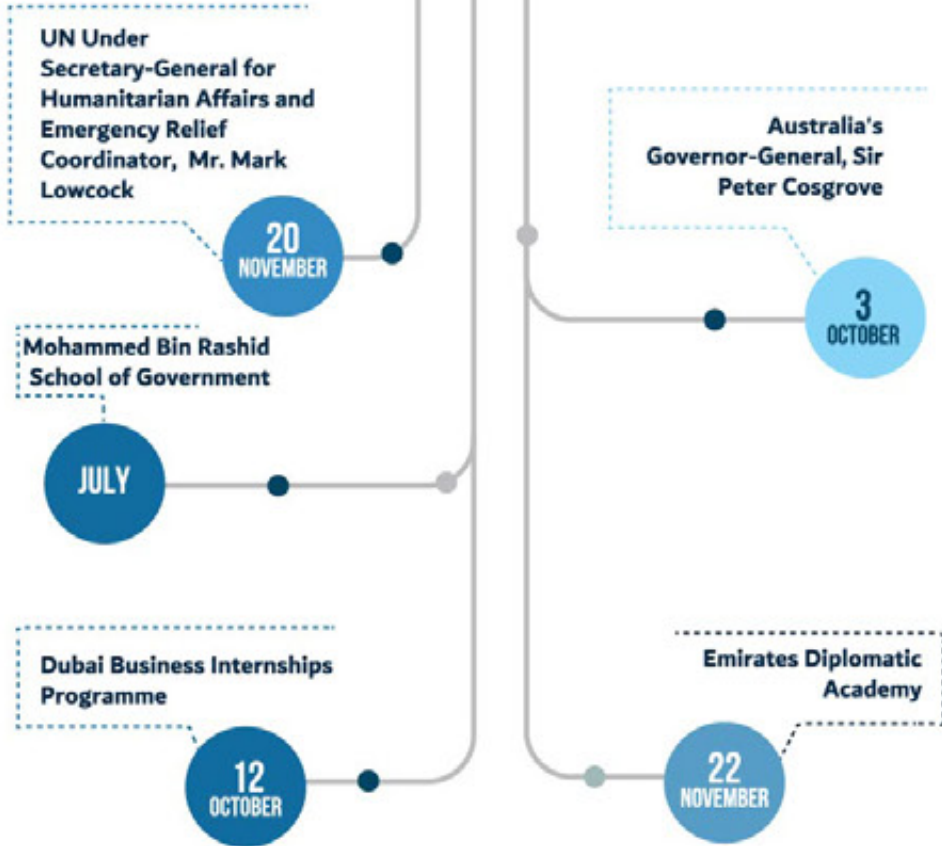
When will it see the light?

The platform is expected to be launched in Dubai early 2018. It will then be replicated in 10 other humanitarian hubs.



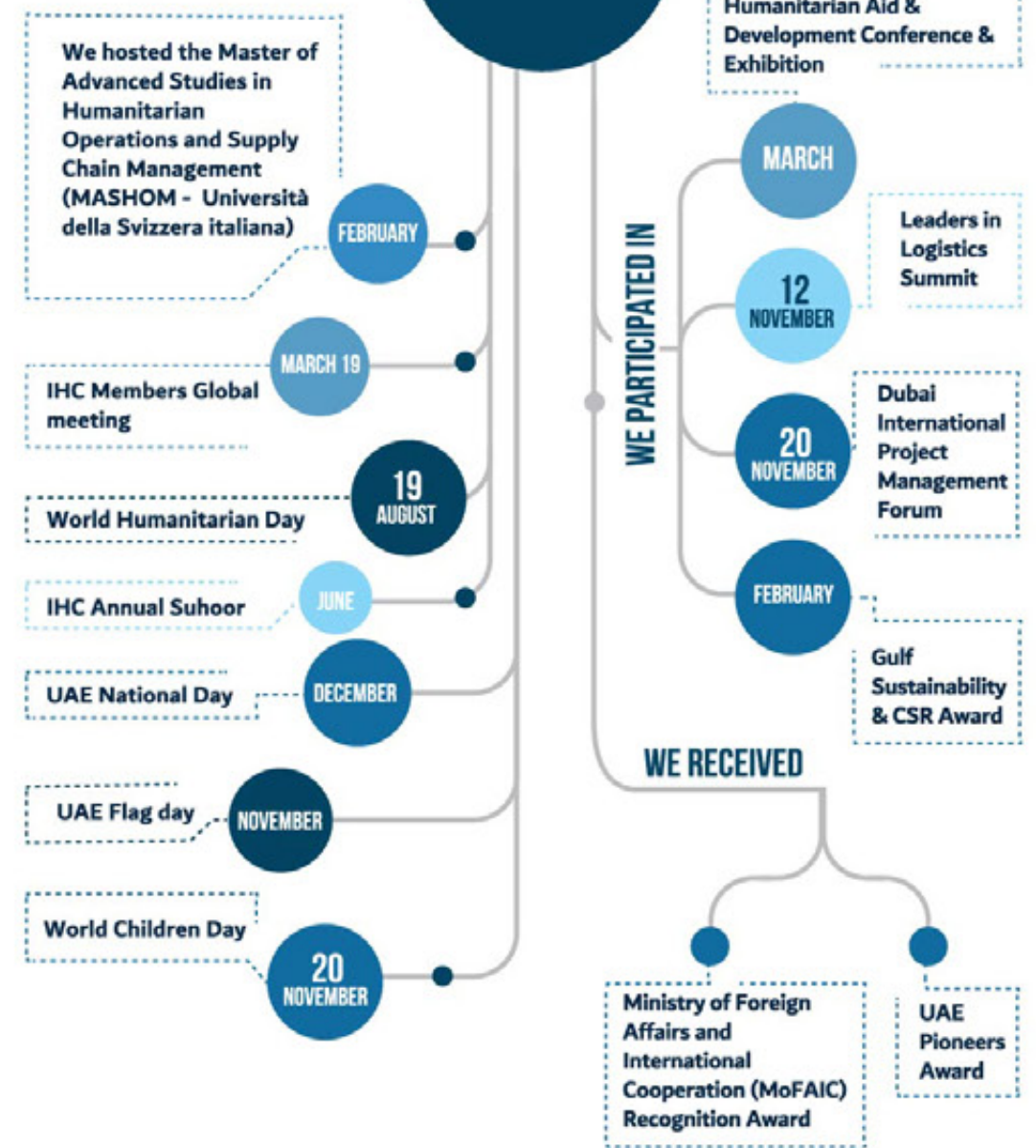


VISITS





EVENTS



IN THE MEDIA

نقل 100 طن من المعونات فوراً إلى متضرري إعصار إيناوا

محمد بن راشد يوجّه بإغاثة مدغشقر



نسى أي مكان من العالم موضح التباين السريع والتألم بتجهيز وتسيير معونات إغاثة بلغت حجمها 100 طن من المستلزمات الأساسية، التي من شأنها تخفيف من معاناة المتضررين من الإعصار الذي يعتبر الأخطر منذ 13 عاماً والذي حثك دماراً هائلاً وتسبب في تشريد آلاف الأسر، حيث يُتوقع أن يبلغ إجمالي عدد المتضررين من جراء الإعصار أكثر من 700 ألف نسمة في إقليم مدغشقر.

وسهوا المستشفيات والمدارس وغيرها من مكونات البنية الأساسية للجزيرة. كما أمر سموه بتقديم طائرة خاصة للمساعدة على نقل المعونات بالسرعة اللازمة إلى هناك، وبناءً على الأمر السامي، تحركت المدينة العالمية لتخدمت الإنسانية في دبي على الفور، بالتعاون مع شركائها من المنظمات الدولية العاملة في مجال الإغاثة، في إطار التوام المدينة بوضع نهج القيادة الريادية في تقديم يد العون للمحتاجين.

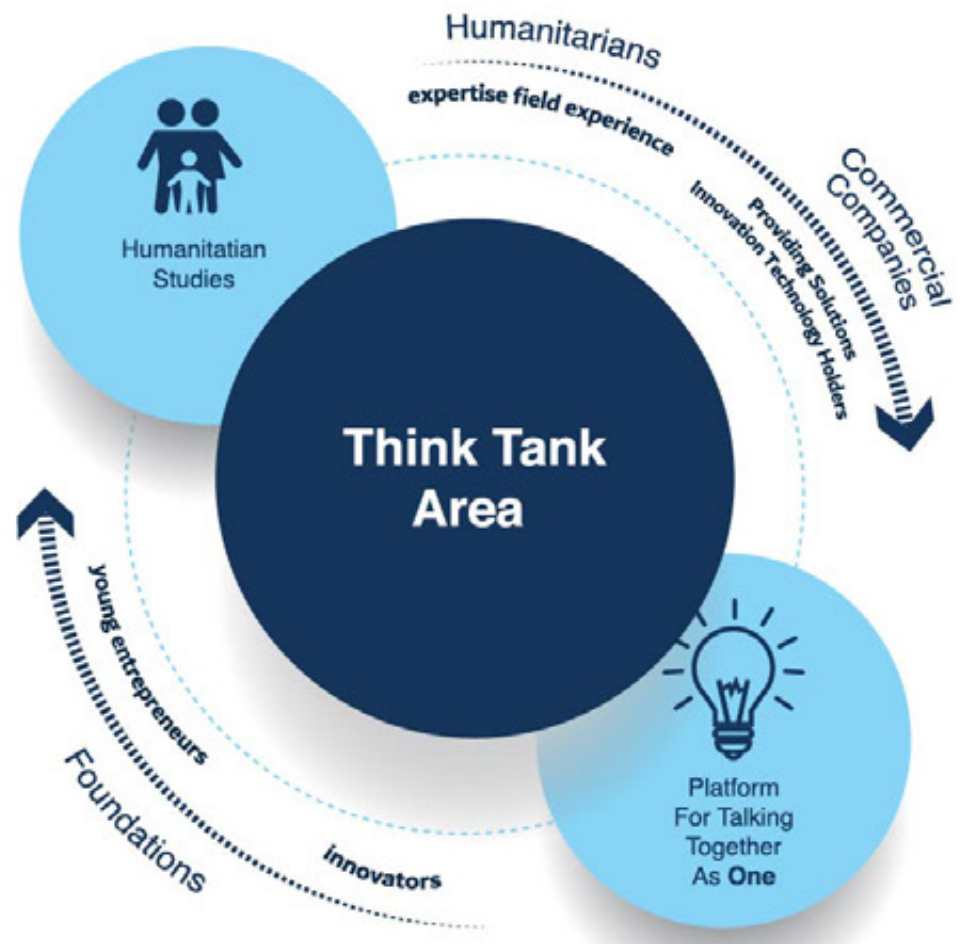
دبي - البيان
أمر صاحب السمو الشيخ محمد بن راشد آل مكتوم، نائب رئيس الدولة رئيس مجلس الوزراء حاكم دبي، وشاهد توجهه معونات ومواد إغاثة عاجلة لمساعدة المتضررين من جراء إعصار إيناوا الذي ضرب جزيرة مدغشقر أخيراً وتسبب في نزوح أكثر من 60 ألف نسمة وتدمير العديد من المدارس والقرى والمستشفيات الحيوية.

أمر بتقديم طائرة خاصة لنقل المعونات بالسرعة اللازمة
محمد بن راشد يوجّه بمساعدات عاجلة لإغاثة متضرري إعصار إيناوا في مدغشقر

UN Under Secretary-General visits International Humanitarian City
Sheikh Mohammed bin Rashid sets up 'a bridge' for relief efforts to Rohingya refugees

TAKE A LOOK INTO OUR FUTURE!

Our future will be earmarked by the expansion plan envisioned by HH Sheikh Mohammed bin Rashid Al Maktoum, Vice-President and Prime Minister of the UAE and Ruler of Dubai.





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