



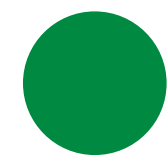
ANNUAL REPORT
2024

dubai
humanitarian
دبي الإنسانية



مبادرات محمد بن راشد آل مكتوم العالمية
Mohammed Bin Rashid
Al Maktoum Global Initiatives

dubai
humanitarian
دبي الإنسانية



heart reaches everywhere



HELPING HANDS NEVER REST

// In a rapidly moving, scrambling, and unstable world, one has two choices: to make noise without leaving a lasting mark, or to create impact without the noise.

The UAE has chosen to have an impact. Our humanitarian journey reflects who we are - our identity, our values, and our faith. We continue to pursue the path laid out by the late Sheikh Zayed and his brothers since the founding of the nation. //

His Highness Sheikh Mohammed bin Rashid Al Maktoum

Vice President and Prime Minister of UAE and Ruler of Dubai

World Humanitarian Day 2024





**His Excellency
Mohammed Ibrahim Al Shaibani**
Chairman, Dubai Humanitarian

MESSAGE FROM THE CHAIRMAN

2024 was a defining year for humanitarian action, a year in which global crises deepened, demanding greater speed, coordination, and innovation. In the face of these challenges, Dubai Humanitarian stood unwavering, reinforcing its role as the world's largest humanitarian hub and a vital lifeline for millions. Through rapid airlifts, strengthened logistical capabilities, and strategic partnerships, we ensured that aid reached those in need with the efficiency and precision that define Dubai's humanitarian vision.

This year also marked a significant milestone in our journey. With the consolidation of our identity under the name Dubai Humanitarian, we reaffirmed our commitment to excellence, innovation, and sustainable impact. More than a logistical hub, we are a dynamic ecosystem where leading humanitarian organisations and the private sector converge to shape the future of humanitarian preparedness, response, and development.

With sustainability and technological advancement at the core of our work, we continue to drive a new era of humanitarian action - one that is agile, resilient, and future-focused.

I take immense pride in the thriving community that calls Dubai Humanitarian home - our partners, humanitarian agencies, and dedicated professionals whose relentless efforts uphold the vision of His Highness Sheikh Mohammed bin Rashid Al Maktoum and the UAE's legacy of generosity. Their dedication fuels our collective mission and embodies the very essence of Dubai's humanitarian spirit.

As we look ahead, we remain steadfast in our pursuit of impact, strengthening alliances, expanding our reach, and redefining what is possible in humanitarian action. Together, let us continue transforming challenges into opportunities, delivering hope and relief, from the heart of Dubai to the world.

BOARD OF DIRECTORS



**HE Mohammed
Ibrahim
Al Shaibani**
Chairman



**HE Ibrahim
Mohammed
Bu Melha**
Vice Chairman



**HE Reem Ebrahim
Al-Hashimy**
Minister of State
for International
Cooperation



**HE Abdulla
AbdulRahman
Al Shaibani**



**HE Rashid Balhoul
AIMheiri**



**Dr. Enrique
Steiger**



Giuseppe Saba



Giuseppe Saba
CEO

A YEAR OF TRANSFORMATION AND COMMITMENT

Dear Colleagues and Friends of Dubai Humanitarian, following the milestone of our 20th anniversary in 2023, we embarked on a new decade in 2024 with transformative changes.

A significant moment in our journey was the unveiling of our new name and logo in April 2024, transitioning from International Humanitarian City to **Dubai Humanitarian**. This was more than a rebranding; it symbolized our renewed commitment to going beyond relief operations by embracing sustainability, strengthening partnerships, promoting innovation, engaging the private sector in humanitarian action, and fostering academic collaboration.

Throughout the year, we focused on developing a sustainable humanitarian supply chain, reducing carbon emissions, and engaging with countries hosting other humanitarian hubs to enhance emergency preparedness and response.

The data affirms our dedication to the humanitarian cause. In 2024, we achieved the highest tonnage of relief items dispatched in

recent years, more than 22,000 tons, valued at USD 140 million, with approximately 50% of these supplies directed to conflict zones. Our community extended aid to over 100 countries, with prepositioned stock values reaching up to USD 200 million, reinforcing Dubai Humanitarian's strategic global position.

In line with our commitment to knowledge-sharing and innovation, we launched the Dubai Humanitarian **Knowledge and Development Center**. This initiative will facilitate the exchange of best practices and foster collaboration with universities to drive sustainable and innovative solutions.

At the heart of our mission is an ecosystem built on membership and partnership, ensuring more effective service to those in need.

Dear colleagues and friends, thank you for embarking on this new journey with us and for your unwavering support as we face and solve new challenges together.

THE TEAM



OUR PURPOSE

Founded in 2003 by His Highness Sheikh Mohammed bin Rashid Al Maktoum, Vice-President and Prime Minister of the United Arab Emirates and Ruler of Dubai, Dubai Humanitarian is the world's largest humanitarian hub.

Dubai Humanitarian has an unwavering commitment to positively impact

humanity and uphold human dignity. We enable the global humanitarian community, through innovation, collaboration, and connection, to build a more sustainable future for all people.





OUR VISION

The pioneering global humanitarian hub.



OUR MISSION

Our mission is to lead an intergovernmental global network of humanitarian hubs in preparedness and response to world crises, while proactively collaborating using innovation, communication and actionable knowledge, to save lives. We support the global humanitarian network, connecting with governments and global partners, to maximize our collective impact in sustainable humanitarianism.

dubai humanitarian
دبي الإنسانية

OUR PILLARS

LEAD

Dubai Humanitarian leads the development of an intergovernmental network of humanitarian hubs through a unique approach to collaboration and ecosystem creation.

INNOVATE

Dubai Humanitarian leads the proactive innovation initiatives of the humanitarian landscape by mobilising resources and activating networks to enable sustainable emergency preparedness and response, for a better environment for people and planet.

PARTNER

Dubai Humanitarian strongly supports its partners to provide aid and networks for global sustainable humanitarian action. Dubai Humanitarian is aligned to the fundamental principles of the UAE and its humanitarian purpose of collectively helping others.

CONNECT

Dubai Humanitarian is geographically connected to the heart of global humanitarian action, through its networks and knowledge-sharing initiatives.



OUR VALUES

LEADERSHIP

Taking a proactive and resourceful leadership role in creating powerful connections and driving bold thinking that saves more lives.

EFFICIENCY

Providing systems and structure to international humanitarian organizations, allowing rapid response and coordinated efforts to any situation.

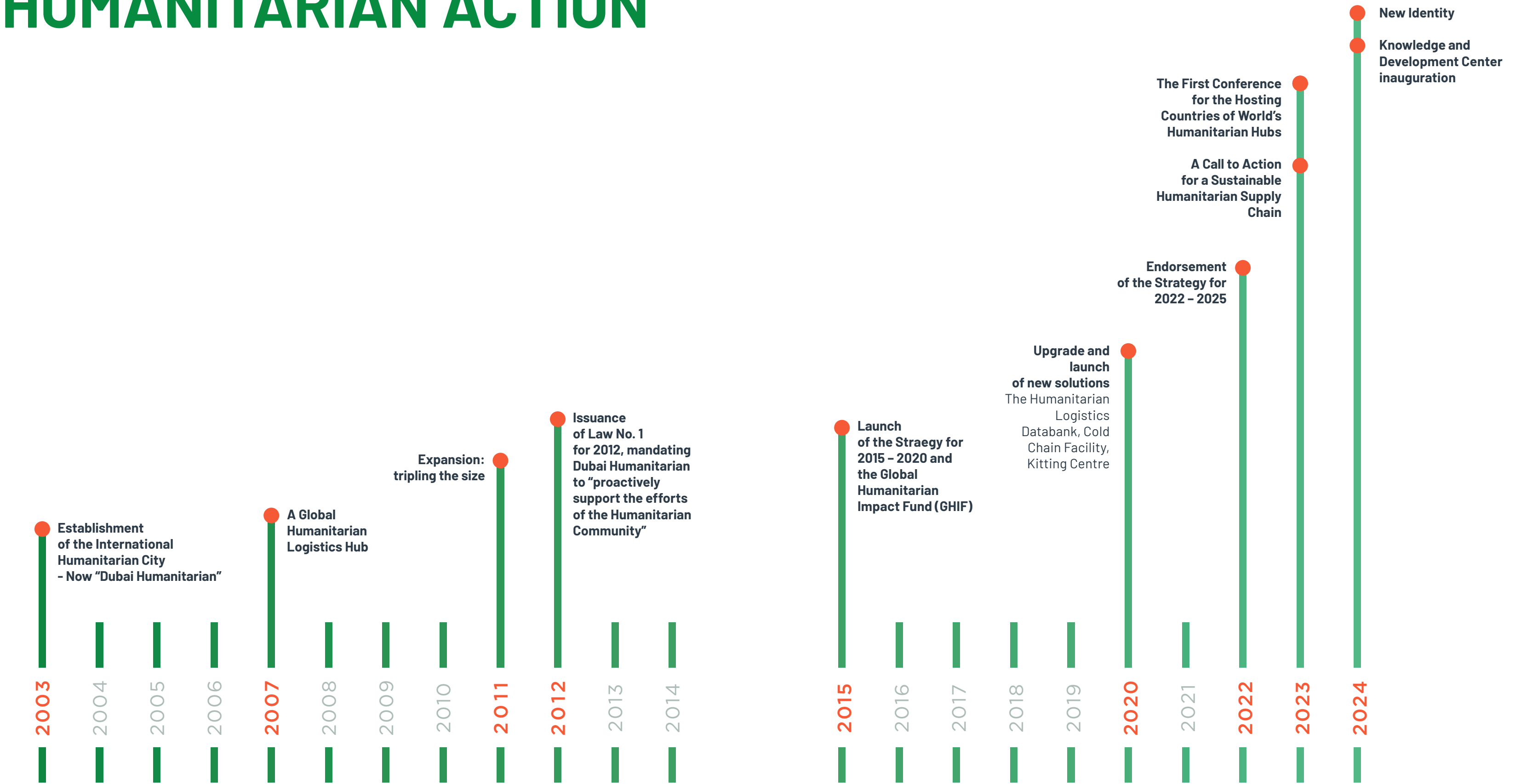
COMMUNITY

Curating collaboration and facilitating connection with partners to bring together the global humanitarian community.

INNOVATION

Using technology and innovation to revolutionize systems and processes to create sustainable positive impact for all humanity in need.

TWO DECADES OF HUMANITARIAN ACTION





“Dubai Humanitarian” Unveiled at Global Humanitarian Meeting Marking a New Era of Solidarity and Collaboration



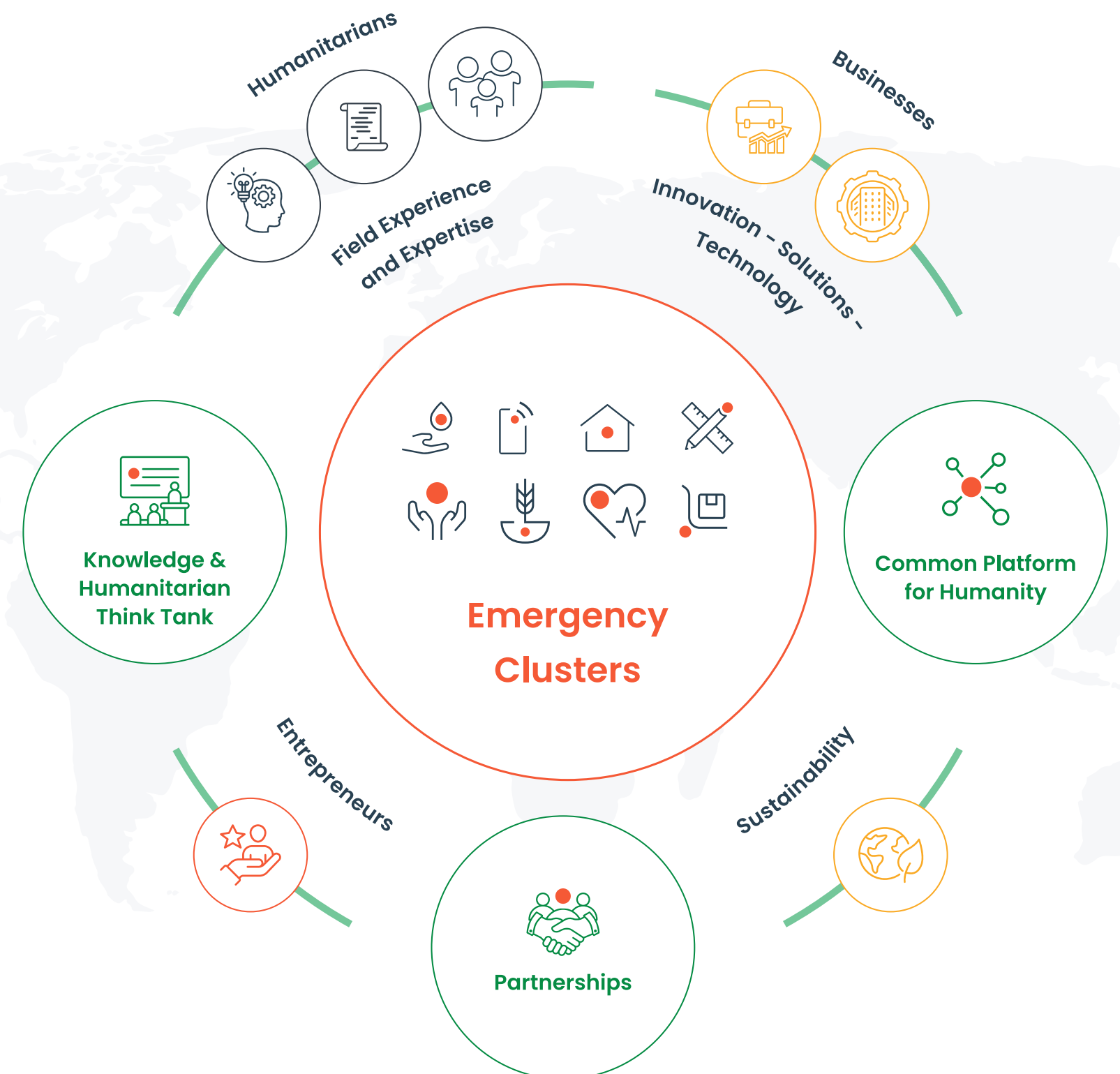
- After two decades of humanitarian efforts, a new face emerges for the world’s largest humanitarian hub – International Humanitarian City renamed and re-branded Dubai Humanitarian
- Dubai Humanitarian underscores its future commitment to serving humanity and fostering sustainable development
- Humanitarian Global Partner Panel discussion took place featuring global humanitarian leaders highlighting strategic initiatives, including a new Global Safety Net and partnership expansion
- Dubai Humanitarian announces a new Knowledge and Development Center for a new era of training, knowledge exchange, and innovation in humanitarian efforts

DUBAI HUMANITARIAN

A unique ecosystem and free zone model

Home to more than eighty prominent organizations and companies active in the humanitarian emergency response and development sector, Dubai Humanitarian is the first independent, humanitarian, nonprofit free zone authority.

Bringing together partners within a dedicated free zone has created a humanitarian ecosystem that maximizes the efficiency and effectiveness of international relief and development. The structure confers numerous benefits to the humanitarian members, including reduced lead time for import and export transactions through Jebel Ali Port, Al Maktoum International Airport, and Dubai World Central Logistics Cluster. Aid shipments bound for disaster zones and humanitarian crises abroad can be moved from sea to air in as little as ten minutes.

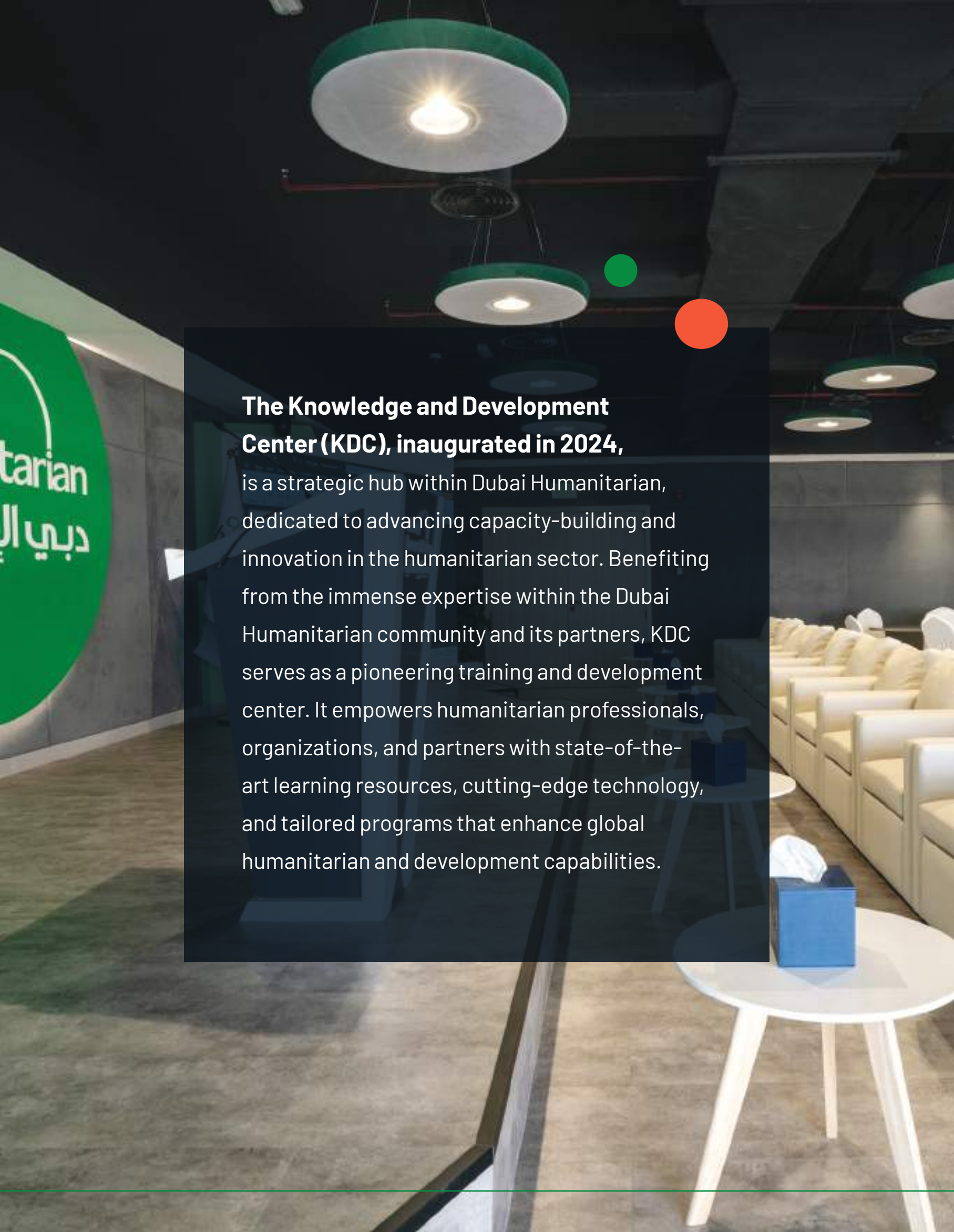


STRATEGIC LOCATION

Nestled just a short **10 MINUTE DRIVE** from the bustling Jebel Ali seaport and the convenient Al Maktoum International Airport.

Dubai Humanitarian is strategically located at a crossroads between the Middle East, Africa, Europe, and East and South Asia. This prime location allows reaching two-thirds of the populations residing in hazard-prone areas within 4 to 8 hours.





The Knowledge and Development Center (KDC), inaugurated in 2024, is a strategic hub within Dubai Humanitarian, dedicated to advancing capacity-building and innovation in the humanitarian sector. Benefiting from the immense expertise within the Dubai Humanitarian community and its partners, KDC serves as a pioneering training and development center. It empowers humanitarian professionals, organizations, and partners with state-of-the-art learning resources, cutting-edge technology, and tailored programs that enhance global humanitarian and development capabilities.

OUR FACILITIES








Over the past two decades, Dubai Humanitarian has quadrupled

Supported by Dubai Government and in line with the vision and principles of the UAE leadership, Dubai Humanitarian supports and coordinates the logistics behind its member organizations’ constant stream of missions, ensuring that countries and communities in crisis receive what they need and fast.

Over the past two decades, Dubai Humanitarian has quadrupled from 30,000 sqm to

+150,000 SQM



 Knowledge and Development Center	 Kitting centre	 Open Yard	 Offices
 Warehouses	 Cold chain	 Helipad	 Evacuation Room
 Temperature-controlled storage area	 Permanent humanitarian relief showroom	 Event and Conference Halls	



ROAD TO SUSTAINABILITY

Dubai Humanitarian: Bridging critical conversations from its headquarters in Dubai to AidEx 2024 in Geneva and COP29 in Baku, Azerbaijan

In 2024, Dubai Humanitarian reinforced its commitment to sustainability by fostering collaboration, innovation, and impactful dialogue across the humanitarian sector. Through strategic initiatives, global partnerships, and knowledge-sharing platforms, we advanced solutions that drive long-term resilience and efficiency in humanitarian response. This section highlights key milestones that shaped our journey, from high-level symposiums and academic partnerships to global forums addressing climate action and humanitarian innovation.



Dubai International Humanitarian Aid & Development Conference and Exhibition (DIHAD)



Symposium on Sustainable Supply Chain Management



Humanitarian Networks and Partnerships Weeks (HNPW) | Geneva



Packaging Sustainability Symposium
Decisive steps to drive awareness and action
Heriot-Watt University Dubai and Dubai Humanitarian awarded innovative packaging solutions by students



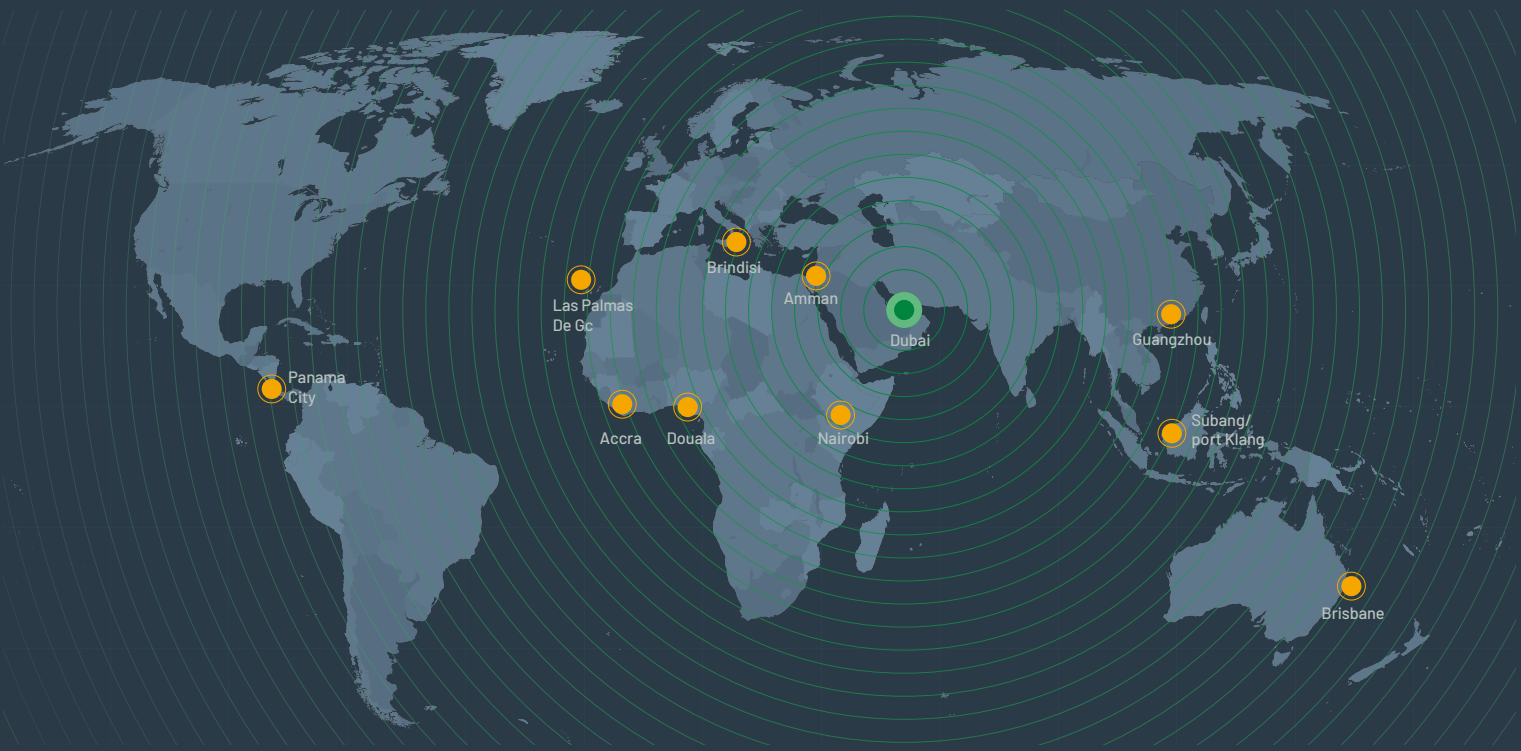
Dubai Humanitarian at COP29 | Baku
Students from Heriot-Watt University, Dubai Campus, presented winning ideas from a design competition, providing a glimpse into how researchers can contribute to sustainable humanitarian solution



AidEx 2024 Geneva
4 impactful sessions:

- Sustainable Humanitarian Supply Chains
- Humanitarian Diplomacy
- Transformative Potential of Digital Tools
- Shared Innovations for Humanitarian

Meeting on strengthening cooperation among humanitarian hubs: **Global Safety Net**



Aligned with its vision as “The Pioneering Humanitarian Hub,” Dubai Humanitarian is taking a leading role in developing a global network of intergovernmental sister humanitarian hubs: **a Global Safety Net.**

This initiative seeks to enhance the collective efforts of the global humanitarian community by focusing on emergency preparedness, response, and promoting innovation and sustainability in humanitarian actions.

By expanding its ecosystem **through partnerships**, Dubai Humanitarian seeks to collaborate with like-minded forums and networks, creating mutual opportunities to explore collaborations that benefit those in need, streamline support initiatives, and provide a platform for cross-industry experts.



In 2024, Dubai Humanitarian and the UN Resident Coordinator’s Office, lead a high-level session with representatives from countries hosting key humanitarian hubs, including Australia, Cameroon, China, Ghana, Italy, Jordan, Kenya, Malaysia, Panama, Spain, and the UAE.

The session built on the momentum of the First Conference of Countries Hosting the World’s Humanitarian Hubs, held during COP28. The aim is to strengthen cooperation among host nations of humanitarian hubs by utilizing shared resources and platforms like the Humanitarian Logistics Databank.





Event convened more than 100 members of the humanitarian sector

A panel discussion showcased field stories highlighting examples of the challenges faced by aid workers



Honored the bravery of both national and international humanitarians



WORLD HUMANITARIAN DAY 19 August

“ The United Nations is proud to work hand in hand with the UAE through Dubai Humanitarian to contribute to humanitarian action across the globe. The UAE’s spirit of generosity and commitment to humanitarian principles lies at the heart of what World Humanitarian Day stands for – solidarity, compassion, and action. ”

HE Bérangère Boël, the UN Resident Coordinator in the UAE

“ On World Humanitarian Day, a day whose values and meanings transcend geographical, cultural, and religious boundaries, just as the suffering of those in need around the world surpasses them, the wise leadership emphasizes the necessity of collective efforts from individuals, governments, international organizations, and civil society to support humanitarian work and enhance its role in achieving sustainable development. This is especially important given the current global conditions and the natural disasters and humanitarian crises we are witnessing. ”

HE Ahmed Darwish Al Muhairi
Director General of the Islamic Affairs and Charitable Activities Department in Dubai

“ We appreciate and acknowledge the humanitarian leading role of UAE leadership, government, organization, and people – partners, friends and family. The UAE humanitarian vision and generosity are not limited to being one of the biggest humanitarian donors but go beyond to working side by side in conflict areas and in every humanitarian context where humanitarian aid is crucial for saving lives. (...) Last year, 2023 became the deadliest year on record for the global humanitarian community, with 280 aid workers killed by violence. This year, 2024 has shown no signs of improvement and may even surpass last year’s grim statistics. (...) Today, and every day, we demand that those in power Act For Humanity to end violations and the impunity with which they are committed. ”

Sajeda Shawa
Head of the UN OCHA UAE Office





Dubai Humanitarian Wins Gold Stevie® Award for Pioneering Technology in Global Aid

The global recognition recognizes Dubai Humanitarian's Humanitarian Logistics Databank



THE HUMANITARIAN LOGISTICS DATABANK

Enhancing emergency preparedness and response

What it does

- Shared database platform providing information on humanitarian aid stocks
- Current coverage includes Dubai Humanitarian hub, Panama hub, the Centro Lógico Regional de Asistencia Humanitaria (CLARH), and Brindisi hub in Italy

How it works

- Utilizes customs data from international ports, airports, and various entry points

Why it matters

- Automatically tracks aid movement
- Enables the global humanitarian community to access real-time data on the availability of essential aid items

What's new

- Innovations in technology-based humanitarian solutions developed in partnership with nybl
- Carbon-emission tracking for more sustainable humanitarian action

What's next

- Expanding the network to integrate other humanitarian hubs worldwide, fostering global information exchange and coordination
- Integrating with other systems to encompass regional and national stocks



**FROM THE
HEART OF DUBAI
TO THE WORLD**



EMERGENCY RESPONSES SUPPORTED BY DUBAI HUMANITARIAN

In 2024, Dubai Humanitarian played a crucial role in global humanitarian efforts, delivering

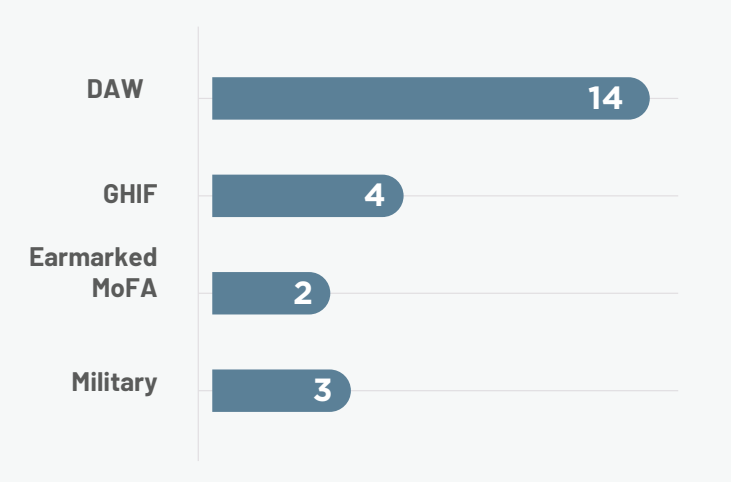
1,255 MT of relief aid to support over **3.6 million** people across air, sea, and land routes.

This was made possible through aircrafts provided by Dubai Royal Airwing (DAW), generously made available by HH Sheikh Mohammed bin Rashid Al Maktoum. Additional aid was transported via flights donated by the UAE Ministry of Foreign Affairs, as well as through commercial carriers, with costs covered by the Global Humanitarian Impact Fund (GHIF).

Operations Facilitated by Dubai Humanitarian

	AIRLIFTS	SEA SHIPMENT	LAND SHIPMENT
Gaza (via Egypt)	14	1	-
Lebanon (war)	5	-	1 ^{27 Trucks}
Chad (Sudan emergency)	1	-	-
Democratic Republic of the Congo (MPOX outbreak)	1	-	-

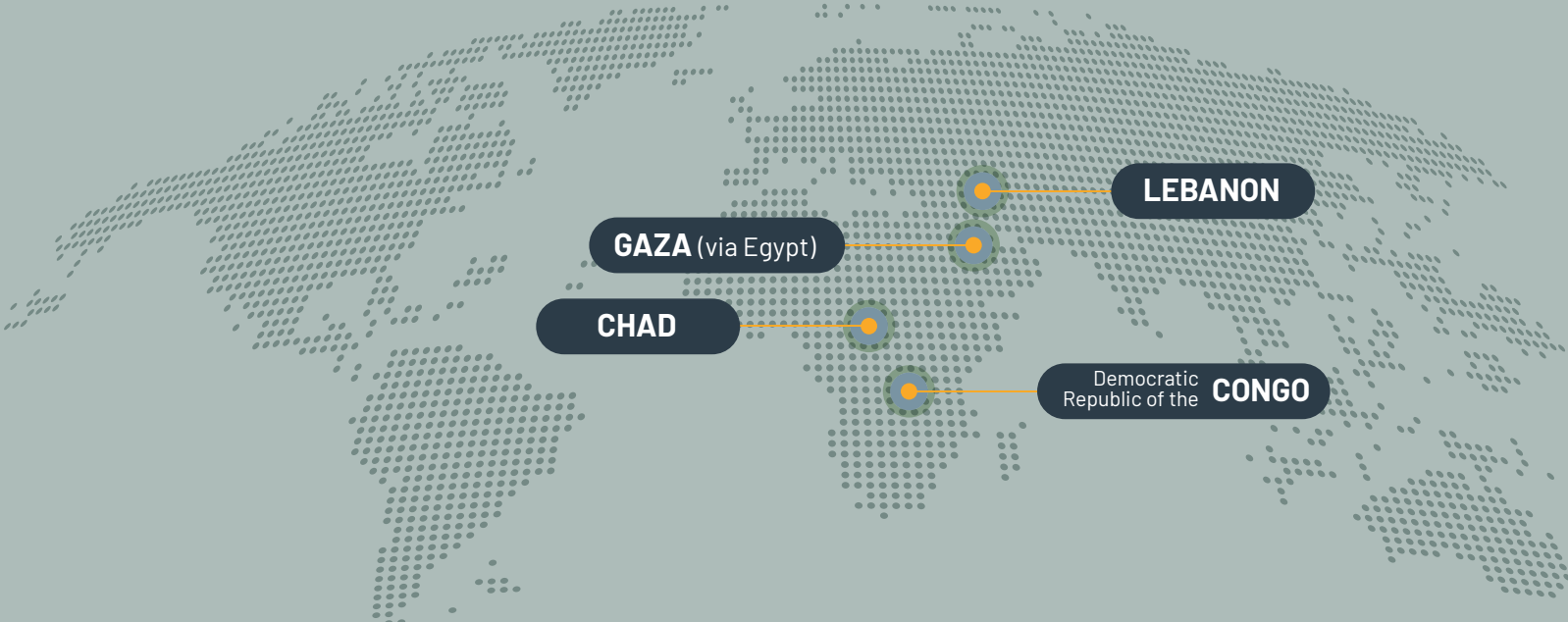
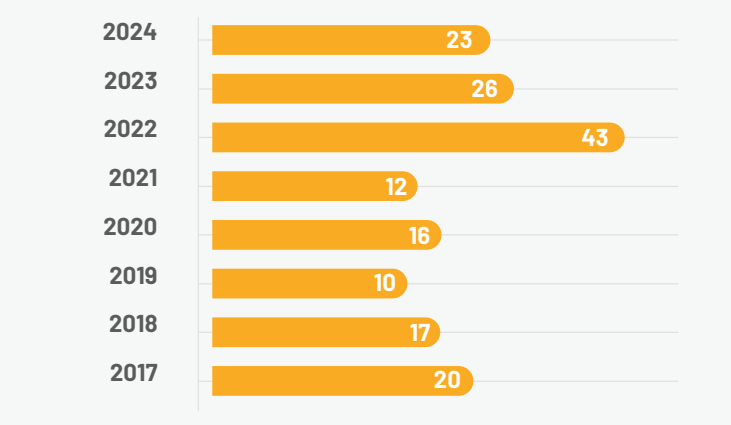
Number of Shipments



Countries Served



Number of airlifts, sea shipments, land convoys

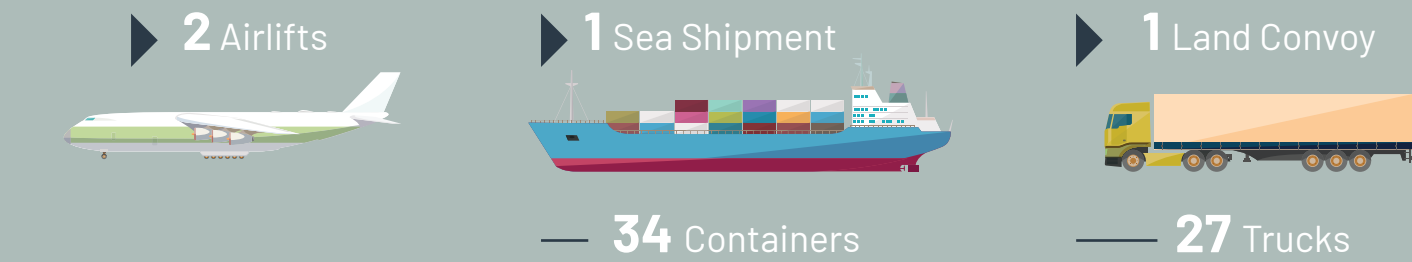


READINESS: THE GLOBAL HUMANITARIAN IMPACT FUND

The Global Humanitarian Impact Fund for Emergency Preparedness and Response (GHIF) is **a major tool by Dubai Humanitarian** in favor of humanitarian crisis prevention, readiness, and response. It is designed to be **a funding connector** and serves as a reserve allocation pool. The GHIF acts as a swift donor in support of relief operations by Dubai Humanitarian members, especially at the onset of a crisis; It helps Dubai Humanitarian secure **the purchase and transportation of aid items** rapidly.

With Dubai Humanitarian being a pioneering global humanitarian hub, the GHIF allows long-term capital growth for more sustainable emergency preparedness and response operations, **filling gaps** in humanitarian actions and advancing innovation in the humanitarian sector.

FUNDED IN 2024



UAE Stands with Lebanon

During a media briefing at Dubai Humanitarian, HE Reem Al Hashimy, UAE Minister of State for International Cooperation, reaffirmed the UAE’s unwavering commitment to supporting the Lebanese people through the launch of the ‘#UAE_Standswith_Lebanon’ campaign. Her Excellency emphasized the UAE’s dedication to delivering essential humanitarian aid amidst the current challenges Lebanon is facing.

Organisations that participated alongside Her Excellency included the United Nations Humanitarian Response Depot (UNHRD) / World Food Programme (WFP), World Health Organization (WHO), United Nations High Commissioner for Refugees (UNHCR), United Nations Children’s Fund (UNICEF), and the International Federation of Red Cross and Red Crescent Societies (IFRC), reflecting a unified response to Lebanon’s urgent needs.



WHO has delivered over US\$9.2 million in essential medicines, health supplies, and equipment for **Gaza** since the conflict began, representing nearly 40% of all shipments from our logistics hub in Dubai. The flight, carrying 62.3 metric tonnes of life-saving medicines for non-communicable and communicable diseases, is one of a total of 13 charter flights coordinated by Dubai Humanitarian for WHO since the start of the crisis, allowing us and our partners to swiftly deliver critical health supplies. This lifeline has been made possible by the generous support and coordination of the Government of Dubai and Dubai Humanitarian, whose strong partnerships are vital to our humanitarian efforts in Gaza and beyond.

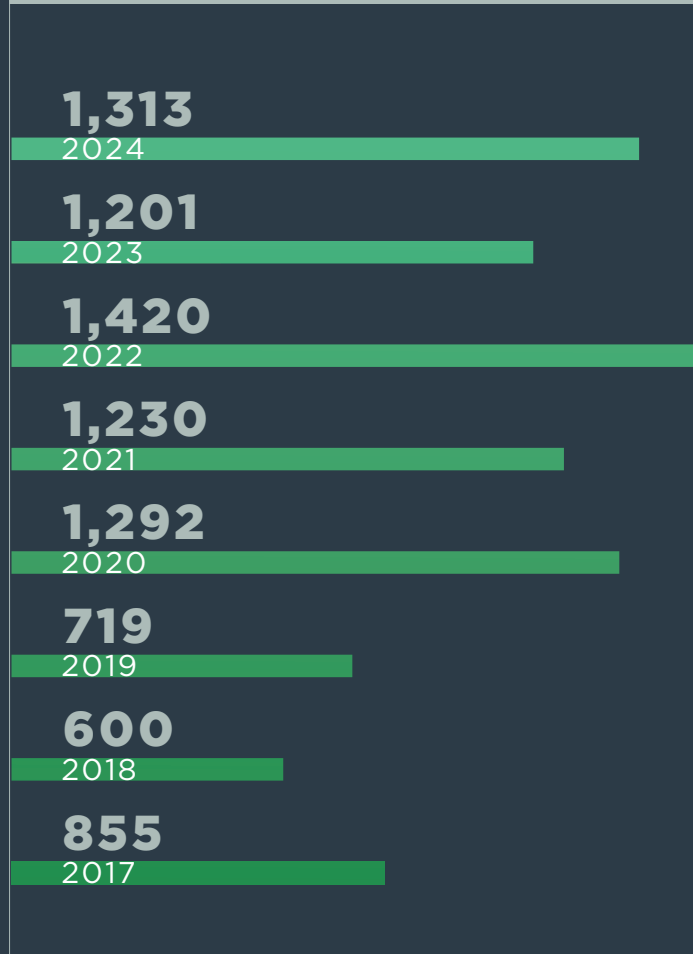


Dr. Hanan Balkhy
Regional Director for WHO’s Eastern Mediterranean Regional Office
(September 2024)

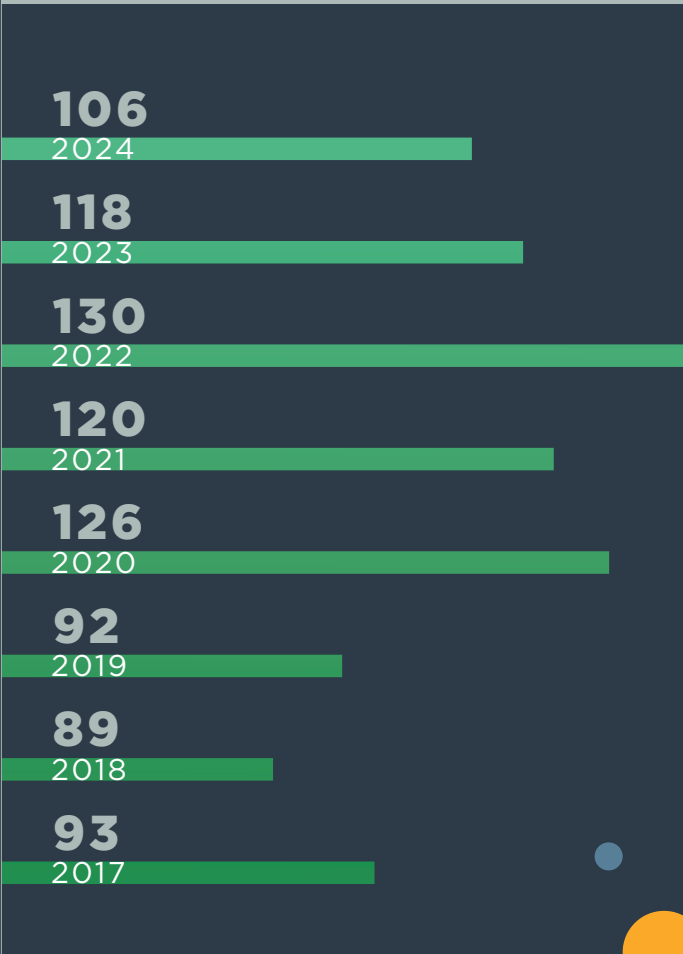


RELIEF AND RESPONSE AT DUBAI HUMANITARIAN

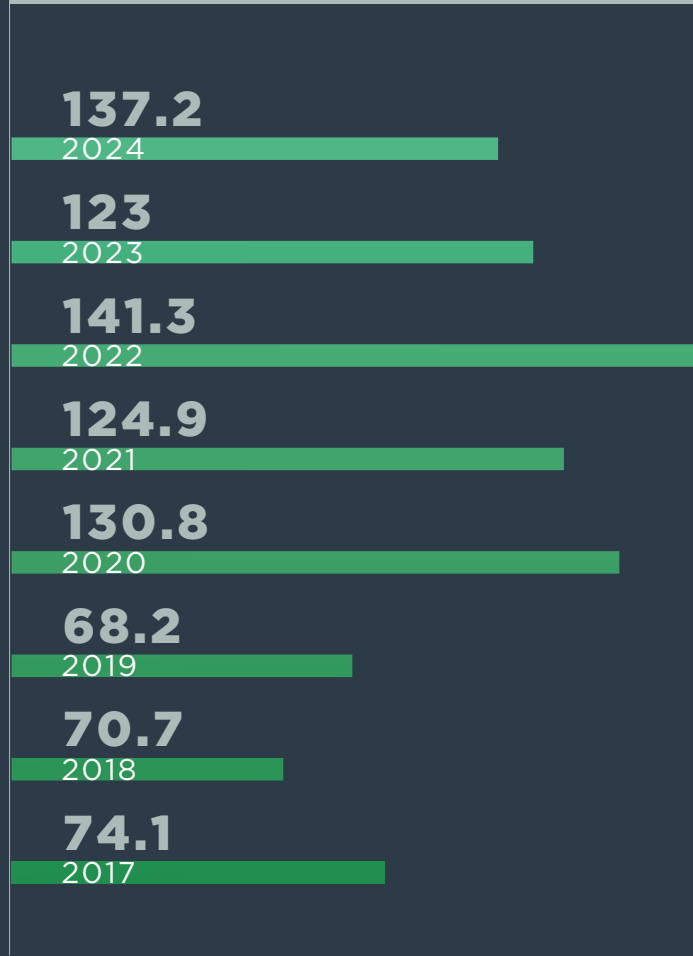
Shipments



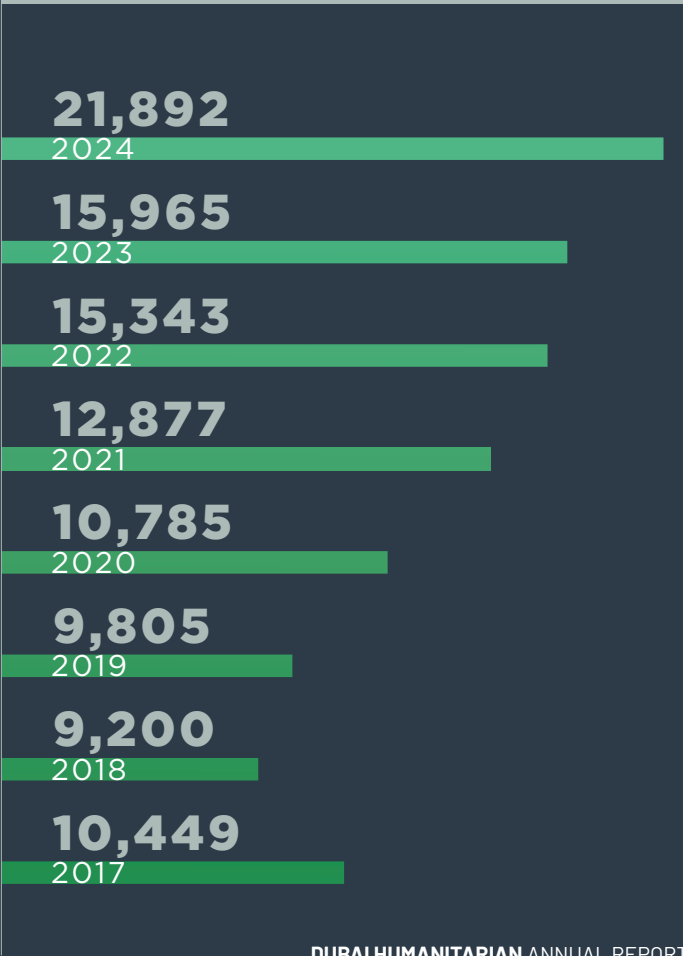
Number of Countries Served



Dispatched Aid (in million USD)

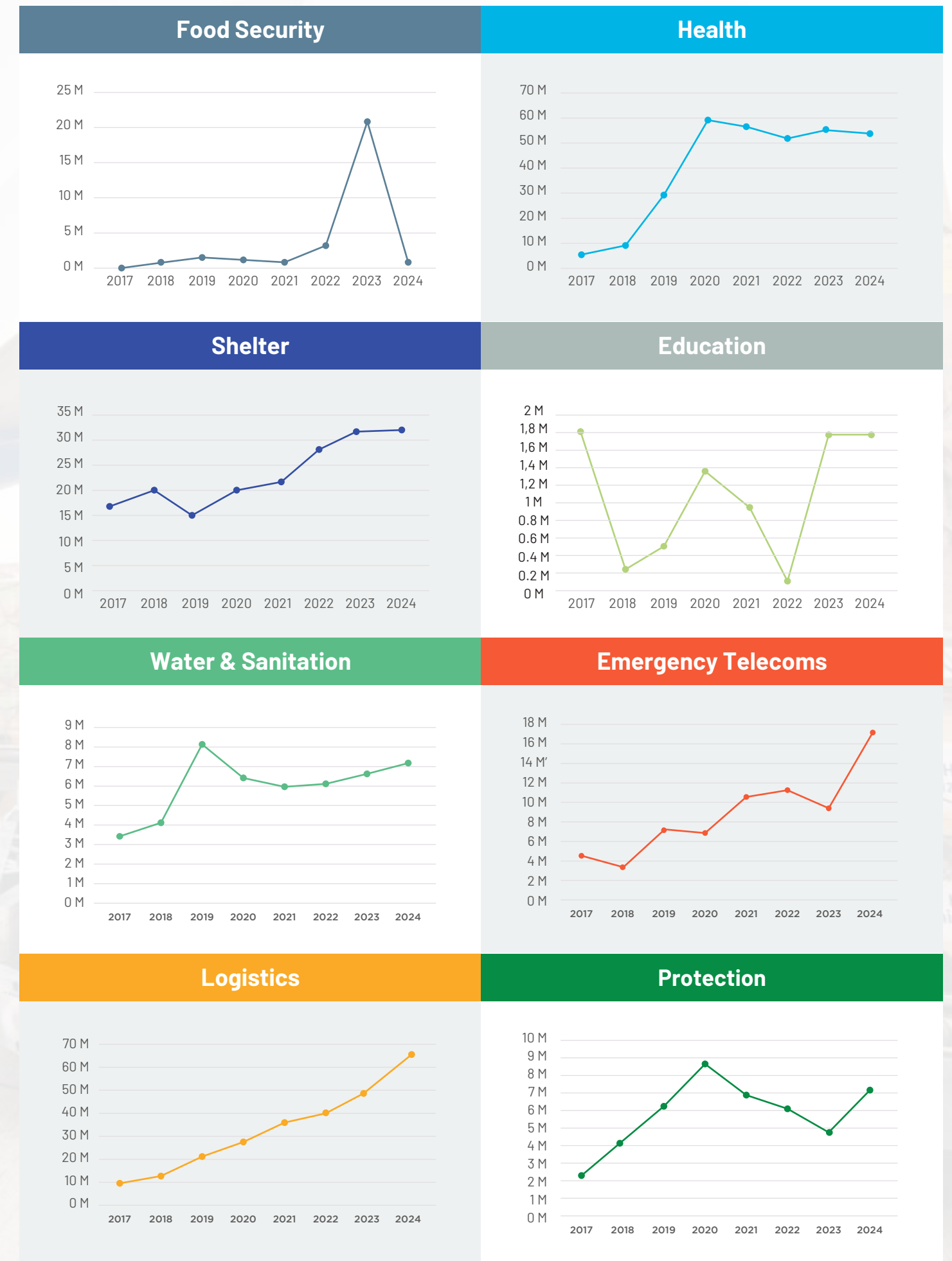
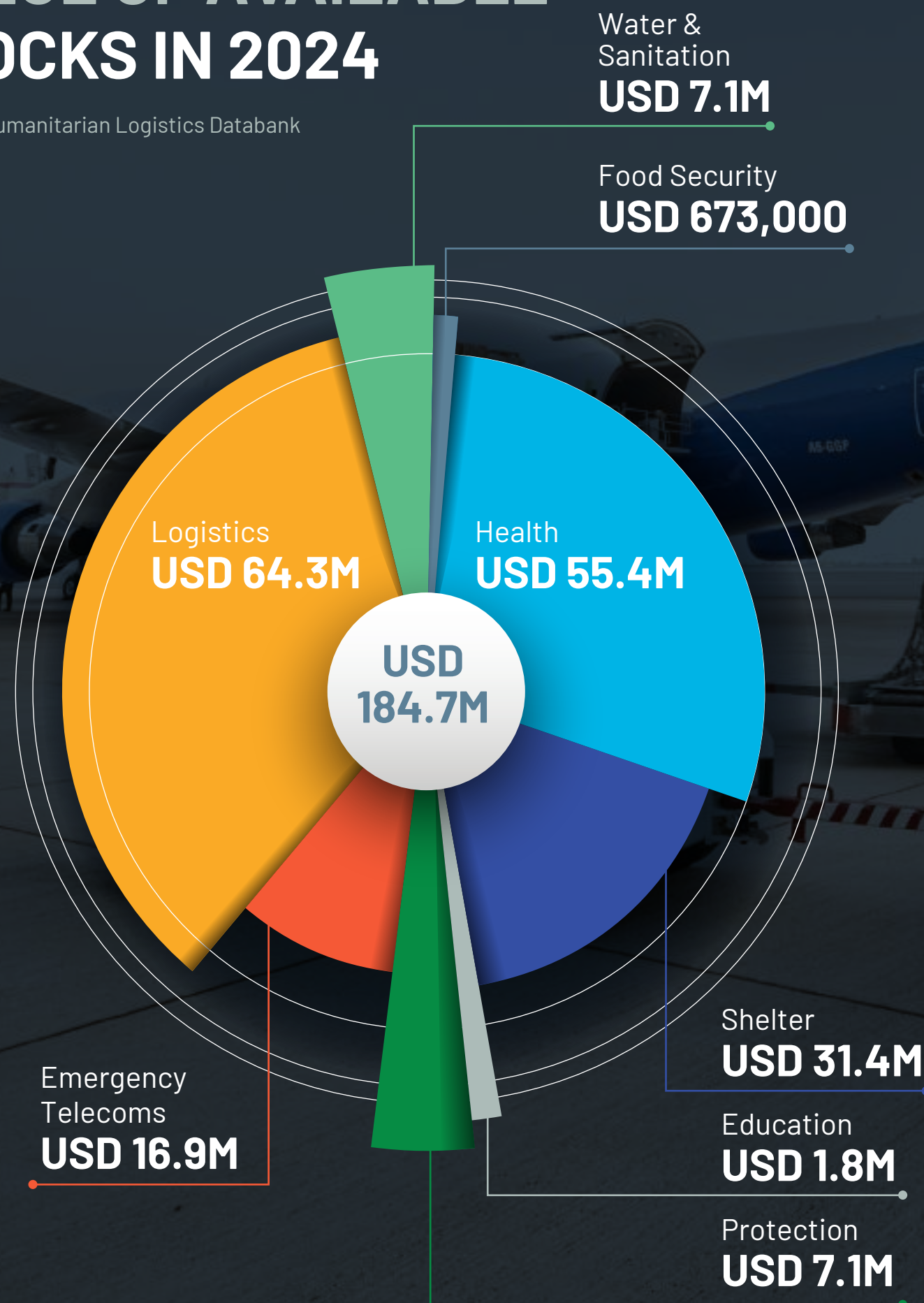


Dispatched Aid in MT



VALUE OF AVAILABLE STOCKS IN 2024

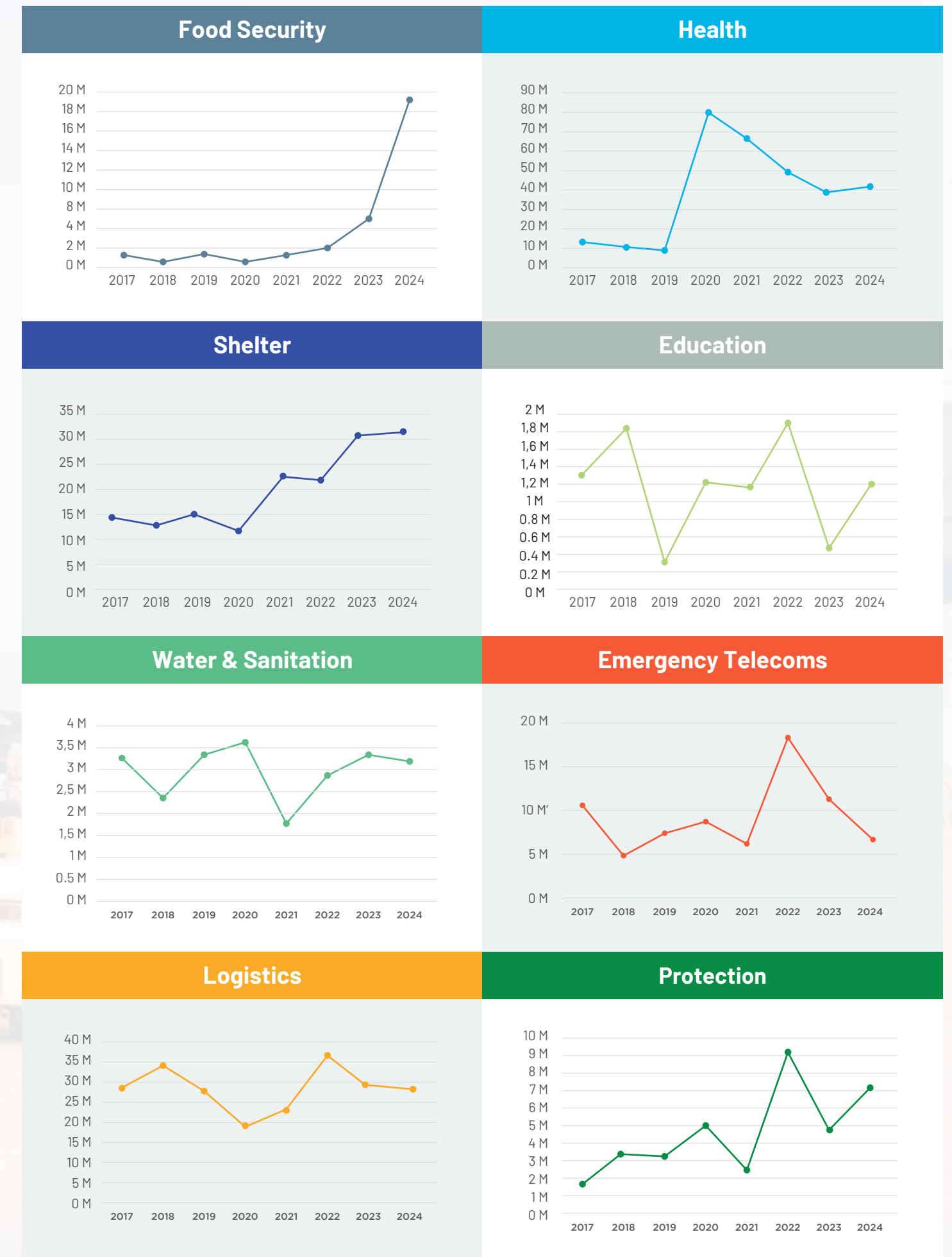
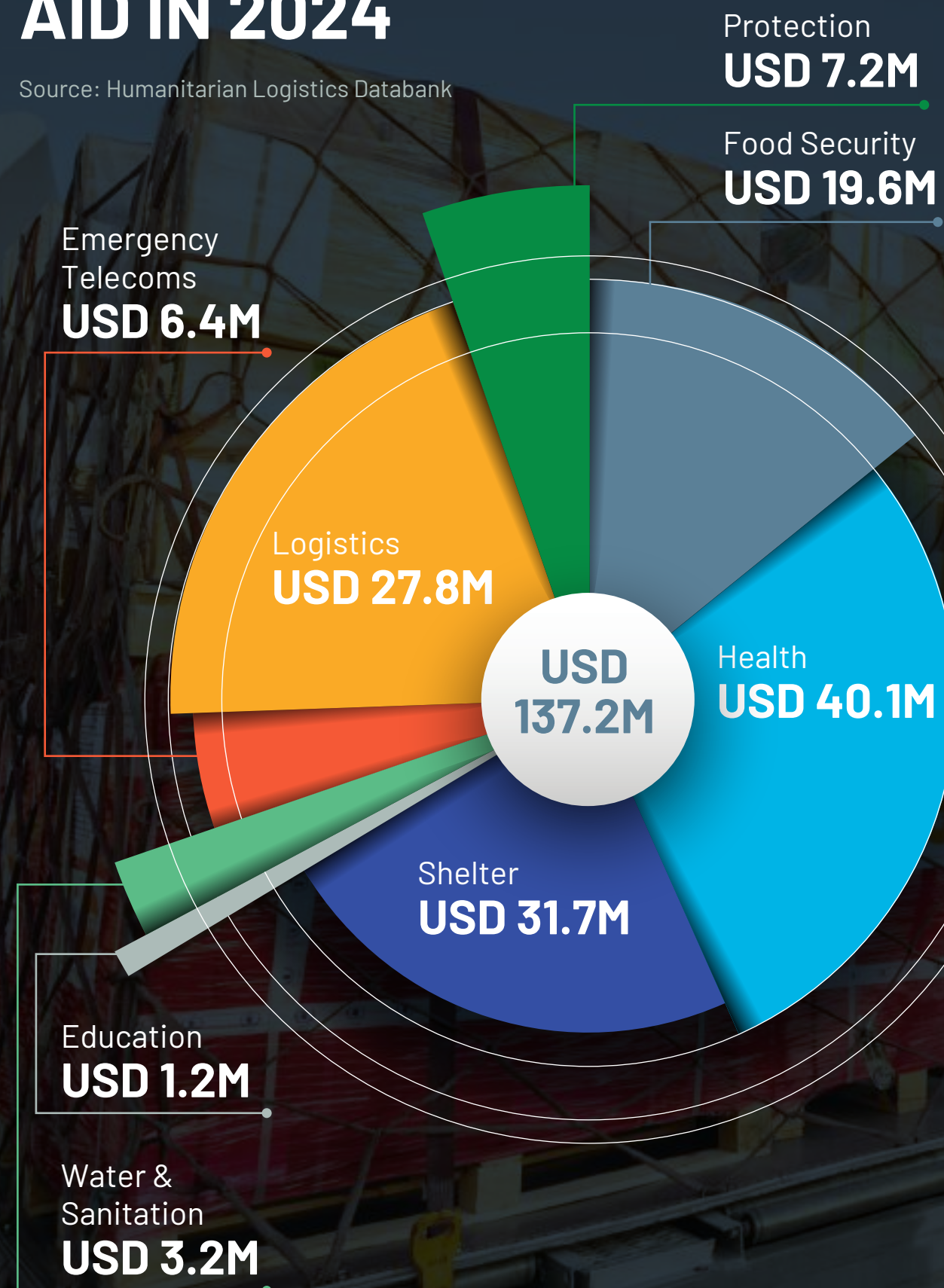
Source: Humanitarian Logistics Databank



Available stocks throughout the years (in USD)

VALUE OF DISPATCHED AID IN 2024

Source: Humanitarian Logistics Databank



Available stocks throughout the years (in USD)

AID BY EMERGENCY TYPE

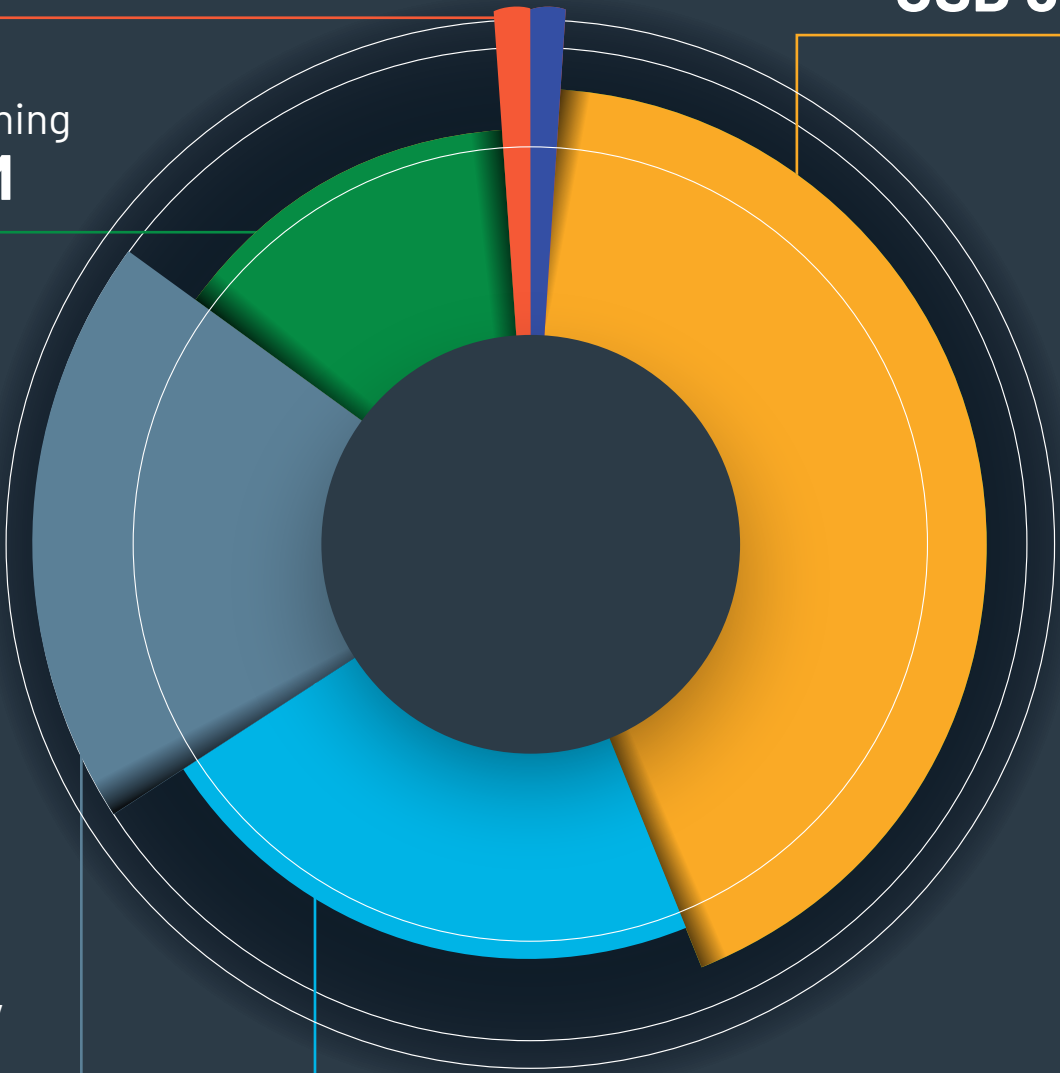
Earthquakes/Landslides
USD 1M

Stock
Pre-positioning
USD 17M

Pandemics/
Diseases
USD 24M

Under-development
USD 32M

Conflict
USD 63M



Conflict	46%
Under-development	23%
Pandemics/Diseases	17%
Stock Pre-positioning	12%
Earthquakes/Landslides	1%
Others	1%

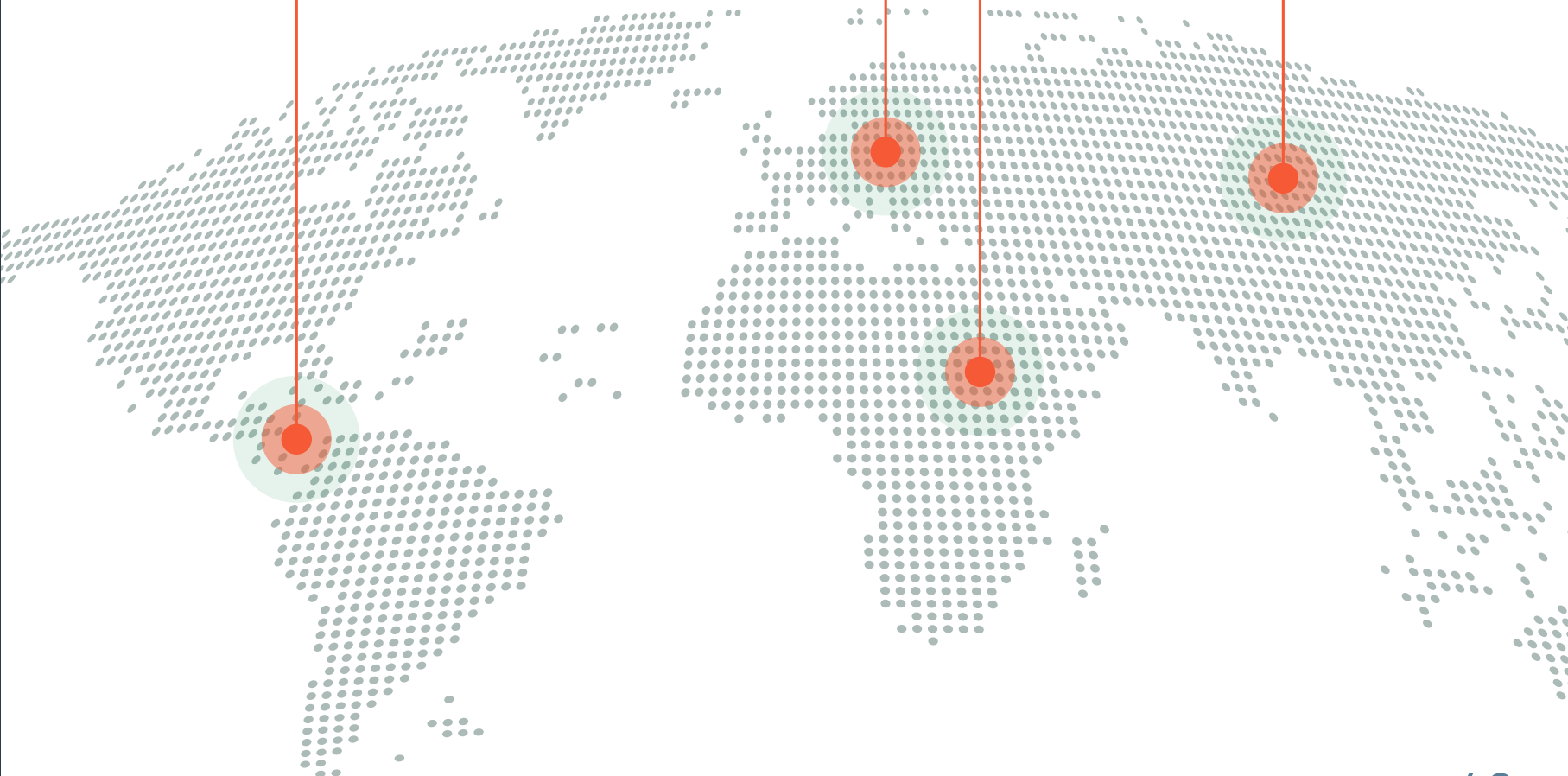
AID BY REGION

Asia
\$47M

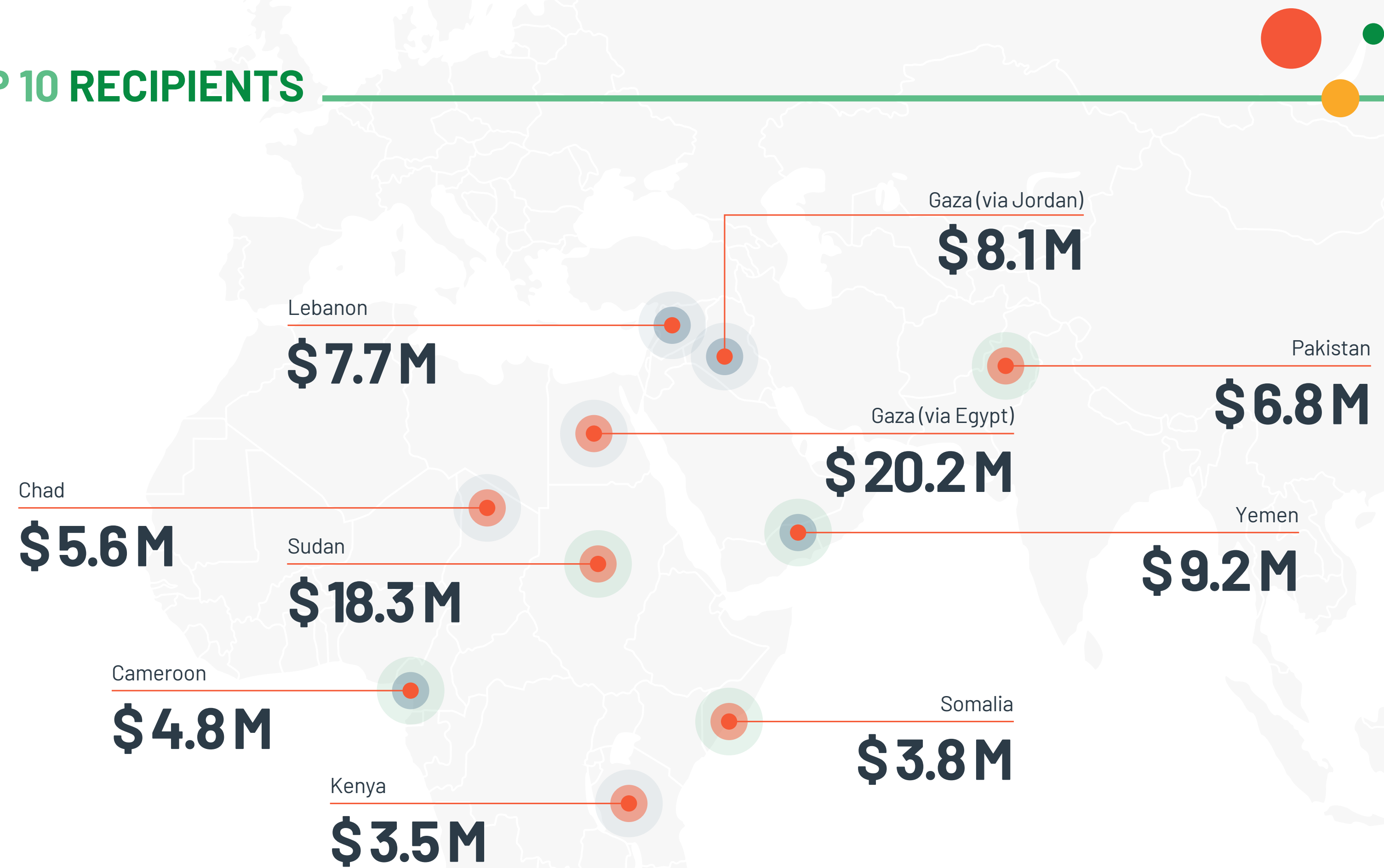
Europe
\$2M

Africa
\$84M

Americas
\$4M



TOP 10 RECIPIENTS



Source: Humanitarian Logistics Databank



OVERVIEW OF THE HUMANITARIAN LEADERS PROGRAMME

Launched in 2024 with financial support from the Dubai Government, the Humanitarian Leaders Programme is a 12-month accelerated career development initiative designed to recruit and train six Emiratis as National Officers across key WFP departments, including supply chain, procurement, communications, and partnerships.

The programme combines specialized training in leadership, communication, and project management with hands-on experience within the UN system. National Officers will benefit from mentorship by experienced humanitarian professionals while learning on the job at the WFP Dubai Office. They will also be deployed to WFP country offices, providing them with valuable field training across various areas, including direct engagement with subject-matter experts. This comprehensive approach not only strengthens the UAE's representation within the UN but also bolsters WFP's operational capabilities and supports the UAE's commitment to the Zero Hunger agenda.

Upon successful completion, participants will have the opportunity to continue working with WFP or pursue careers with other humanitarian organizations. WFP intends to establish the Humanitarian Leaders Programme as an annual initiative. The medium- to long-term goal is to engage with the Government of the UAE and establish a Junior Professional Officers (JPO) programme. Graduates of the Humanitarian Leaders Programme could become the first JPOs, not only within WFP but across the UN system, potentially benefiting UAE government institutions as well.

MEET THE TEAM

The success of the Humanitarian Leaders Programme is driven by the dedication and talent of its participants. Meet the inaugural Emirati humanitarian leaders in the programme's first cohort:



Abdulazeez Mahboob

Strategic Market Analyst (Goods and Services)

I have always been driven by the desire to contribute to something greater than myself. A defining moment in my journey was organizing an event for children on the spectrum—seeing their joy reinforced my commitment to serving others. At the World Food Programme, I use my expertise in data analysis and research to identify the best suppliers, ensuring we can continue delivering essential support to those who need it most.

What I find most rewarding in humanitarian work is the lasting impact of even the smallest actions. A well-executed project can create a ripple effect that transforms lives, and that motivates me to continuously improve. My goal is to expand the GCC supplier network, strengthening partnerships that enhance WFP's mission. Knowing that my work contributes to meaningful change pushes me to be more strategic, efficient, and impactful in every decision I make.



Sara Fikree

Strategic Market Analyst (Food)

With a diverse personal and professional background shaped by experiences across various cultural and geographic contexts, I have developed a robust understanding of the complexities of global humanitarian work.

From contributing to UN's efforts in localizing humanitarian action, to supporting donor relations at the International Crisis Group, my experiences have provided invaluable insights into the global landscape of humanitarian and development aid. Additionally, supporting vulnerable communities in Lebanon and Somalia—whether aiding efforts to provide emergency food assistance or promoting women's equal representation in the workforce—further strengthened my commitment to social justice. These experiences ultimately inspired me to join WFP, where I now work as a Strategic Food Market Analyst.

As we confront some of the most pressing humanitarian crises globally, I remain steadfast in my commitment to WFP's mandate of zero hunger, working alongside like-minded colleagues, aspiring to contribute firsthand in the field to ensure our collective efforts deliver meaningful, lasting impact worldwide.



Amnah Alhashmi
Communications and Media Outreach Analyst

Humanitarian leadership, to me, is about turning vision into action—championing equity, bridging divides, and creating solutions that uplift those most in need. It’s about listening with empathy, acting with courage, and ensuring every voice is valued. Working with the World Food Programme goes beyond a role—it reflects my belief in communication as a powerful force for change.

Stories can open up minds, inspire action, and bring humanity to the forefront of global challenges. In this work, I aim to amplify the voices of the unheard, translating complex realities into narratives that drive real impact. I’m inspired by the chance to learn from experienced humanitarians, craft strategies that resonate with diverse audiences, and contribute to initiatives that don’t just inform, but transform. This opportunity isn’t just a career milestone—it’s a chance to be part of something greater and create lasting change in global humanitarian efforts.



Noor Bukhammas
Strategic Liaison Officer

From heated squabbles with other 14-year old delegates at Model United Nations conferences to becoming an intern at the UN Office of Coordination of Humanitarian Affairs in the UAE, the culmination of my pursuits has materialized in my current role as a Strategic Liaison Officer at the World Food Programme (WFP). Being part of the Humanitarian Leaders Programme at WFP has not only solidified my deep interest in contributing to global humanitarian goals from the UAE outwards but will also provide me with the opportunity to gain field experience and technical expertise in humanitarian operations on the ground as part of an interdisciplinary and diverse team.

As we, along with the world, continue to deal with the most pressing humanitarian, climate and protracted crises and conflicts occurring globally, I hope to continue to make a place for young Emiratis in the humanitarian and international development ecosystem.



Shatha Alqadi
Procurement Officer

Being part of The Humanitarian Leaders Programme and working with the World Food Programme (WFP) has been a truly transformative experience, even in the short time since I joined. It has broadened my perspective on global humanitarian efforts and deepened my passion for making a tangible difference in people’s lives. I am incredibly grateful for the opportunity to contribute to such impactful work.

This journey wouldn’t be possible without the great effort and vision of the UAE Government, whose unwavering commitment to global humanitarian leadership has made this programme a reality. Their support and dedication to fostering future leaders in this space is inspiring and deeply appreciated.

The programme has challenged me to grow both personally and professionally, and I am eager to remain an active part of this journey. I am thankful beyond words for this experience and excited for all that lies ahead.

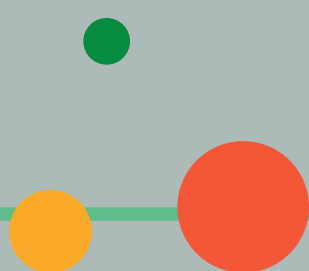


Ali Almoqadam
Procurement Officer

As a UAE National and a humanitarian leader, my motivation lies in contributing to global food security through effective procurement strategies. Joining the World Food Programme (WFP) is an invaluable opportunity for me to gain hands-on experience in humanitarian operations while enhancing my procurement expertise. It allows me to deepen my understanding of WFP’s mission and procurement processes while upholding the values of efficiency, transparency, and impact.

My goal is to apply this knowledge to drive innovation, improve procurement efficiency, and contribute to meaningful solutions that support WFP’s mission. Through this journey, I aim to strengthen my leadership skills and make a lasting impact in the humanitarian field.

DUBAI HUMANITARIAN AWARD WINNERS 2024



BEST INNOVATIVE SOLUTION

Soroptimist International
Their Sparky Dryer is revolutionizing food security and sustainability.



BEST SDG-FOCUSED INITIATIVE

UNHCR
Their recent work on the sustainability of humanitarian aid is making a significant impact on the future of the humanitarian supply chain, and that is in line with SDGs 12, 13, and 17.



BEST AWARENESS CAMPAIGN

The Fred Hollows Foundation
Their 'Influencing with Impact' project exceeded targets by 200%, enhancing eye health engagement across the region.



BEST SUSTAINABILITY PROJECT

LM International
Their Solar EV Project transforms transportation by converting vehicles to electric and integrating solar charging solutions

**Together,
we can reshape the global
humanitarian landscape,
finding new ways to
address challenges and
build a sustainable future
for all.**

As part of our mission to create a more resilient global community, we believe in the power of partnerships.

Dubai Humanitarian actively seeks collaboration across industries and sectors to push the boundaries of what's possible in humanitarian aid. By working with governments, businesses, and innovators, we amplify our impact, driving research, fostering technological advancements, and creating platforms for knowledge exchange.

NEW PARTNERSHIPS IN 2024



OUR MEMBERS

HUMANITARIAN ORGANIZATIONS



UN AGENCIES



COMMERCIAL COMPANIES





STORIES



Impact-Based Health Camps

Transforming Diabetes Care in Peshawar

Since 2024, our Impact-Based Health Camps in Regi, Peshawar, have been a beacon of hope for individuals at risk of diabetes and hypertension. Through systematic screening, we established a registered cohort of patients, enabling us to transition from mere diagnosis to sustained care and behavior change interventions.

In Phase 2, we implemented a structured monitoring system, tracking patients' blood glucose, HbA1c, blood pressure, medication adherence, exercise, and diet. Family-based Treatment Supporters (FTSs) played a vital role in ensuring compliance through Direct Observation of Care (DOC). This community-driven approach not only improved health outcomes but also empowered families with the knowledge to support their loved ones.

Results from our camps indicate significant improvements in diabetes control and behavior modification. Patients actively monitored under this model showed better treatment adherence, reduced complication risks, and enhanced overall quality of life.

As we step into a new year, our journey continues with a commitment to scaling this model, fostering healthier communities, and advancing impact-driven healthcare solutions.



Hajj Mubarak with the return of hope



The story of Hajj Mubarak, a simple worker from Aden, Yemen, reflects the return of hope and the brightness of life. Suffering from age-related health issues, particularly cataracts that severely impaired his vision, Mubarak faced immense challenges. Without family support and unable to work for years, he became isolated, missing out on social gatherings and family events.

The medical campaign at Al Basar International Foundation Hospital in Aden became his lifeline. A concerned acquaintance brought him to the campaign, where doctors warmly welcomed him. After thorough examinations, they diagnosed him with cataracts, a leading cause of blindness. Fortunately, the condition is treatable with a quick, advanced surgical procedure that removes the cataract and implants a new lens, often completed in just ten minutes.

The surgery transformed Mubarak's life. He regained clear vision, and his mental health improved significantly. Overjoyed with the results, he returned to his community, reconnected with relatives, and began participating in social events and celebrations once again.

This story highlights the impact of Al Basar International Foundation's work. Their teams strive to restore hope and bring light back into the lives of those in need, regardless of age, gender, or background. For Mubarak, the campaign was not just a medical intervention but a rebirth, allowing him to embrace life with renewed optimism and joy.



Bring Hope's Achievements in 2024



In 2024, Bring Hope made significant strides in humanitarian aid, environmental sustainability, and community engagement. A major milestone was the distribution of 552,000 hygiene items, valued at over \$1.3 million USD, to 53,000 families across Yemen, Uganda, Ghana, and Iraq, improving hygiene conditions for vulnerable communities.

Environmental initiatives were at the forefront, with the TAGI project educating students and teachers on climate action through tree cultivation. A large-scale tree planting campaign distributed 30,000 Albizia trees in Kirkuk and Erbil, engaging local communities and reinforcing environmental education. In Basra, a recycling workshop, conducted with TDH Italy, promoted responsible waste management among participants.

Bring Hope also launched the Iraq Climate Adaptation Network (I CAN) with Alaghshan Foundation, bringing together over 100 members, including NGOs, government agencies, and INGOs, to coordinate efforts on climate resilience and environmental challenges. The network facilitates collaboration, resource sharing, and project implementation.

Internationally, Bring Hope participated in the World Environmental Education Congress in Abu Dhabi, emphasizing youth-led climate action. Contributions to EU Erasmus+ projects, including COREcoles and History Box, fostered educational collaboration, while an Erasmus+ Bootcamp strengthened project development skills. The organization also engaged in a pandemic emergency response simulation with WFP and WHO in Ghana.

Additionally, a fundraising event in Valencia raised support for schools affected by the DANA storm. As we reflect on these achievements, Bring Hope remains committed to expanding impact through sustainable programs and strategic partnerships.



The Children's Cancer Center of Lebanon



In 2024, the Children's Cancer Center of Lebanon (CCCL) continued its unwavering commitment to providing comprehensive care for children battling cancer. Throughout the year, CCCL covered the treatment costs of around 400 patients, out of which 115 finished their treatment successfully, achieving with that an impressive 85% average cure rate.

Beyond medical treatment, the center emphasized holistic support by conducting wellness sessions to all its patients, encompassing drama, expressive art and music, yoga, crafts, pedagogic classes, and more, fostering emotional and psychological well-being among patients.

During the horrific 2024 war in Lebanon, CCCL remained a safe space for its patients, contacting them daily to follow up on their status and providing free accommodation to more than 13 patients and their families. Despite the challenges, CCCL ensured continuous care and support for every child in need throughout the war.

Since its establishment in 2002, CCCL has covered the treatment of over 5,100 children from Lebanon and the region, offering them hope and a chance at a healthier future. This remarkable journey is only possible through the generous support of our partners and donors. CCCL's Dubai Humanitarian membership has been instrumental in facilitating resources and collaborations essential for our mission. Since 2018, we were able to conduct several fundraising events and campaigns in Dubai, allowing us to raise much-needed funds to continue our lifesaving mission.

CCCL is very grateful to all of its supporters, whose support ensures that every child receives the best possible chance at recovery.



DHL Global Forwarding and Kinderherzen



Delivering Hope Through Logistics

DHL Global Forwarding has joined forces with the German NGO Kinderherzen to transport the world’s first mobile heart clinic for infants. This groundbreaking initiative provides lifesaving surgeries and therapies to children with congenital heart defects, ensuring access to specialized care for those who need it most.

A team of international heart surgeons and medical professionals operates the clinic, offering free treatment to children who lack affordable healthcare options. The logistics are managed by DHL’s Global Humanitarian Logistics Center in Dubai, utilizing its extensive network to guarantee smooth and efficient transportation.

The mobile clinic, consisting of 11 specialized containers, was initially shipped from Bremen, Germany, to the Juan José Fernández hospital in El Salvador, where it operated until November 2024. After completing its mission there, it has now been relocated to Burundi, continuing its mission to provide critical medical support. This annual rotation exemplifies DHL’s ongoing commitment to humanitarian efforts and improving healthcare accessibility worldwide.

On March 7, five-year-old Alisson became the first child to undergo surgery at the clinic, receiving a procedure that saved her life. Over two weeks, 24 children received essential heart surgeries, including the first-ever Ebstein procedure performed in the country. This partnership marks the beginning of a long-term commitment between DHL and Kinderherzen, reinforcing DHL’s purpose of connecting people and improving lives. By ensuring the safe and timely delivery of medical aid, DHL is helping to transform futures—one child at a time.



A Beacon of Hope



Rawan Shatat’s Inspiring Journey as a Midwife in Gaza

Rawan Shatat , a native of KhanYounis, embodies resilience and dedication with a Bachelor’s degree in Midwifery and a Master’s in Health Management, Rawan graduated from EFE-Palestine’s midwifery program in 2024. She has since transformed her training into life-saving action, volunteering at the Emirati Red Crescent Hospital and Tahrir Hospital within the Nasser Medical Complex.

Reflecting on her journey, Rawan recounts assisting in more than 20 natural births under unimaginably challenging circumstances. “These births took place amidst relentless bombing, in inadequately equipped medical tents, and with scarce resources—or at times, none at all.”

she explains. Despite the dangers and harsh conditions, Rawan remained steadfast, ensuring the safe delivery of mothers and their babies. Rawan highlights the critical role of her training in preparing her for these challenges. “The program came at a crucial time. It not only equipped me with the technical skills for safe childbirth and managing hemorrhaging cases but also taught us to support ourselves emotionally before extending that support to the women we served, especially the pregnant ones,” she shares.

Her dedication during this time of crisis underscores the profound impact of professional training and compassion. Rawan’s story is a testament to the strength and resolve of healthcare professionals who rise above adversity to bring hope and life to others. Grateful for the opportunity provided by EFE-Palestine, Rawan adds, “This program empowered me to make a difference when my community needed it most. I hope it continues to support and uplift more women, allowing them to serve our people with strength and skill.”

Through her courage and unwavering commitment, Rawan has become a symbol of hope, proving that even in the darkest times, the light of compassion and perseverance can shine brightly.



Eye of the World Team



An Exceptional Experience in Combating Preventable Blindness

With every mission, we are not only restoring sight but also transforming the landscape of charitable medical care. Eye of the World Team is a dedicated force in the global fight against avoidable blindness, serving as a trusted partner in life-changing eye care projects. Working alongside governments, international organizations, and health institutions, we bring expertise, advanced medical solutions, and sustainable impact to underserved communities.

As Dr. Mohamed Hendy, CEO, always mentions, the increasing number of blindness cases worldwide outpaces the current efforts to fight it, highlighting the need for a fundamental shift in how blindness is addressed. From the beginning, Eye of the World Team introduced a groundbreaking approach. Instead of relying solely on traditional models of medical outreach, we pioneered a system where professional medical teams work in direct partnership with global organizations and governments. This strategy has elevated the quality and efficiency of eye care efforts, leading to remarkable, unparalleled results.

Our mission extends beyond performing cataract surgeries—we focus on building a lasting healthcare infrastructure. This includes training local doctors in every country we serve, equipping hospitals with cutting-edge technology, and ensuring the highest standards of infection control. By maintaining a level of care comparable to top-tier hospitals, we uphold excellence in the charity field, offering not just accessibility but truly high-quality eye care services.

Through collaboration, compassion, and innovation, we stand committed to a world where avoidable blindness is no longer a barrier to a brighter future.



Water, Health, and Life



A New Water Purification Station Serving Indigenous Communities in São Paulo

In a new step toward improving quality of life, Fambras, in collaboration with the Mohammed bin Rashid Al Maktoum Humanitarian and Charity Establishment, has inaugurated a modern water purification and treatment station in Tenondé Porã, located in the far south of São Paulo, Brazil.

The station utilizes the Ecolágua water filter, developed by Dr. Roland Vetter, a researcher at the National Institute for Amazonian Research (INPA). This technology employs ultraviolet (UV) light to purify river water, making it safe for drinking. As the water passes through a metal tube equipped with a UV lamp, 99% of bacteria and fungi are eliminated.

Station Features and Benefits

- Production Capacity** : Purifies 400 litres of water per hour.
- Weight** : The device weighs approximately 13 kilograms, making it easy to transport and install.
- Lifespan** : The UV lamp and battery last between 3 to 4 years.
- Power Source** : Operates on solar panels, making it ideal for remote areas.

Enhancing Health and Well-being

Many Brazilians, particularly indigenous communities, struggle with limited access to clean drinking water, leading to disease outbreaks and poor health conditions. This project provides hundreds of families with safe water, significantly reducing waterborne diseases.

The Global Importance of Safe Water

According to the World Health Organization (WHO), half of the world's population still lacks access to safe drinking water and sanitation services. Expanding these resources could prevent 1.4 million deaths annually. Moreover, many illnesses, including malnutrition, respiratory infections, and waterborne parasites, are directly linked to poor water and sanitation infrastructure.

Through these efforts, Fambras and the Mohammed bin Rashid Al Maktoum Humanitarian and Charity Establishment remain committed to providing sustainable solutions for vulnerable communities, ensuring a healthier and safer future for indigenous populations in Brazil.



IFRC's Resilient Response to Humanitarian Crises



A Year of Unyielding Commitment and Action

The International Federation of Red Cross and Red Crescent Societies (IFRC) stands resolutely at the forefront of global humanitarian response in 2024, unwavering in our commitment to save lives and alleviate suffering despite relentless crises.

From immediate disaster response to large-scale relief coordination and advocacy, we have faced unprecedented challenges. Tragically, thirty-two staff and volunteers from the IFRC network lost their lives in service this year. Yet, the resilience and dedication of the Red Cross and Red Crescent Network only grows stronger, driving us to deliver critical aid and provide hope to people in need.

In 2024, IFRC swiftly responded to urgent humanitarian needs, launching 27 emergency appeals and mobilizing the Disaster Response Emergency Fund (IFRC-DREF) 213 times, including the use of innovative insurance funds. These efforts deployed millions Swiss francs, benefiting nearly 60 million people globally. Our response spanned continents, addressing crises from cholera outbreaks in Zambia and Malawi to the crises in Lebanon, Typhoon Yagi in Myanmar, and Hurricane Beryl in the Caribbean. In addition to these achievements, we remain focused on ongoing crises in Sudan, Ukraine, and Gaza, providing essential aid to people affected by conflict and displacement. In parallel, IFRC has emphasized resilience-building in climate change, health, and migration, empowering communities through initiatives like the Global Climate Resilience Platform and REACH, ensuring long-term preparedness and sustainable solutions for a more resilient future.

IFRC expanded its efforts in 2024 focusing on coordination, localization, governance, and humanitarian diplomacy. We advocated for improved community preparedness, streamlined aid, stronger protection of humanitarian workers, and greater climate action at global fora like the UN General Assembly, the Red Cross Red Crescent International Conference and the COP talks in Baku. Despite significant challenges and heartbreaking losses, IFRC remains unwavering in its commitment to improving the lives of vulnerable people worldwide.



LIFE for Relief and Development



LIFE for Relief and Development is a global humanitarian organization with an outstanding reputation, achieving a 4-star rating on Charity Navigator in the USA with a score of 96%. The organization has also attained the platinum level on GuideStar. Recognized by Ninja Ranking, it holds a position among the top 9 humanitarian organizations in the United States, the top 9 organizations combating hunger globally, and the top 9 organizations assisting in the Gaza Crisis in support of Palestine.

In 2024, in Gaza LIFE provided 12.2 million litres of water – enough to sustain over half a million people. In addition, 23 washrooms were built in displacement camps to provide proper sanitation, benefiting entire communities. A total of 359,000 people has received 25-pound bags of flour, along with food baskets, fresh vegetables, and ready-to-eat meals. LIFE ensured that 7,000 people were sheltered in winterized tents and over 60,000 people were supplied with winter clothes, blankets, and hygiene kits. LIFE's Solar panels and tents have been distributed to more than 10,000 individuals in Gaza. LIFE has reached 3,500 children by providing educational tents, toys, and essential supplies like diapers, wipes, and formula. These efforts offered children some sense of normalcy despite the chaos that surrounds them.

In 2025, we are looking forward for a collective effort, that is needed to address the pressing challenges facing the world, from poverty and disease to climate change and social inequality. With intentional collaboration and a shared commitment to equity and equality, we can overcome these obstacles and create a brighter future for all.



One Story of Transformation



10 Years. 400,000+ Lives Impacted

In 2024, Project Maji had its biggest year yet with a record-breaking 100 new installations, including a milestone for the most water distributed in a single day at our Ndovoini kiosk in Kenya. Through 400+ water access points across Kenya, Ghana, and Uganda, we have now delivered 140 million litres of clean water to over 400,000 people in rural communities.

Despite this progress, the challenge remains urgent. At World Water Week in Stockholm, a new study revealed that 4.4 billion people—more than half the world’s population—lack access to safely managed drinking water.

As we step into 2025, we celebrate 10 years of transforming lives through sustainable water access. On March 22nd, World Water Day, we mark this milestone by launching our first-ever documentary: Drop by Drop: The Ripple Effect of Change—a powerful film amplifying the voices of last-mile communities where clean water is rewriting the future.

Project Maji’s journey began in 2015, when our Founder & CEO, Sunil Lalvani, saw two children drinking from a puddle in Ghana. That moment led to the first solar-powered water kiosk, sparking a movement that continues to grow. A decade later, our mission is stronger than ever: to reach 1 million people with sustainable access to safe water by 2025. With maintenance and repairs at the core of our operations, we remain committed to maximizing kiosk uptime and ensuring that water flows where it is needed most.



Rahma Worldwide



Rahma Worldwide has reached significant milestones in its humanitarian journey, delivering essential global aid for over a decade. It constructed more than 1,870 homes and renovated 500 residences in conflict and disaster zones, providing stability to numerous families. Addressing water scarcity, Rahma built wells supplying millions with clean water.

During the 2024 Gaza crisis, Rahma distributed \$10 million in aid, assisting over 1.9 million displaced individuals with food, medical supplies, hygiene kits, and nutritional support, including specialized infant care. Approximately 2,800 fully stocked containers carrying vital food, medicines, surgical equipment, and ambulances were also dispatched, significantly enhancing local emergency responses.

Rahma organized 29 specialized medical missions, deploying over 450 skilled doctors who performed complex surgeries and provided advanced medical care. Additionally, Rahma sponsors more than 2,000 orphans globally, ensuring their well-being through education, healthcare, and financial assistance. Each child receives Eid gifts, Ramadan baskets, school supplies, and other essential support.

In Africa, Rahma established the continent’s largest bakery and an advanced Qurbani slaughterhouse, promoting local economic growth and self-sufficiency. Upholding high standards of transparency and ethical integrity, Rahma maintains strong donor trust. Now entering its 11th year, Rahma remains dedicated to alleviating suffering globally through compassionate action, rapid emergency responses, and an unwavering commitment to human dignity. This summary highlights Rahma’s major achievements but does not fully capture the extensive impact and ongoing humanitarian projects Rahma continues to conduct worldwide.



Building Hope, Delivering Change



In 2024, RK GROUP reaffirmed its commitment to the global humanitarian progress through its three pillars: supply, construction and logistics—bridging critical gaps with precision and compassion. Operating across 5 countries, we delivered 45 projects directly impacting 1.7 million+ beneficiaries, especially from poor communities amid adversities.

Supply Projects

From emergency food to winter clothes, our teams executed 5 supply projects in conflict zones and disaster countries, like Chad and Syria, reaching 300,000+ individuals with life-sustaining resources.

Construction and Rehabilitation

We executed 45 civil work projects, including schools, Hospitals, and water networks in Syria, securing basic livelihoods for 650,000+ displaced families. Each project adhered to sustainable practices, ensuring resilience against climate challenges.

Logistics Innovation

We coordinated 10+ large-scale logistical operations, such as transporting supplies to the UAE for redistribution in several crisis areas, efficiently serving 400,000+ vulnerable people.

“Humanity is not a task, it’s our purpose,” our Group President Rami Kabalan said. “Each figure represents lives uplifted, and communities restored.” RK GROUP’s 2024 milestones reflect operational transparency and the ISO standards for which we are certified.

Looking ahead, we are pleased to invite humanitarian organizations to collaborate with the RK Group, a team driven by expertise, ethical accountability and immediate operational readiness. Together, we shall turn challenges into opportunities, because no destination is too remote, and no crisis is too complex.



Where children go, Room to Read books follow



When children arrived in school shelters and refugee camps in Northern Lebanon in 2024, our Arabic language books were waiting for them. We provided learning materials and food kits — ensuring children were nourished in body and mind. We trained shelter staff to provide socio-emotional support.

In Palestine, with local partner ANERA, we will soon deliver 10,000 emergency packs to children in Gaza — twice as many as we initially planned. Each pack will include five Room to Read Arabic language storybooks, a sketchbook, a colored pencil set and a sharpener, all housed within a sturdy backpack. We will also soon start work on a new collection of 10 Arabic children’s titles, created by Palestinian authors and illustrators, with the goal to distribute 50,000 copies of these books to local schools, in partnership with Palestine’s Ministry of Education.

The steps we take to ensure education endures in emergency contexts provide children comfort and consistency. Our books support the development of strong literacy skills. They also help children work through the complex and challenging emotions of trauma.

For children living through chaos and uncertainty, having access to education creates a path to hope and fuels determination — determination to keep going, to write their own stories.

Our work in Lebanon and Palestine in recent years — and throughout the Middle East over the past decade — has enabled us to respond rapidly and appropriately to crisis. Support from partners like you will ensure this work continues.



Bilal's Smile is a Prayer



For a family with almost nothing, your compassion meant everything

Hael has a large family but no home. As his clan's sole earner, he wakes up with the sun each day and prays to find enough work to provide his children and wife at least one meal before it sets. When his father told him his newest son, Bilal, was born with a cleft, he reacted the same as he does to all news: "I accepted it as part of God's plan without hesitation."

That doesn't mean he didn't worry, of course. Everyone did. Another mouth to feed meant Hael would need to work that much harder to give everyone in his family as much as they had before — and harder still because Bilal's cleft prevented him from eating enough. If his baby needed urgent care, he was ready to do whatever it took to provide it for him. Bilal survived infancy, but life only seemed to get harder the older he got. He was even thinner than his siblings. He struggled to breathe and made snoring sounds even while awake. A stream of drool leaked from his mouth constantly; he worked desperately to hold it in but could not, no matter how hard he tried.

He drew stares everywhere he went. Other children mocked him so mercilessly he rarely even tried to play with anyone. Bilal's pain was his family's. They ached for him and for their own helplessness to do anything to stop or even ease his suffering. But still, they never lost faith. After six years, they finally got an answer to their prayers. It came in the form of a WhatsApp message from a friend of Hael's: Free cleft surgery was available in a nearby town. He dropped everything and scheduled an appointment.

When Hael saw his son's smile for the first time, he fell to his knees and wept. The whole family joined him. The generosity of Smile Train donors has given Bilal, Hael, and their whole family hope for a better future. And affirmed their belief that, sometimes, even the most audacious prayers are answered. "The outcome of the surgery truly exceeded our expectations, healing the cleft in such a transformative way," Hael said. "All gratitude and appreciation go to Smile Train for their generosity and support of children worldwide suffering from clefts."



Soroptimist International Gulf Dubai



Cervical cancer claims the life of one woman every 90 seconds globally, with Africa being the hardest-hit region. Each year, some 80,600 women in Africa succumb to this preventable disease. Soroptimist International Gulf Dubai, in collaboration with the Soroptimist Africa Federation, is taking bold steps to change this narrative.

The launch of our AI-enabled digital tool, "Let's Chat: Cervical Cancer, What's That?", in May 2024 marks a significant milestone in scaling up awareness-raising efforts across Africa. This innovative web-based experience provides women with a safe space to ask questions about cervical cancer, breaking the stigma and dispelling myths. By educating women about the importance of regular screenings and the HPV vaccine, the tool aims to increase the uptake of preventative measures leading to a reduction in mortality. In the last year, we have co-designed the 'Let's Chat' experience for both Kenya (English) and Tunisia (French) to accompany their community engagement activities. To raise awareness on this initiative, Soroptimists in Dubai held a friendly padel tournament to 'Strike Out Cervical Cancer'.

The World Health Organization's elimination strategy sets ambitious targets for all countries to reach by 2030: vaccinating 90% of girls by age 15, screening 70% of women by ages 35 and 45, and ensuring 90% of women with cervical disease receive treatment. Soroptimist International is activating its grassroots women's network to contribute to achieving these goals and ensure no woman dies needlessly from cervical cancer.

Together, we can make the invisible visible and eliminate this silent killer. Reach out to join us on this journey.



The Citizens Foundation



In the dusty heart of Mirpurkhas, a young girl named Devi Sawan dreamed of becoming a doctor. But at nine, societal norms forced her to leave school and prepare for an early marriage.

Confined to her home, she was forced to prepare her dowry, an old tradition within her family. Her days were filled with endless household chores, including the time-consuming task of stitching Sindhi quilts from scratch. Her future seemed bleak.

But fate had other plans.

When her principal noticed her absence at school, she met with Devi’s family and counselled them on the importance of education. Moved by the principal’s words, her family finally relented, allowing her to return to school.

Now, every morning, Devi Sawan eagerly dons her TCF uniform and rushes to school along with the other students. She loves her big classroom, since she gets to learn a lot from her teachers and is looking forward to a future with endless potential – and education is the key to unlocking it.

The Citizens Foundation (TCF) is a leading non-profit that builds and operates schools in Pakistan’s urban slums and rural areas. The Economist calls TCF “perhaps the largest network of independently run schools in the world.” With 2,033 school units and 301,000 students, TCF is transforming lives where children once had no access to education. It is also the largest private employer of women in Pakistan, with an all-female faculty of 14,700 teachers and principals.

Through education, girls like Devi are rewriting their futures.



The Indus Hospital



In a groundbreaking achievement, Indus Hospital & Health Network (IHHN) has established the largest FREE hospital in Pakistan, making significant strides in transforming the nation’s healthcare landscape.

The new expansion building, located in Karachi, is currently in its first phase of operations. With Family Medicine Clinics, Operation Theatres, Blood Centre, and the Emergency Room, this state-of-the-art facility is equipped with modern medical equipment that ensures patients receive high-quality care.

This massive project, spanning 20 acres, will eventually accommodate 1,350+ beds and treat 1.8 million patients annually. That will be a 176% increase in patient volumes, highlighting the urgent need to address growing healthcare concerns in the city. Currently, the building hosts 90+ beds in the emergency hall, 35+ operation theatres and 115+ OPD clinics, treating hundreds of patients every day.

With 6 million lives touched in 2024, IHHN is poised to take a giant leap forward, bridging the healthcare divide in Pakistan and ensuring that every individual, regardless of financial means, receives world-class medical care.



The Sparkle Foundation



2024 was a transformative year for The Sparkle Foundation. We opened our Namitembo site, reaching an additional 5,000 children and community members – bringing our total impact to 20,000 lives.

In Malawi, our programmes thrived: we served 101,606 meals, provided 20,660 treatments at the Sparkle Clinic, delivered over 182,000 hours of education, held 160+ youth and women's group sessions, and played 115 football matches.

In the UAE, we established our Board and held our most successful Gala yet. Our ongoing registration with Dubai Humanitarian remains pivotal, enabling vital fundraising and volunteer engagement. In the UK, we hosted a Gala and school fundraising events, and we officially registered in the US.

We remain committed to building meaningful partnerships with organisations aligned with our mission, working tirelessly to create brighter futures for children and communities in Malawi – with aspirations to expand to another African country in the coming years.

The unwavering support of our global Sparkle community continues to drive us forward, and we are incredibly excited for what lies ahead.



UNICEF



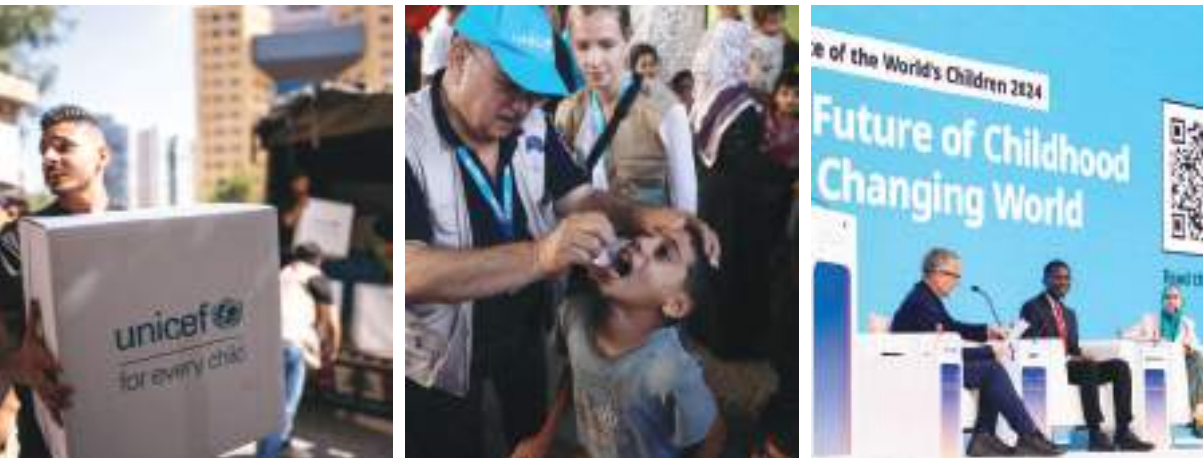
The partnership between UNICEF and the United Arab Emirates (UAE) stands as a testament to a shared commitment to delivering humanitarian aid and long-term support for children in need. Together, we have mobilized resources and expertise to respond to crises, strengthen health systems, and champion children's rights worldwide

In Lebanon, where children bear the brunt of ongoing conflict, the UAE government and Dubai Humanitarian partnered with UNICEF to deliver emergency surgical and medical supplies. These life-saving aid were distributed to health facilities in and around Beirut, providing essential care to thousands of families affected by the crisis.

Meanwhile, in Gaza, UNICEF with the support of partners including the UAE, delivered 1.6 million doses of polio vaccines as part of the largest immunization campaigns in the region. Conducted in collaboration with WHO, UNRWA, and the Palestinian Ministry of Health, the campaign spanned two rounds in September and November 2024, reaching approximately 95% of eligible children. This remarkable achievement underscores the power of collective action in overcoming challenges and ensuring children receive essential care, even in the most difficult circumstances.

Beyond emergency response, the UAE played a pivotal role in UNICEF's global advocacy efforts in 2024. It was chosen as the hub for the launch of UNICEF's flagship report; The State of the World's Children, reinforcing the country's position as a leader in shaping conversations on children's futures. The event, held in collaboration with the Dubai Future Foundation, at the world's largest gathering of futurists and thought leaders, marking World Children's Day.

Through this enduring partnership, UNICEF and the UAE continue to make a profound impact for children and their families



In Lebanon
UNICEF team is on the ground providing emergency supplies including mattresses, blankets, water, hygiene and dignity kits.

In Gaza
Children receive their second dose of the polio vaccine in October 2024

World Children Day
In the UAE – Launch of the State of the World's Children Flagship Report in Collaboration with Dubai Future Foundation on 20 November 2024

World Food Programme



In 2024, the UN World Food Programme (WFP) relied on agility, innovation, and connectivity to sustain and scale up its life-saving operations amid a year marked by compounding global crises and escalating humanitarian needs.

Support from GCC government partners remained instrumental throughout 2024, with total combined contributions amounting to more than USD 132.7 million from the UAE, Saudi Arabia, and Qatar. These generous contributions enabled WFP to deliver life-saving assistance across 16 countries, where urgent food security needs persisted due to protracted crises.

The UN Humanitarian Response Depot (UNHRD) in Dubai remained a cornerstone of WFP's global logistics network. Humanitarian supplies were dispatched from the Dubai hub to 69 countries delivered on behalf of WFP and 22 humanitarian partner organizations. These shipments, valued at USD 48 million of relief items, included food commodities, nutrition kits, health supplies, and emergency shelter materials. The hub's rapid deployment capabilities once again proved essential in enabling swift, first-wave responses in emergencies worldwide.

WFP's FITTEST specialists supported emergency IT and telecom operations in 53 countries, while the Emergency Telecommunications Cluster (ETC) coordinated responses in 10 countries, connecting over 10,500 humanitarian users from 145 organizations.

WFP's Fleet Centre oversaw 3,200 vehicles, including 500 armored, covering 45 million kilometers globally. It trained 772 personnel in road safety and defensive driving across 29 missions in 22 countries.

Furthermore, WFP's Regional Aviation Safety Office (RASO), based in the UAE, played a key role in enhancing humanitarian air operations by conducting four air operator base and aircraft risk evaluations. RASO also organized 26 global events attended by over 1,200 participants and developed 20 computer-based training programs accessed by 13,200 learners worldwide. These efforts significantly boosted the safety, reliability, and reach of air transport in high-risk and hard-to-access areas.



World Health Organization



In 2024, over 300 million people around the world needed humanitarian assistance due to outbreaks of infectious disease, natural disasters, escalations in conflict, and climate-change related events.

Responding to these unprecedented emergencies, the World Health Organization delivered more life-saving medicines and health supplies more quickly than ever before completing a record 46 charter flights supporting 76 countries with ongoing health emergencies. Focusing on operational efficiency, WHO processed an average of over 100 metric tons per week in 2024, fulfilling more requests for emergency supplies than ever before.

These remarkable milestones were made possible through the exceptional partnerships with Dubai Humanitarian, the Government of the United Arab Emirates, European Civil Protection and Humanitarian Aid Operations (ECHO), and the World Food Program. Delivering a historic number of emergency air charters, WHO's operations within the Dubai Humanitarian accounted for over 50% of the value of humanitarian health supplies delivered to support the health emergencies in Gaza, Sudan, and Lebanon. Formally establishing the WHO Hub for Global Health Emergencies Logistics within Dubai Humanitarian, the Hub became one of five WHO centers established to centralize expertise, foster innovation, and promote efficient responses to global health challenges.

Through the strong partnerships made possible by Dubai Humanitarian, WHO increased the uninterrupted access to essential medicines and health supplies to save lives and alleviate the suffering of millions around the world.

