

ANNUAL REPORT 2025

dubai humanitarian
دبي الإنسانية



مبادرات محمد بن راشد آل مكتوم العالمية
Mohammed bin Rashid
Al Maktoum Global Initiatives

dubai humanitarian
دبي الإنسانية

““ Our humanitarian efforts continue unabated, and the UAE’s hand of generosity remains extended to all peoples. ””

**His Highness Sheikh
Mohammed bin Rashid Al Maktoum**

Vice President and Prime Minister
of UAE and Ruler of Dubai

18 March 2025





**His Excellency
Mohammed Ibrahim Al Shaibani**
Chairman, Dubai Humanitarian

BOARD OF DIRECTORS

MESSAGE FROM THE CHAIRMAN

Amid escalating global uncertainty in 2025, complex emergencies and protracted crises continued to place sustained pressure on the humanitarian system. These developments reinforce a clear reality: humanitarian action today must be continuous, coordinated, and structurally embedded. In this context, Dubai Humanitarian has remained a reliable and trusted platform for the international humanitarian community.

Guided by the vision of His Highness Sheikh Mohammed bin Rashid Al Maktoum and the UAE's longstanding humanitarian legacy, Dubai Humanitarian has evolved over the decades from a logistics hub into the world's largest humanitarian hub and a unique non-profit free zone authority. In 2025, this role continued to expand. Beyond operational facilitation, we strengthened coordination, convened partners, and supported collective response capacity across the sector. Our mandate remains grounded in neutrality, dignity, and service to global humanitarian efforts.

From Gaza to Myanmar, Afghanistan, and Sri Lanka, readiness remained central to our mission. Despite access constraints, security risks, and supply chain pressures, Dubai Humanitarian sustained operational continuity and enabled timely responses. This consistency reflects both institutional resilience and the trust placed in us by our partners.

A key priority during the year was reinforcing the Global Safety Net. Through dialogue and cooperation among countries hosting humanitarian hubs, Dubai Humanitarian advanced preparedness, knowledge exchange, and system interoperability. The Second Conference of Countries Hosting the World's Humanitarian Hubs, held in Brindisi, reaffirmed the importance of coordinated global action in addressing complex crises.

Sustainability remained integral to our long-term approach. Throughout 2025, we continued embedding environmental responsibility, operational efficiency, and innovation across our infrastructure and supply chain systems, recognising that sustainable operations are essential to enduring humanitarian impact.

At the centre of our progress are our people and partners. Investment in leadership development and national talent remains fundamental to institutional strength and continuity.

Dubai Humanitarian's work continues to reflect the UAE's commitment to international solidarity and humanitarian assistance. As we look ahead, we remain focused on strengthening global partnerships, enhancing system readiness, and ensuring humanitarian networks are equipped to respond to future challenges.



HE Mohammed Ibrahim Al Shaibani

Chairman



HE Ibrahim Mohammed Bu Melha

Vice Chairman



HE Reem Ebrahim Al-Hashimy



HE Abdulla AbdulRahman Al Shaibani



HE Rashid Balhoul AlMheiri



Dr. Enrique Steiger



Giuseppe Saba



Giuseppe Saba
CEO, Dubai Humanitarian

Dear friends and colleagues of Dubai Humanitarian,

As we reflect on 2025, I want to sincerely thank each of you for your dedication, resilience, and collective spirit. It was a year characterised by unusual shifts and unexpected challenges: one that tested our systems, partnerships, and shared resolve as a humanitarian community.

Severe cuts in humanitarian funding, the prolonged Gaza emergency, and several ongoing conflicts put tremendous pressure on humanitarian efforts. At the same time, sudden natural disasters required quick, coordinated responses, emphasising once again that preparedness and teamwork are essential. In this tough environment, your continued engagement and solidarity made a significant difference.

A key feature of 2025 was the improved coordination at regional and global levels. The partnership agreements signed with DG ECHO and the AHA Centre of ASEAN serve as clear milestones in this regard. These partnerships extend beyond institutional cooperation; they demonstrate a shared commitment to working more closely with regional mechanisms, national disaster management authorities, and other national entities. Such collaboration is vital for enhancing emergency preparedness, speeding up response times, and ensuring aid reaches affected communities more effectively.

We are especially proud of Dubai Humanitarian's role in supporting the review of the humanitarian supply chain. We commend DG ECHO for the three dedicated workshops that brought together diverse stakeholders

to explore procurement, localisation, digitalisation, innovation, and preparedness. The conclusions finalised on 10 December represent a significant collective achievement and indicate that the humanitarian sector is ready to rethink its approaches in an increasingly complex world.

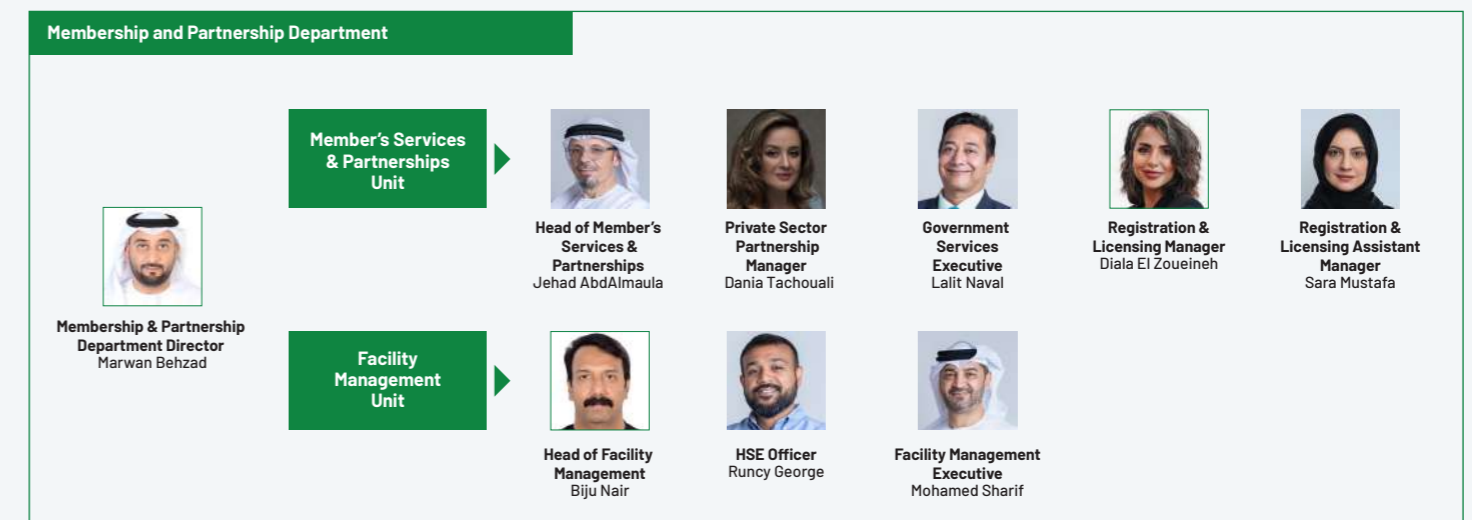
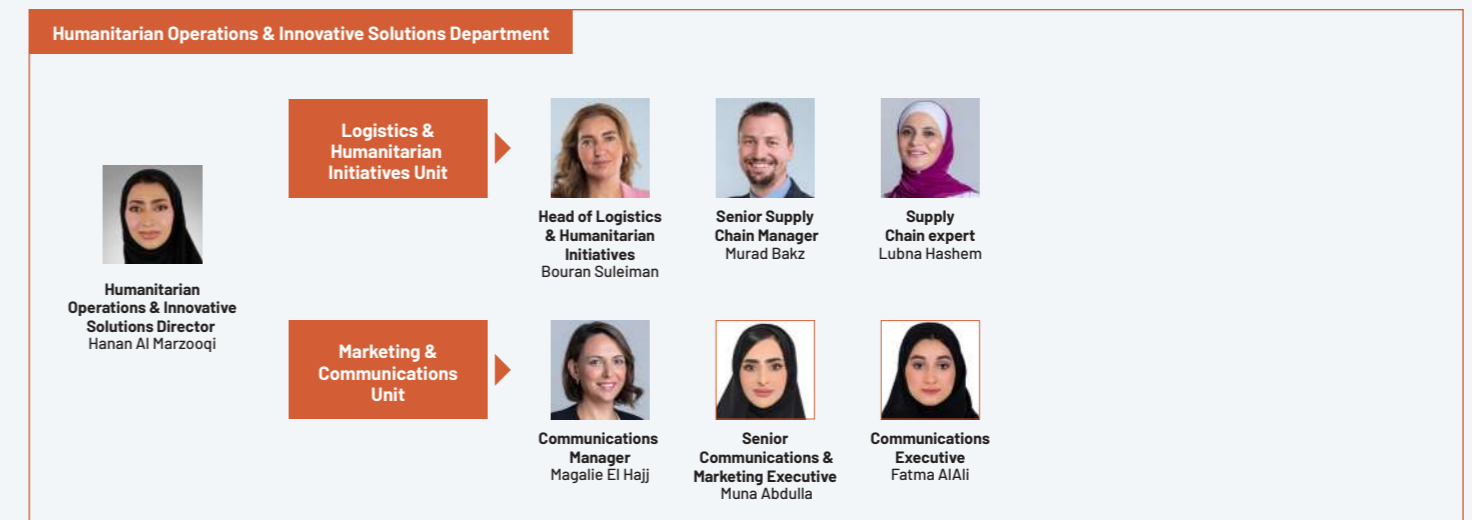
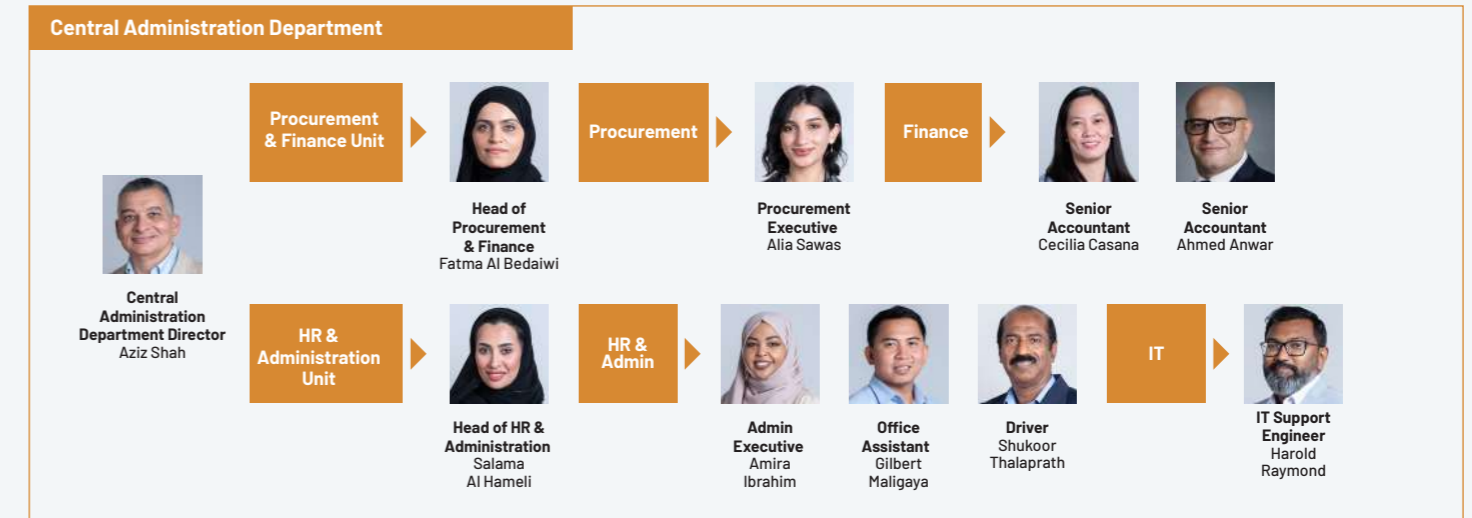
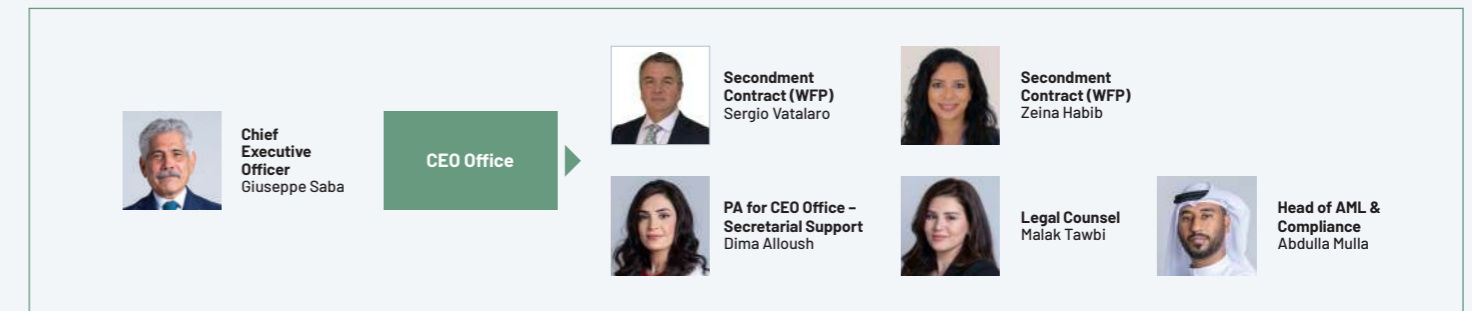
Dubai Humanitarian announced plans to launch a pilot project to explore innovative ways to strengthen the humanitarian supply chain, including the responsible use of new technologies such as artificial intelligence. This initiative demonstrates our belief that innovation must be practical and inclusive to improve efficiency while increasing accountability and resilience.

Throughout the year, Dubai Humanitarian remained committed to its core mission: enabling humanitarian actors to respond more swiftly, effectively, and collaboratively. The achievements in 2025 reflect your trust, expertise, and willingness to collaborate, even amidst significant challenges.

Looking ahead, the challenges confronting the humanitarian system are likely to endure. Nevertheless, the experience of 2025 also reaffirmed an essential truth: when we work together, invest in coordination and partnerships, and remain receptive to innovation, we bolster not only our operational capacity but also our shared mission.

Thank you for your partnership, dedication, and continued confidence in Dubai Humanitarian.

OUR TEAM





OUR MISSION

Our mission is to lead an intergovernmental global network of humanitarian hubs in preparedness and response to world crises, while proactively collaborating using innovation, communication and actionable knowledge, to save lives. We support the global humanitarian network, connecting with governments and global partners, to maximize our collective impact in sustainable humanitarianism.



OUR VISION

The pioneering global humanitarian hub.



DU RP ISE

Founded in 2003 by His Highness Sheikh Mohammed bin Rashid Al Maktoum, Vice-President and Prime Minister of the United Arab Emirates and Ruler of Dubai, Dubai Humanitarian is the world's largest humanitarian hub.

Dubai Humanitarian has an unwavering commitment to positively impact humanity and uphold human dignity. We enable the global humanitarian community, through innovation, collaboration, and connection, to build a more sustainable future for all people.





Dubai Humanitarian leads the proactive innovation initiatives of the humanitarian landscape by mobilising resources and activating networks to enable sustainable emergency preparedness and response, for a better environment for people and planet.

INNOVATE



Dubai Humanitarian strongly supports its partners to provide aid and networks for global sustainable humanitarian action. Dubai Humanitarian is aligned to the fundamental principles of the UAE and its humanitarian purpose of collectively helping others.

PARTNER



Dubai Humanitarian leads the development of an intergovernmental network of humanitarian hubs through a unique approach to collaboration and ecosystem creation.

LEAD



Dubai Humanitarian is geographically connected to the heart of global humanitarian action, through its networks and knowledge-sharing initiatives.

CONNECT

OUR PILLARS

VALUES

LEADERSHIP



Taking a proactive and resourceful leadership role in creating powerful connections and driving bold thinking that saves more lives.

COMMUNITY



Curating collaboration and facilitating connection with partners to bring together the global humanitarian community.

EFFICIENCY



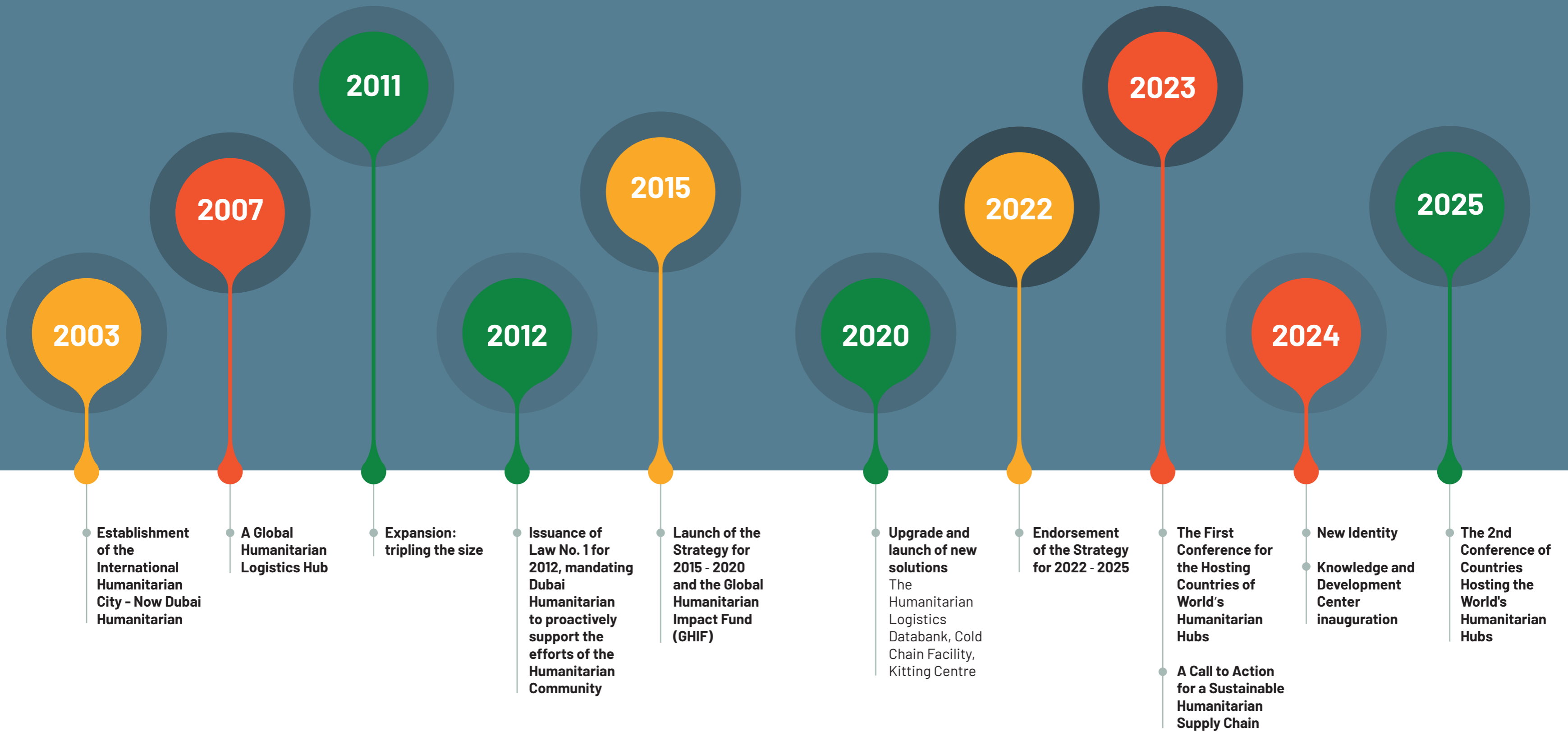
Providing systems and structure to international humanitarian organizations, allowing rapid response and coordinated efforts to any situation.

INNOVATION



Using technology and innovation to revolutionize systems and processes to create sustainable positive impact for all humanity in need.

OVER TWO DECADES OF HUMANITARIAN ACTION



DUBAI HUMANITARIAN

A unique ecosystem and free zone model

Home to more than eighty prominent organizations and companies active in the humanitarian emergency response and development sector, Dubai Humanitarian is the first independent, humanitarian, nonprofit free zone authority.

Bringing together partners within a dedicated free zone has created a humanitarian ecosystem that maximizes the efficiency and

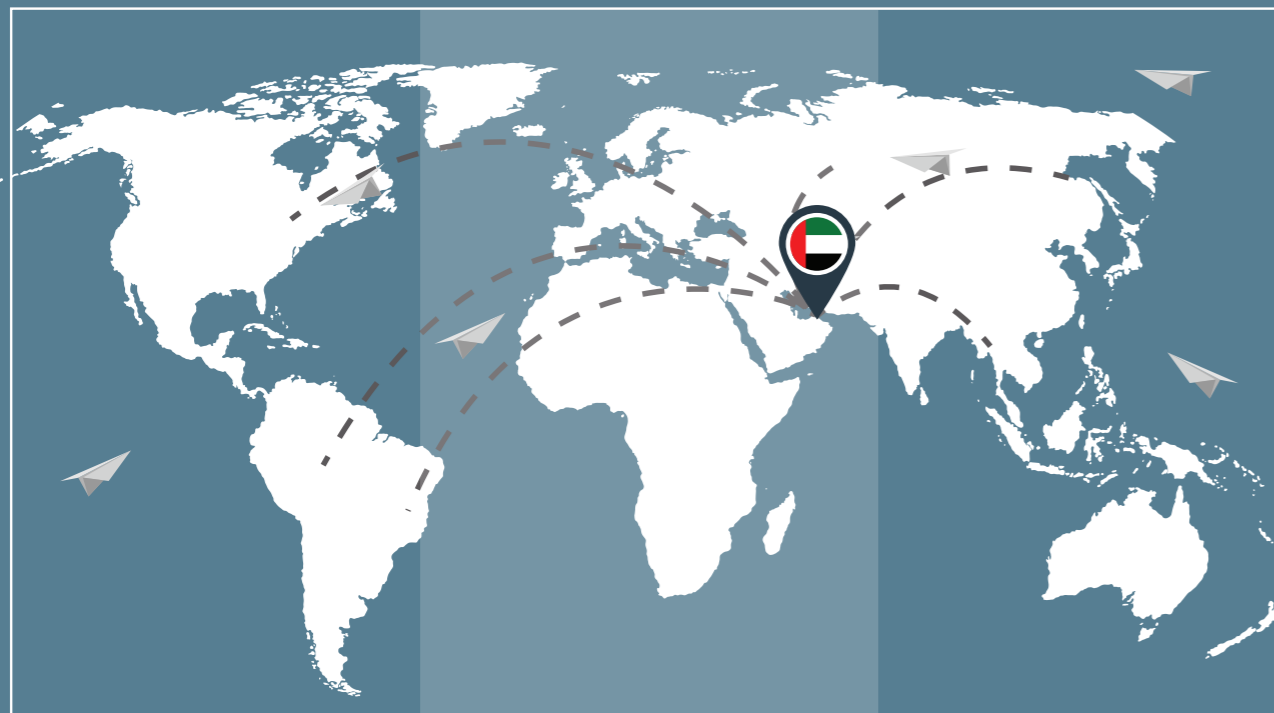
effectiveness of international relief and development. The structure confers numerous benefits to the humanitarian members, including reduced lead time for import and export transactions through Jebel Ali Port, Al Maktoum International Airport, and Dubai World Central Logistics Cluster. Aid shipments bound for disaster zones and humanitarian crises abroad can be moved from sea to air in as little as ten minutes.



STRATEGIC LOCATION

Nestled just a short 10 MINUTE DRIVE from the bustling Jebel Ali seaport and the convenient Al Maktoum International Airport.

Dubai Humanitarian is strategically located at a crossroads between the Middle East, Africa, Europe, and East and South Asia. This prime location allows reaching two-thirds of the populations residing in hazard-prone areas within 4 to 8 hours.



OUR FACILITIES












Over the past two decades, Dubai Humanitarian has quadrupled

Supported by Dubai Government and in line with the vision and principles of the UAE leadership, Dubai Humanitarian supports and coordinates the logistics behind its member organizations' constant stream of missions, ensuring that countries and communities in crisis receive what they need and fast.

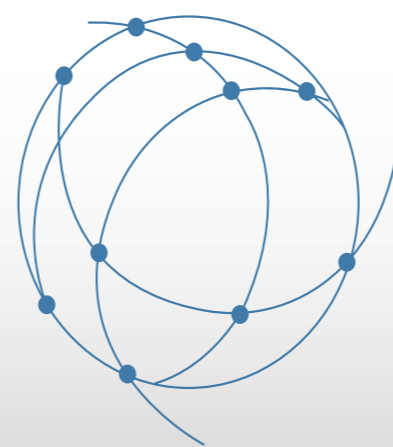
Over the past two decades, Dubai Humanitarian has quadrupled from 30,000 sqm to

+150,000 SQM



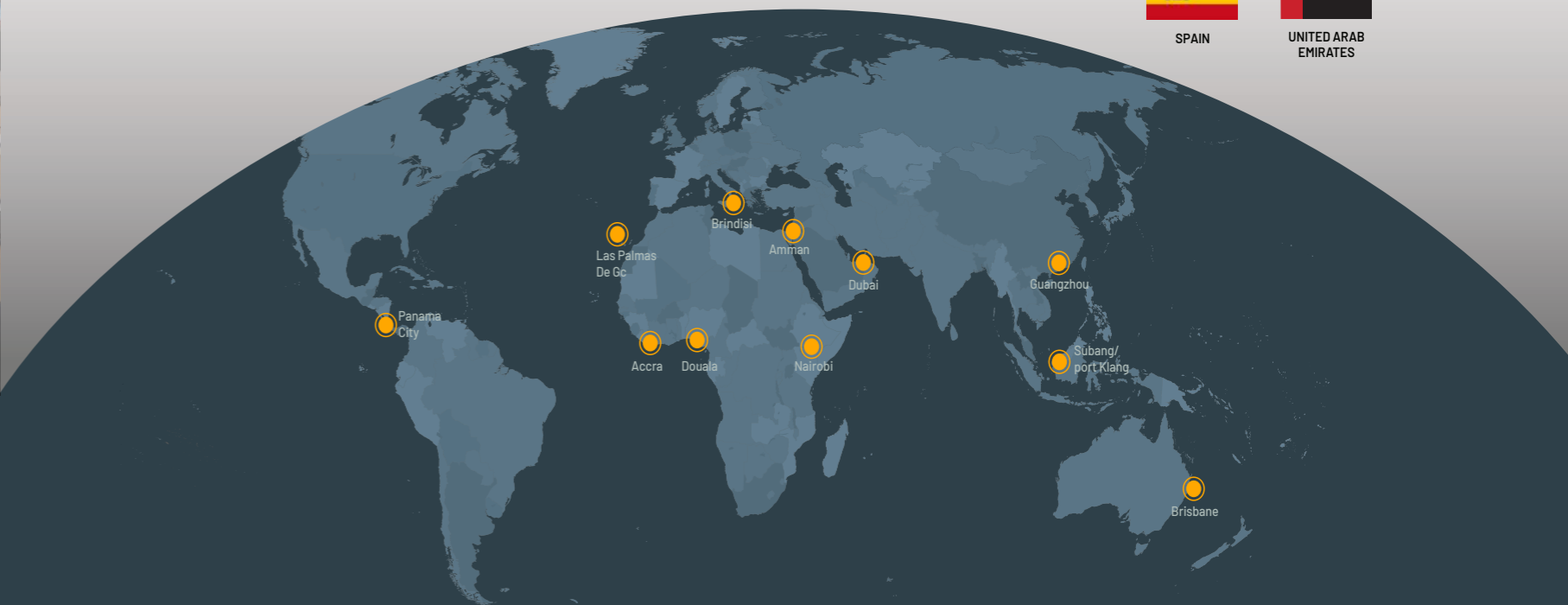
-  Knowledge and Development Centre
-  Kitting Centre
-  Warehouses
-  Cold Chain
-  Temperature-Controlled Storage Area
-  Humanitarian Relief Showroom
-  Open Yard
-  Offices
-  Helipad
-  Evacuation Room
-  Event and Conference Halls
-  Fitness Centre





GLOBAL SAFETY NET.

COUNTRIES
HOSTING THE WORLD'S HUMANITARIAN HUBS



The 2nd Conference of Countries Hosting the World's Humanitarian Hubs



Dubai Humanitarian, in collaboration with the Italian Ministry of Foreign Affairs and International Cooperation (MAECI) and the United Nations Humanitarian Response Depot (UNHRD/WFP), hosted the Second Conference of Countries Hosting the World's Humanitarian Hubs in Brindisi, Italy, marking a significant step toward strengthening the Global Safety Net.

The gathering brought 7 host countries of the world's humanitarian hubs into one forum, creating a platform for frank exchanges, practical collaboration, and forward-looking commitments. Over the course of the meeting, high-level delegates from Australia, Ghana, Italy, Jordan, Malaysia, Spain, and the United Arab Emirates, agreed on the urgency to put in action a set of priority principles designed to streamline humanitarian response to advance coordination, increasing data transparency, and embedding sustainability into the core of emergency operations. Another major focus of the Conference was the Humanitarian Logistics Databank, where attendees reviewed its growing impact and explored opportunities for scaling and integration.

The Conference brought together high-level speakers and participants from major entities, including the Italian Ministry of Foreign Affairs and International Cooperation, the World Food Programme (WFP), the Directorate-General for

European Civil Protection and Humanitarian Aid Operations of the European Commission (DG ECHO), the United Nations Office for the Coordination of Humanitarian Affairs (OCHA), the International Federation of Red Cross and Red Crescent Societies (IFRC), the Italian Civil Protection, the Coordination Centre for the Prevention of Natural Disasters in Central America (CEPRENAC), Dubai Humanitarian (DXBH), the United Nations High Commissioner for Refugees (UNHCR), University of Politecnico di Milano, and the Emergency Supply Pre-Positioning Strategy (ESUPS).

The 2nd Conference builds on the foundation laid during the inaugural convening hosted by Dubai Humanitarian and the UAE Ministry of Foreign Affairs at COP28 in 2023. This edition concluded with a renewed determination to deepen cooperation, accelerate digital transformation, and collectively strengthen the global humanitarian system ahead of future challenges.

المستقبل هو الآن

الإرتقاء بالعمل الإنساني من قلب دبي إلى العالم

THE FUTURE IS NOW

Leveling Up Humanitarian Action
from the Heart of Dubai to the world



Dubai Humanitarian premiered its documentary "For Humanity" at the Theatre of Digital Art (TODA), Madinat Jumeirah, followed by a high-level panel discussion titled "The Future is Now: Leveling Up Humanitarian Action from the Heart of Dubai to the World."

The film captures the story of Dubai Humanitarian's evolution as a global platform for humanitarian coordination and innovation, offering a behind-the-scenes look at how aid moves from the heart of Dubai to crisis-affected communities around the world.

"For Humanity" showcases the hub's growing impact, the collective efforts of its partners, and its ongoing mission to make humanitarian response faster, smarter, and more connected.



"Coming Together: The Dubai Humanitarian Story"

The film is now available on the YouTube channel of Dubai Humanitarian and featured on ICE, Emirates' inflight entertainment system.

WORLD HUMANITARIAN DAY

In observance of World Humanitarian Day on 19 August 2025, Dubai Humanitarian convened a community gathering alongside the UN Resident Coordinator Office in the UAE, the United Nations Office for the Coordination of Humanitarian Affairs (OCHA), and the UAE Aid Agency to honour the dedication, courage, and sacrifices of humanitarian workers, and to reaffirm that civilians and aid workers must never be a target.

“ On this World Humanitarian Day, we honor those we have lost and the courage of those who continue to serve. But remembrance must be matched by resolve, to protect civilians, to defend international humanitarian law, and to ensure that aid is never blocked, never politicized, and never forgotten. ”

HE Bélangère Boëll UN Resident Coordinator for the UAE

“ The humanitarian aid is in the DNA of the UAE and the guidance and directives of our leaders have pushed the UAE’s global humanitarian response to higher levels. The UAE allocated 40% of its total foreign assistance during the last two years to the humanitarian response. We commemorate the UAE’s humanitarian martyrs and all others who lost their lives while helping others. ”

HE Rashed Alhemeri Executive Director of Operations at UAE Aid

“ Today, after more than two decades since the horrific explosion in 2003, the dangers have only grown. In 2024 alone, 383 humanitarian workers were killed – the highest number ever recorded. This year, we are already counting devastating losses. We face unprecedented challenges. 300 million people are in urgent need of assistance this year, yet humanitarian operations are only 18 per cent funded. Millions will go without food, medicine, or protection. These are the steepest cuts we have ever faced – and the cost will be measured in lives. ”

Sajeda Shawa Head of OCHA’s UAE Office



RUN FOR HUMANITY

A collaborative community initiative launched around the Dubai Marathon 2025

Delivered in partnership with ThinkSmart, a PR and production company, and YallaGive, a fundraising platform

Brought together 12 organisations from the Dubai Humanitarian community

Mobilised participants to raise awareness and funds in support of diverse humanitarian causes



THE KNOWLEDGE AND DEVELOPMENT CENTRE

YEAR 1

Dubai Humanitarian has long been known as the world's pioneering humanitarian hub, connecting actors, enabling rapid response, and supporting operations across regions and crises. The Knowledge and Development Centre builds on this foundation by focusing on the human and strategic dimensions of humanitarian action. KDC was designed to transform operational experience into shared learning and to bring diverse actors together around common challenges.

From the outset, the intention was clear: KDC would be a **platform for exchange, reflection, and transformation**, grounded in real humanitarian operations and shaped by the realities and learnings of the field.



Building trust before building scale

In its first year, working closely with Kuehne Foundation, HELP Logistics and a number of valuable partners, KDC focused on something less visible but essential: trust.

- Trust that the Centre understood operational realities.
- Trust that conversations would be practical rather than theoretical.
- Trust that different sectors could come together and learn from one another.

That trust was reflected in the diversity of participants who engaged with KDC: humanitarian practitioners, government representatives, private-sector partners, and academics; all contributing different perspectives to a shared learning environment.

Where learning meets real operations

KDC's early programming focused on areas where knowledge directly affects outcomes on the ground.

Two high-level executive trainings on humanitarian supply chain management and medical logistics brought together senior practitioners and decision-makers to work through challenges drawn from active operations. Discussions went beyond frameworks, focusing instead on preparedness, coordination under pressure, and maintaining continuity of supply in complex emergencies.

Alongside these in-person engagements, specialized online courses allowed participants to deepen technical expertise while remaining embedded in their day-to-day roles, reflecting the realities of humanitarian work in high-tempo environments:



Creating space to think differently

A **roundtable discussion and a seminar** provided space for open, cross-sector conversations on emerging humanitarian challenges, encouraging participants to test assumptions and learn from one another's experience.

A **symposium and competition on sustainable packaging** demonstrated how innovation can be practical and purpose-driven. By bringing humanitarian actors together with private-sector and sustainability experts, operational challenges were reframed as opportunities for collaborative problem-solving.

A **leadership retreat organized in partnership with IMPACCT** offered something equally valuable: time. Time to reflect, build relationships, and step back from constant urgency, recognizing that leadership clarity and resilience are critical to sustained humanitarian impact.

Impact beyond numbers

In its first year, KDC engaged more than 400 participants and collaborated with 25 local, regional, and international entities, including UN agencies, local and international humanitarian organisations, UAE government entities, private-sector partners, and academia.

Yet the most meaningful impact went beyond participation figures.

It was seen in:

- practitioners learning directly from practitioners
- institutions exchanging perspectives across sectors
- partners beginning to view KDC as a trusted space for meaningful exchange

Looking ahead

KDC's first year was about laying foundations.

As humanitarian challenges evolve, the need for platforms that enable **shared learning, foresight, and collaboration will only grow**. Through the Knowledge and Development Centre, Dubai Humanitarian is reinforcing its role not only as a global logistics hub for emergency preparedness and response, but as an **enabler of a more prepared, connected, and future-ready humanitarian ecosystem**.



HUMANITARIAN LEADERSHIP GROUP ON SUPPLY CHAIN

Dubai Humanitarian has actively engaged with the European Commission's humanitarian arm, DG ECHO, under the broader agenda of enhancing sustainability in humanitarian logistics and supply chains. In 2025, this partnership was formalized through a new administrative arrangement with DG ECHO, signed on the margins of the European Humanitarian Forum in Brussels. This agreement strengthens collaboration in coordinated relief operations and information exchange across the humanitarian supply chain, with a shared focus on sustainability, innovation, and operational preparedness in emergency response.

In this context, DXBH joined the Humanitarian Leadership Group on Supply Chain to contribute to collective efforts to improve how humanitarian aid reaches people in need.

Throughout 2025, DXBH actively participated in a series of thematic workshops organized by the



European Commission, and attended the Humanitarian Leadership Group on Supply Chain Conference held in Brussels in December 2025, engaging alongside donors, humanitarian organizations, academia, and private sector partners. These exchanges created valuable opportunities to share experiences, learn from diverse perspectives, and explore practical solutions to some of the most pressing supply chain challenges.



Discussions focused on reaching communities in a faster and more efficient manner, reducing the environmental footprint of humanitarian operations, and strengthening local systems to support more sustainable and resilient responses. DXBH welcomed the agreement reached by participants on the 10th of December 2025 to continue working together towards a more interoperable, collaborative, and people-centred humanitarian supply chain system, reinforcing a shared commitment to deliver aid with greater impact, dignity, and hope.

This engagement builds on DXBH's earlier and ongoing leadership in the global discourse on sustainable humanitarian supply chains; a theme it has championed through high-level convenings and advocacy over the last two years. DXBH's Sustainable Humanitarian Supply Chain initiative was launched in 2023 and highlighted at events linked to COP28 in Dubai.

The initiative brought together UN agencies, NGOs, private sector partners, and donors to commit to reducing carbon emissions and embedding environmental considerations into supply chain planning and operations. A Call to Action emerged from this process, urging humanitarian actors and supporters to adopt low-carbon practices and measure emissions across the supply chain.



DUBAI HUMANITARIAN AT DIHAD 2025

Under the theme “Sustainable Innovation in the Humanitarian Field,” Dubai Humanitarian convened leaders, experts, and changemakers at its dedicated pavilion at Dubai International Humanitarian Aid & Development Conference & Exhibition (DIHAD 2025) to explore greener logistics, smarter data use, and the power of inclusive partnerships.



From climate-resilient logistics to financial sustainability, the pavilion served as a hub for forward-thinking dialogue.



Sessions explored emerging technologies, partnership models, and operational frameworks.

DUBAI HUMANITARIAN AWARD WINNERS 2025

Each year, Dubai Humanitarian celebrates standout projects and initiatives by its members at the Global Meeting.

Best Interactive Campaign

Children's Cancer Center of Lebanon (CCCL)



Best SDG-Focused Project

The Sparkle Foundation



Best Innovative Solution

International Medical Corps



Most Impactful Partnership

Life for Relief and Development



DUBAI HUMANITARIAN GOLD STEVIE® WINNER

For Innovation in Technology in the Non-Profit category at the Middle East & North Africa Stevie Awards. The recognition honors the Humanitarian Logistics Databank



“ We are honored to receive this prestigious award, our second Stevie Award for the Humanitarian Logistics Databank. When we created this platform in 2017, our goal was to enhance the way aid is prepositioned, managed and deployed, enabling a faster, more coordinated response to crises worldwide. Humanitarian aid is often life-saving, and as a proactive member and host of the humanitarian community, we must continuously evolve to meet the urgent needs of those we serve.”

Giuseppe Saba, CEO of Dubai Humanitarian

ALSO HAPPENED IN 2025



Signing of Administrative Agreement with DG ECHO – Brussels



Signing of Letter of Intent with AHA Center in Cambodia



GITEX



UAE National Day



Members' Global Meeting



Smile Day Activation



Visits



Summer Awareness Campaign



Community Sports Day



THE HUMANITARIAN LOGISTICS DATABANK

Enhancing emergency preparedness and response

What it does

- Shared database platform providing information on humanitarian aid stocks

Current coverage includes Dubai Humanitarian hub, Panama hub, the Centro Lógico Regional de Asistencia Humanitaria (CLARH), and Brindisi hub in Italy

How it works

- Utilizes customs data from international ports, airports, and various entry points

Why it matters

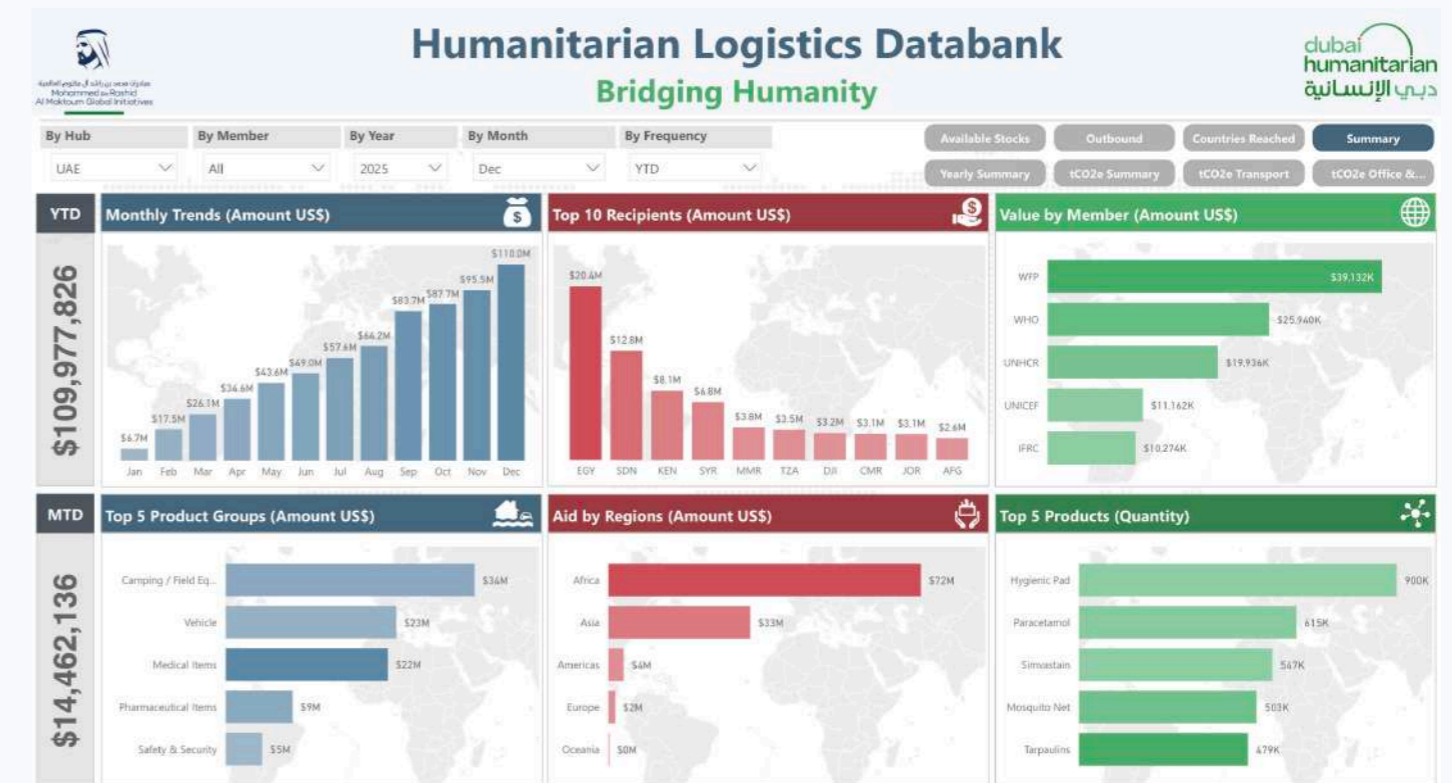
- Automatically tracks aid movement
- Enables the global humanitarian community to access real-time data on the availability of essential aid items

What's new

- Innovations in technology-based humanitarian solutions, developed in partnership with nybl
- Carbon-emission tracking for more sustainable humanitarian action

What's next

- Expanding the network to integrate other humanitarian hubs worldwide, fostering global information exchange and coordination
- Integrating with other systems to encompass regional and national stocks



Humanitarian Leaders Programme



Field Work Shapes Next Generation of Six Emirati Humanitarian Leaders

They came from different backgrounds but shared one purpose: to understand humanitarian work as a lived experience. As part of the UAE Humanitarian Leaders Programme, funded by the Government of Dubai through Dubai Humanitarian, six Emirati colleagues, Ali Almoqadam, Sara Fekri, Amnah AlHashmi, Noor Bukhamas, Abdulazeez Mahboob, and Shatha Matar stepped into the world of the World Food Programme, embedding with teams across Ethiopia, Tajikistan, Uganda, Jordan, WFP Headquarters, and additional operational hubs.

What they found across refugee settlements, remote field locations, rugged mountains, bustling country offices, and complex supply chain corridors reshaped their understanding of service, responsibility, and what it means to lead as Emirati humanitarians.

Ali: Grounded in purpose through the realities of the field

For Ali Almoqadam, the journey began in Ethiopia and gave him concrete experiences of the daily struggles many face on the frontlines of hunger. His experience gave him “a deep and human understanding of what humanitarian work truly means,” he said. Being embedded with WFP operations revealed the fragility of stability when “conflict, climate shocks, and displacement strip away” people’s livelihoods.

Operating alongside multicultural teams, he learned how critical coordination, diplomacy, and patience are in operational settings. Frontline colleagues, working under immense pressure, reminded him that “effective humanitarian work is built on teamwork, resilience, and trust.”

These lessons solidified his sense of mission. As he looks to the future, Ali believes his experience helps him embody core Emirati values. It “reshaped how I see my role as an Emirati leader on the global stage,” he said, strengthening his commitment to ensuring that the work he contributes to remains “sustainable, inclusive, and felt directly by the individuals and families we aim to support.”

Sara: Discovering accountability, dignity, and impact

Like Ali, Sara also spent time in Ethiopia, where she found herself immersed in the heartbeat of WFP Ethiopia’s operations. She described her field mission as “deeply transformative,” altering how she sees the connection between strategy and ground reality.

What impacted her most was how being close to communities created “a strong sense of accountability and urgency that cannot be fully grasped from a distance.” Her visits to Gambela, Addis, and Bahir Dar revealed the level of coordination needed to deliver aid at scale, and the many layers that shape humanitarian action beyond emergency food distribution.

One of her most powerful memories came from visiting deep field locations, where she met smallholder farmers participating in resilience programmes. Witnessing Sudanese refugees farming alongside host communities left a lasting imprint. It reinforced for her that “dignity, ownership, and collaboration can lead to sustainable outcomes beyond monthly food assistance.”

Looking ahead, Sara carries a renewed sense of purpose to humanitarian action that puts people first. Her field experience strengthened “the importance of field-driven perspectives in decision-making,” she said, and deepened her commitment to leadership rooted in “empathy, accountability, and long-term impact.”

Amnah: Finding hope in innovation and stories

In Tajikistan, Amnah’s humanitarian journey unfolded across mountains, villages, and schoolyards. Her time with WFP allowed her to



connect with communities experimenting with transformative agricultural techniques. Farmers showed her solar fruit dryers and vertical greenhouses. These technologies “improved household nutrition and enabled families to generate income . . . helping them become more self-reliant and economically resilient,” she said.

Her visits to schools were equally moving. Watching children learn and laugh reminded her that food assistance is far more than nourishment: “It is about stability, dignity, and hope.”

Working closely with communications and partnership teams opened her eyes to the importance of storytelling and trust. She learned to “tell people’s stories with respect, and build partnerships rooted in trust and shared purpose.” The experience pushed her to think more holistically as a humanitarian, inspiring her to remain “accountable to the people and communities we serve.”

Noor: Bridging values, partnerships, and youth leadership

Noor’s field experience unfolded in Uganda where her mission bridged two worlds: the refugee settlements of West Nile and her work desk on the third floor of the WFP office in the DXBH building.



These seemingly different spaces “have shaped what working with WFP has come to mean to me,” she said. Over five weeks, she came to see how essential field-level partnerships truly are. Through visits to livelihood projects and community spaces, she began to understand in tangible ways “what the programmes I support through writing proposals from the UAE actually unfold on the ground.”

Vivid sensory details such as “the smell of poultry farms and the textures and prints of fabrics that refugee women produced” will remain with her forever because they brought to life concepts like the humanitarian development nexus, WFP’s humanitarian approach to meet people’s urgent needs while also helping them build a stable, independent future.

What struck Noor most was the depth of trust WFP had cultivated with communities. She observed how “district officials and community members knew WFP staff by name, spoke openly about challenges, and engaged as partners rather than beneficiaries.” This experience affirmed her belief that WFP “works with urgency and purpose, but never in isolation.”

Looking forward, she sees this mission as shaping her role as an Emirati Humanitarian Leader by helping her bridge “our deeply rooted Emirati values with global humanitarian practice.” She hopes to carry forward the principles passed down by the UAE’s forefathers of solidarity, generosity, and responsibility while applying the skills she is developing at WFP.

Abdulazeez: A dual mission inspiring vision and action

Abdulazeez’s experience bridged two unique vantage points within WFP, giving him a dual lens on humanitarian leadership by taking him to WFP’s Headquarters in Rome and the Amman Country Office for a hands-on experience of the strategic and operational dimensions that shape humanitarian action.



In Jordan, Abdulazeez witnessed “how procurement timelines, vendor reliability, and coordination decisions directly influence what reaches people on the ground.” The pace taught him the discipline of working and delivering under pressure, the importance of cross functional coordination, and the constant balancing act between efficiency and accountability.

In Rome, his exposure shifted to strategy, governance, and long-term planning. He gained a clearer understanding of how global policy frameworks guide country operations and how compliance and institutional design support frontline teams. It became evident to him that humanitarian effectiveness depends on alignment between strategy and implementation. Neither can succeed without the other.

This dual exposure is shaping how he sees his role as an Emirati humanitarian leader. It strengthened his belief that leadership requires the ability to translate vision into reality. As the UAE continues to expand its global humanitarian footprint, he sees his contribution in bridging strategy and delivery, ensuring that initiatives are operationally sound and systemically resilient.

“WFP showed me that effective humanitarian leadership requires analytical rigour, cultural awareness, and a long-term mindset,” said Abdulazeez. “I aspire to embody these principles in serving my country and contributing to sustainable and impact-driven humanitarian systems.”



Shatha: A bird’s-eye view that centers people at its heart

Shatha Matar’s field experience with WFP offered her a new vantage point, revealing the scale, complexity, and humanity woven into the supply chain systems that move assistance across regions and into communities.

Gaining what she described as “a bird’s-eye view of operations” allowed her to see how planning, sourcing, coordination, and delivery must align seamlessly to ensure that aid reaches people “in a timely and reliable manner.” Witnessing this machinery up close deepened her appreciation for the invisible work that keeps humanitarian lifelines running.

Her time in the field also reshaped her leadership lens. She reflected on the urgency and pressure that define humanitarian settings, where “resources are limited and needs are constantly evolving.” This required a mindset of prioritization and strategic thinking, but above all, a commitment to keeping communities at the center of every decision.

Most significantly, she observed how delays or inefficiencies have immediate consequences for people depending on timely assistance. “It reinforced the need to always keep affected communities at the center of decision-making,” she said.

She also highlighted the importance of collaboration. “I learned the value of building strong relationships and fostering knowledge sharing to support continuity of operations,” she said, pointing to the many hands and minds behind every shipment, delivery, and programme.

The experience is shaping her identity as an Emirati Humanitarian Leader. It strengthened her understanding of the UAE’s role in global humanitarian action, not only through financial contributions but through “collaboration, innovation, and operational excellence.” Moving forward, she hopes to apply these insights to support humanitarian systems that are people-centered, resilient, and grounded in dignity.

From the Heart of Dubai to the World



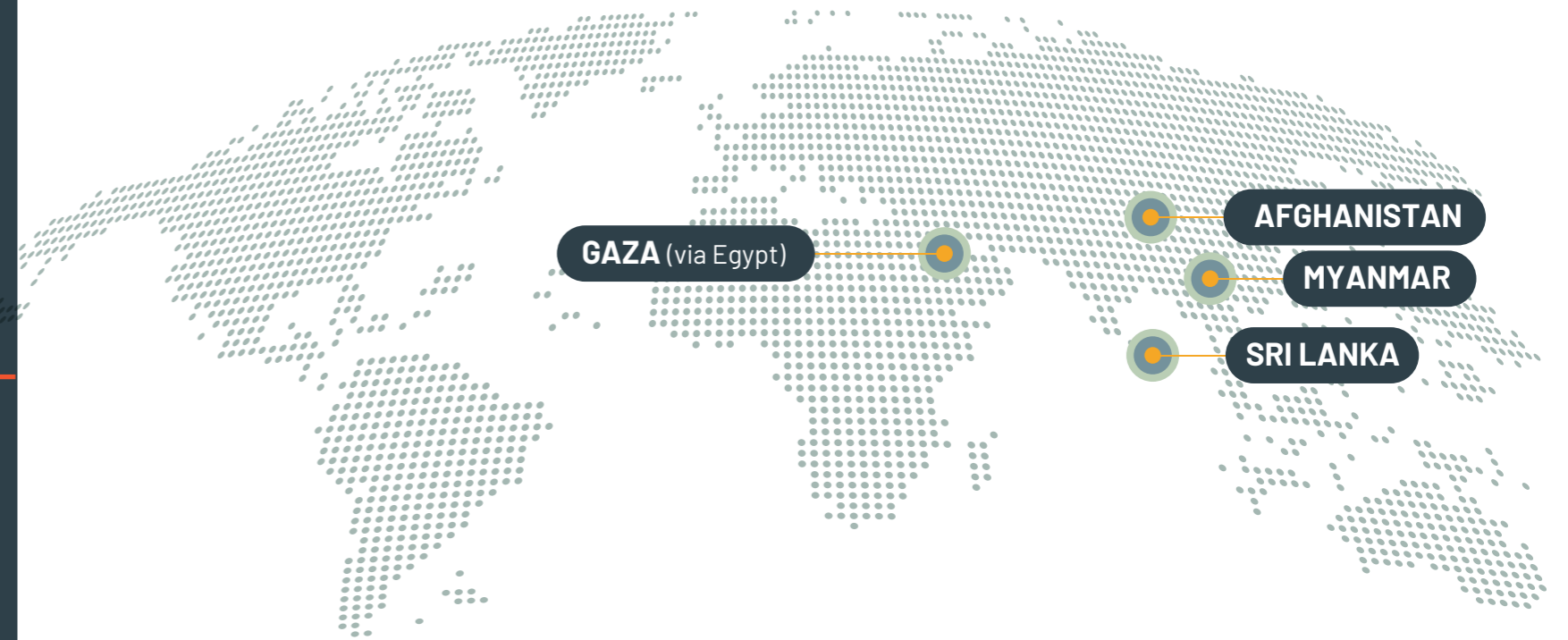
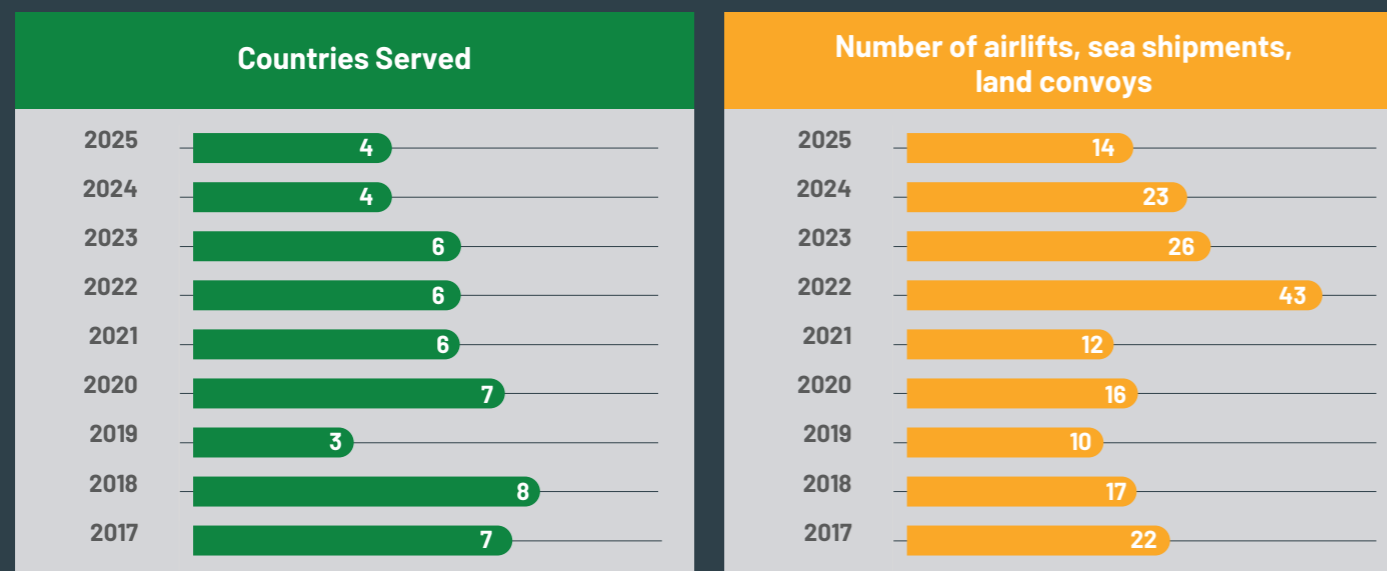
EMERGENCY RESPONSES SUPPORTED BY DUBAI HUMANITARIAN

In 2025, Dubai Humanitarian played a crucial role in global humanitarian efforts, delivering

790 MT of relief aid to support around **3 million** people across air, sea, and land routes.

This was made possible through aircraft provided by Dubai Royal Airwing (DAW), generously made available by HH Sheikh Mohammed bin Rashid Al Maktoum. Additional aid was transported via shipments donated by Emirates, as well as through commercial carriers, with costs covered by the Global Humanitarian Impact Fund (GHIF).

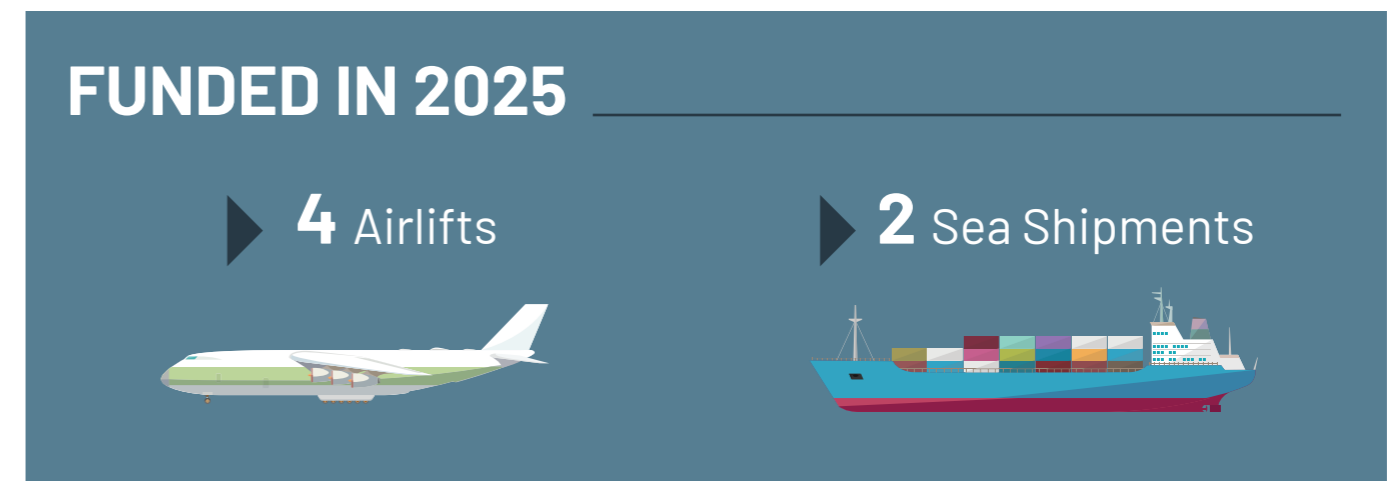
Operations Facilitated by Dubai Humanitarian			Number of Shipments	
	Airlifts	Sea Shipments		
Gaza (via Egypt)	4 (DAW)	-	DAW	4
Afghanistan	2 (GHIF)	-	GHIF	6
Myanmar	2 (GHIF)	2 (GHIF)	Emirates	4
Sri Lanka	4 (Emirates)	-		



READINESS: THE GLOBAL HUMANITARIAN IMPACT FUND

The Global Humanitarian Impact Fund for Emergency Preparedness and Response (GHIF) is a major tool by Dubai Humanitarian in favor of humanitarian crisis prevention, readiness, and response. It is designed to be a funding connector and serves as a reserve allocation pool. The GHIF acts as a swift donor in support of relief operations by Dubai Humanitarian members, especially at the onset of a crisis; It helps Dubai Humanitarian secure the purchase and transportation of aid items rapidly.

With Dubai Humanitarian being a pioneering global humanitarian hub, the GHIF allows long-term capital growth for more sustainable emergency preparedness and response operations, filling gaps in humanitarian actions and advancing innovation in the humanitarian sector.





Relief airbridge to Sri Lanka with Emirates

10 December 2025



Airlift delivers vital aid to Afghanistan following devastating earthquake

8 September 2025



Second relief airlift to Afghanistan

14 September 2025



Airlift of critical medical supplies to Myanmar

10 April 2025



The 25th relief shipment by Dubai Humanitarian for Gaza

23 April 2025

“ Emirates is deeply connected and committed to Sri Lanka, and so, in coordination with Dubai Humanitarian, we are mobilising our infrastructure and operations to extend essential support to the communities impacted by Cyclone Ditwah. Emirates will be dedicating bellyhold cargo capacity for crisis relief aid on our daily flights to Sri Lanka, providing a regular and reliable flow of vital commodities. Dubai Humanitarian is the largest humanitarian hub in the world, and we will work closely with them to facilitate the movement of urgent supplies. ”



HH Sheikh Ahmed bin Saeed Al Maktoum
Chairman and Chief Executive,
Emirates Airline & Group

15 December 2025

“ This flight carries trauma equipment and surgical supplies to equip surgeons and health facilities with urgently needed materials to save lives and alleviate suffering [in Gaza]. We are grateful to Dubai Humanitarian and the Government of Dubai for their unwavering support of our health emergency response and their commitment to humanitarian causes around the world. WHO’s Logistics Hub in Dubai is at the forefront of our health emergency operations. It enables us to deliver more supplies, to more people, at a lower cost, at a time when per-patient costs are more critical than ever. ”



Dr. Hanan Balkhy
WHO Regional Director for the Eastern Mediterranean

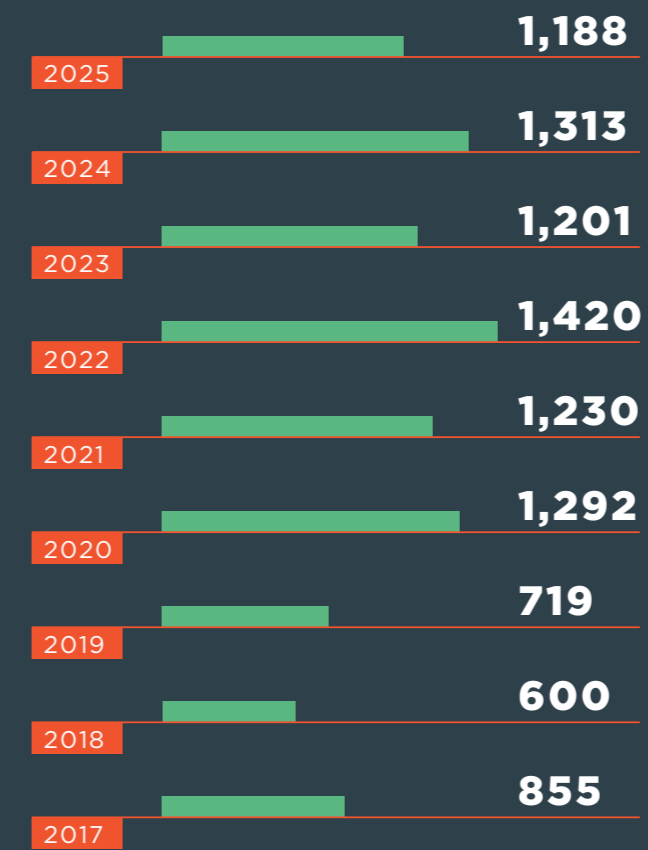
24 April 2025

Relief and Response by our DXBH community

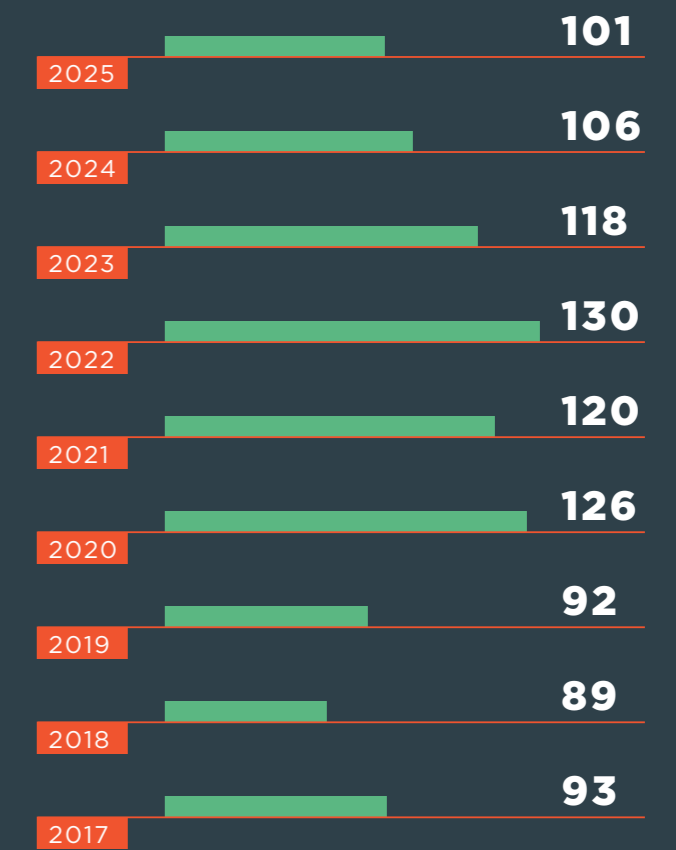
Source: Humanitarian Logistics Databank



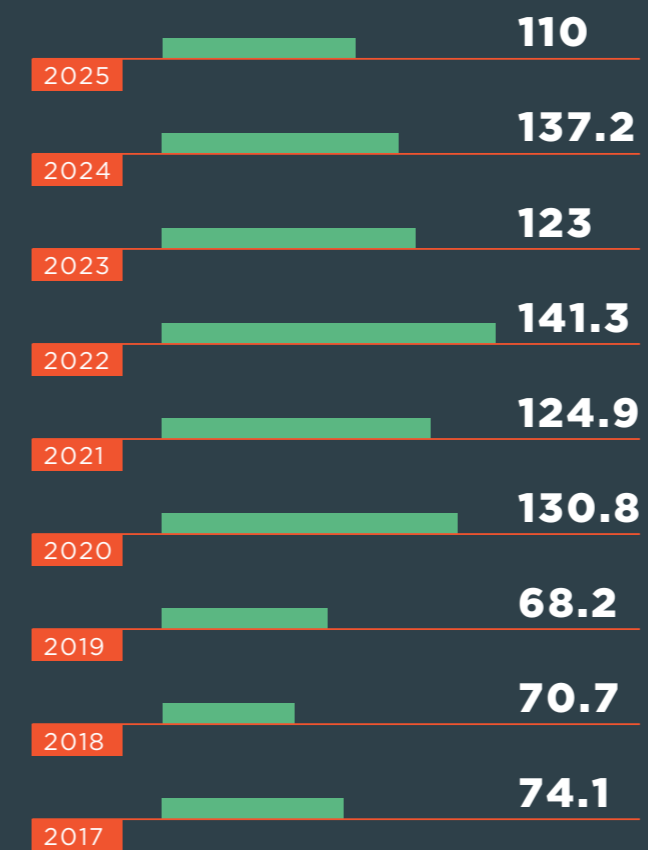
Shipments



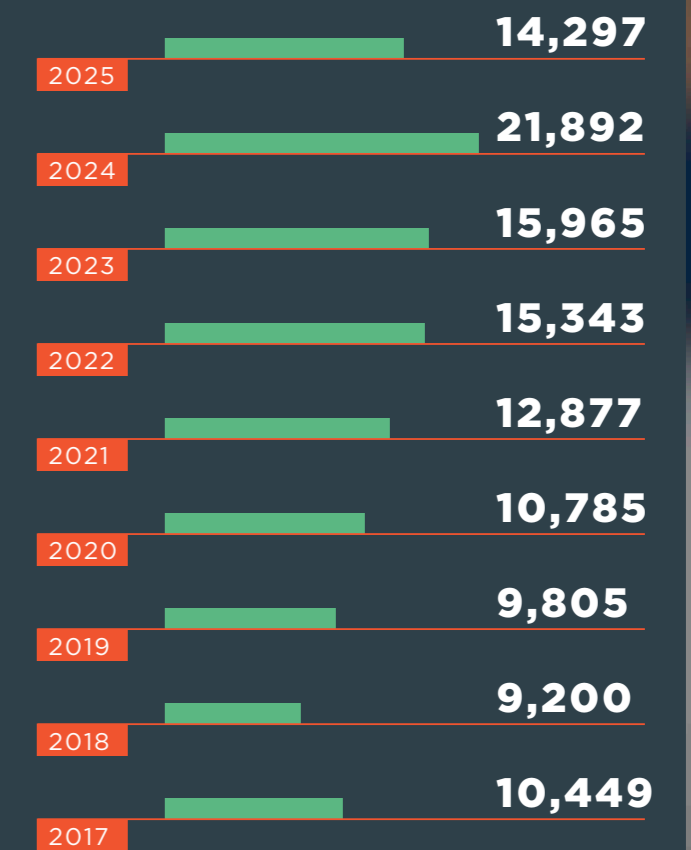
Number of Countries Served



Dispatched Aid (in million USD)

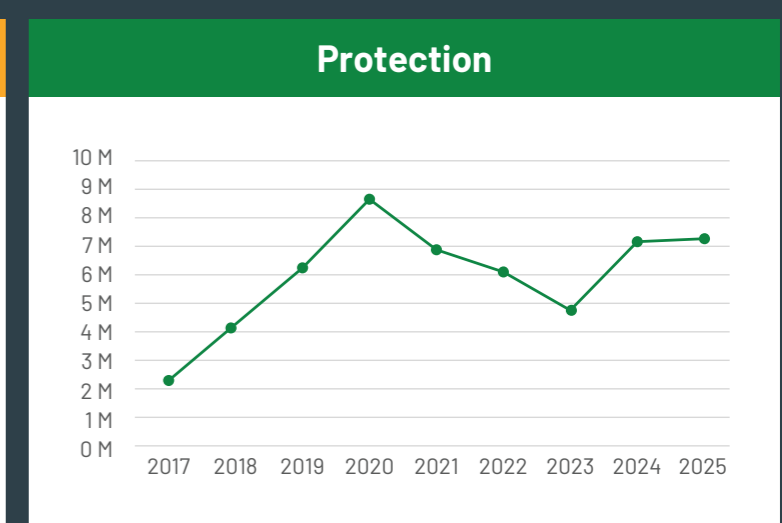
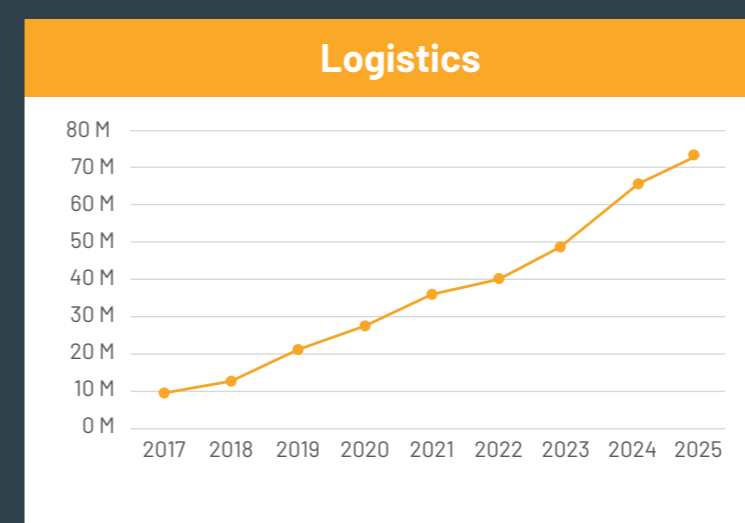
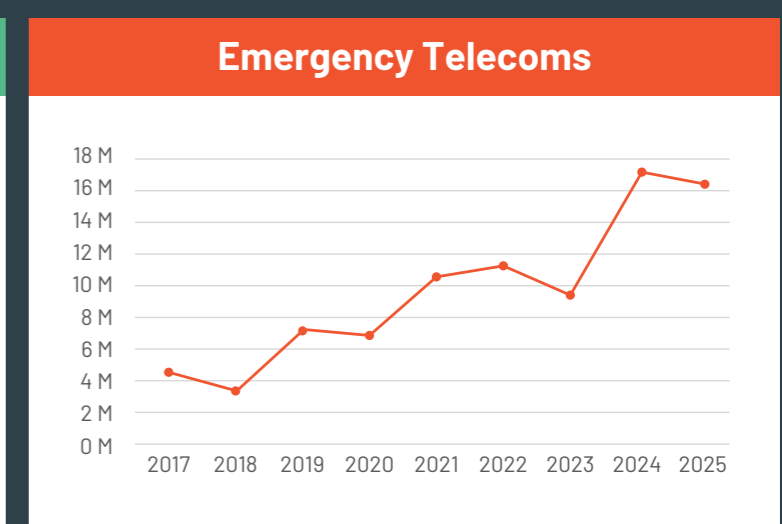
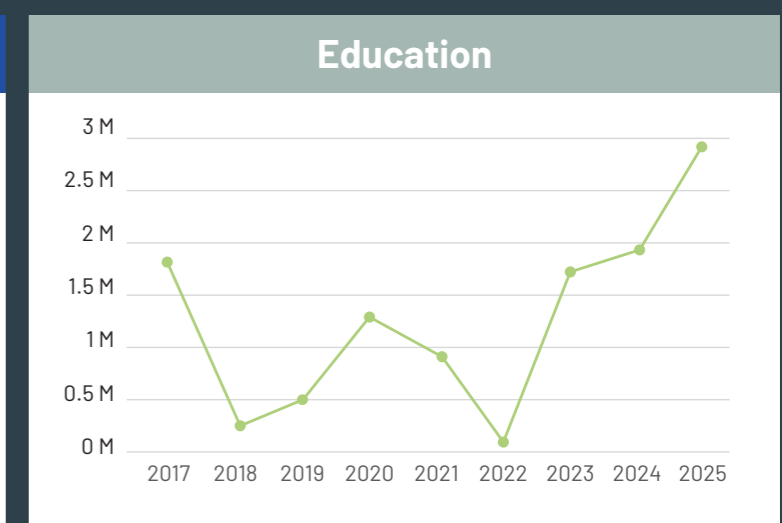
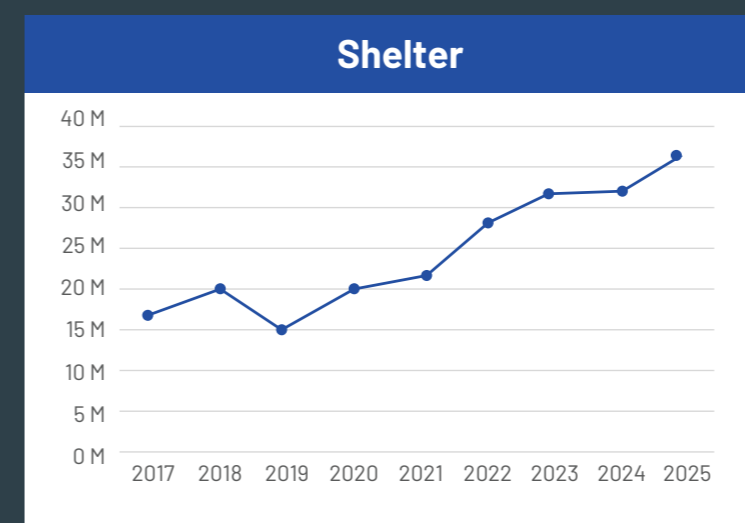
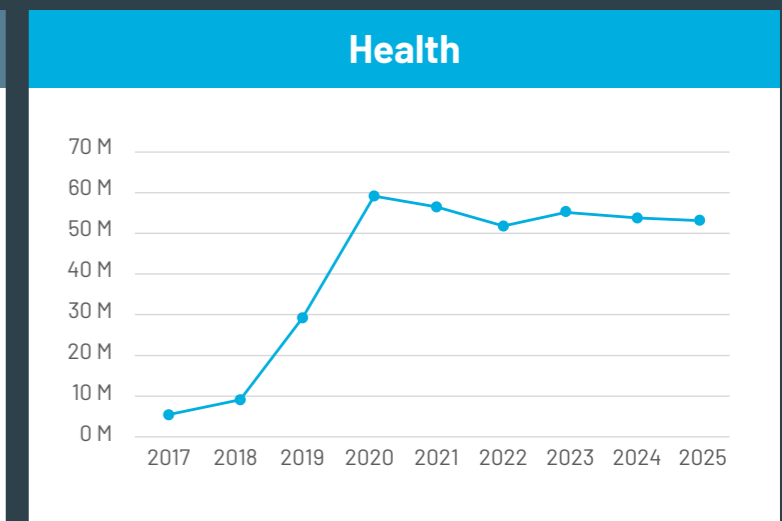
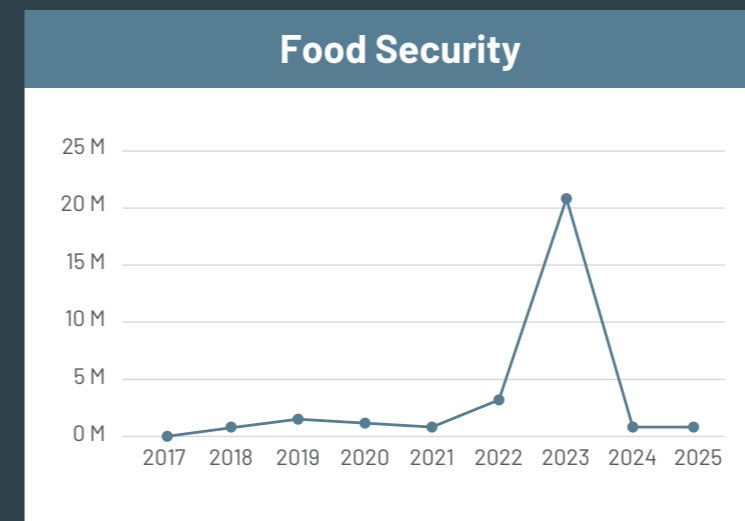
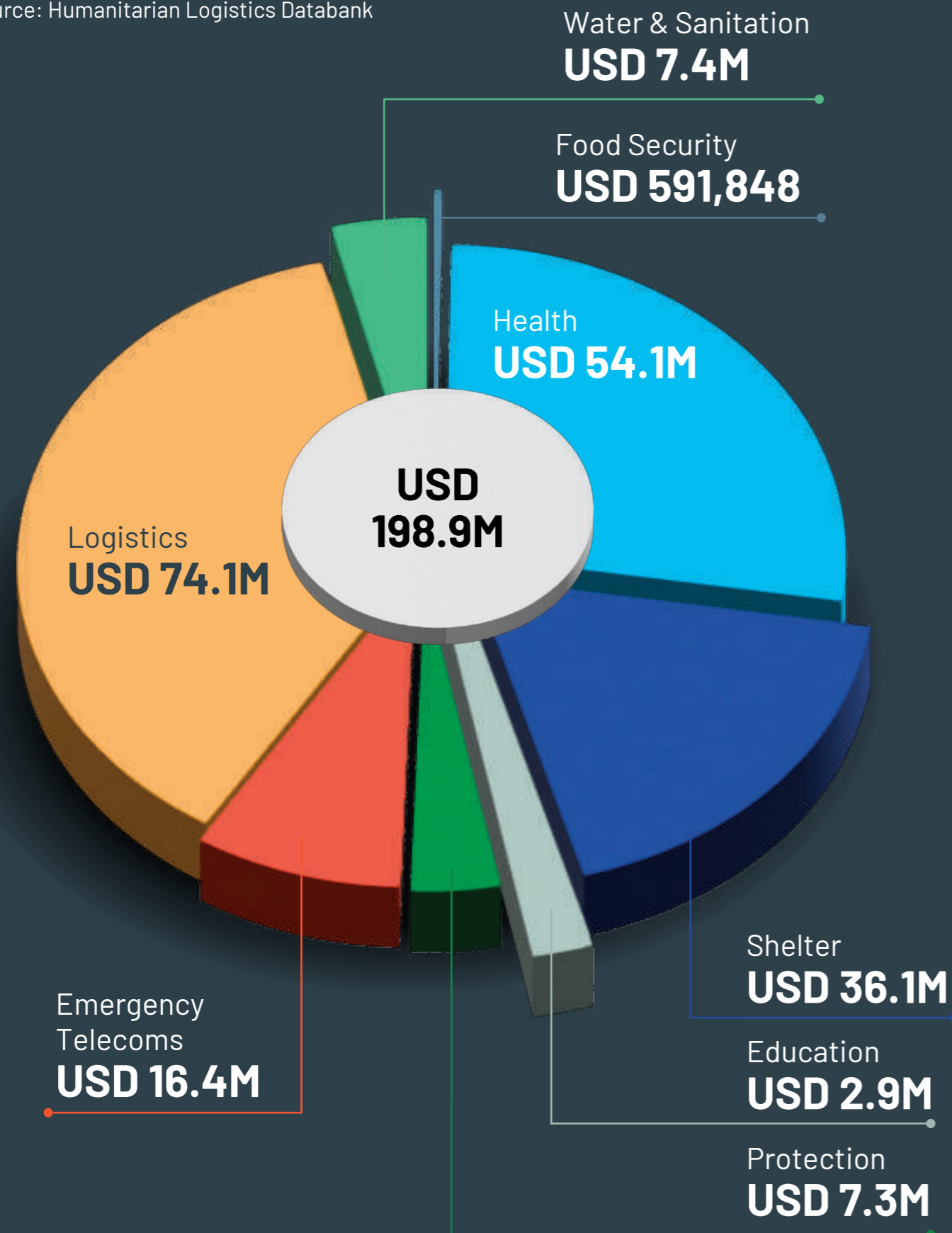


Dispatched Aid in MT



VALUE OF AVAILABLE STOCKS IN 2025

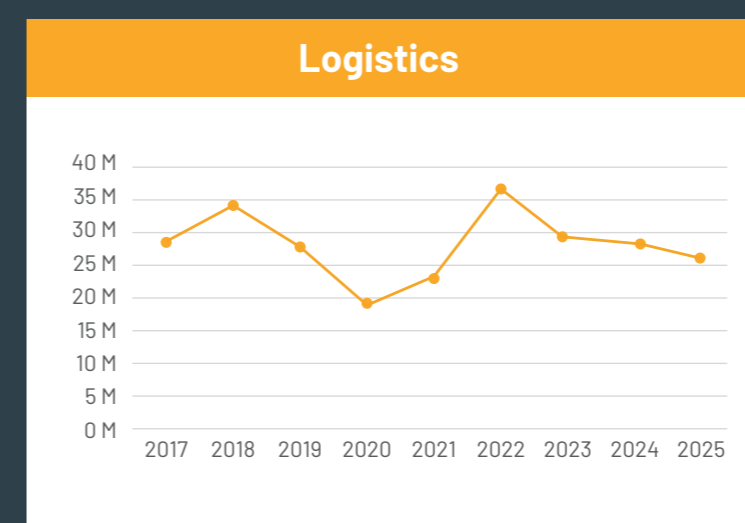
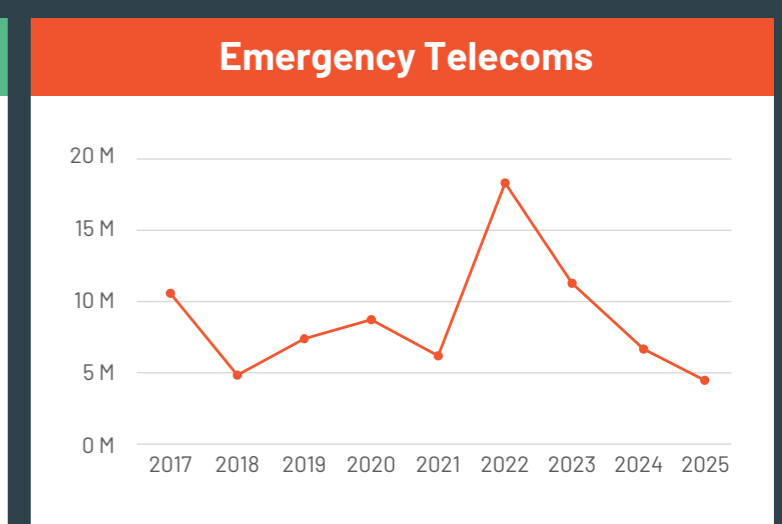
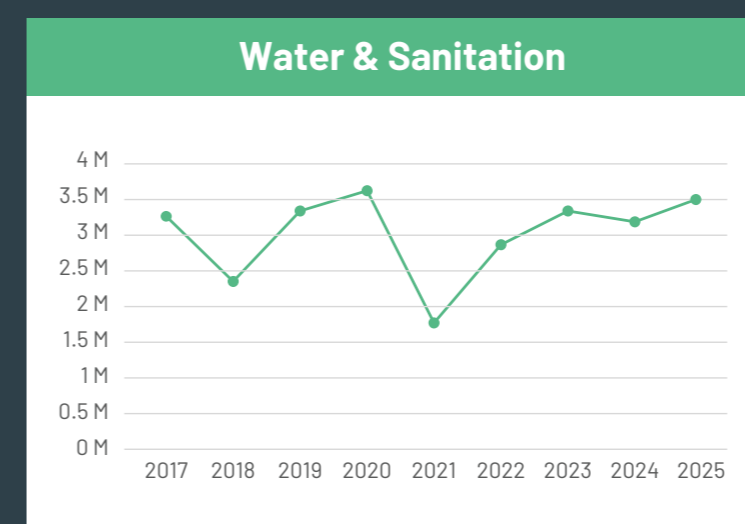
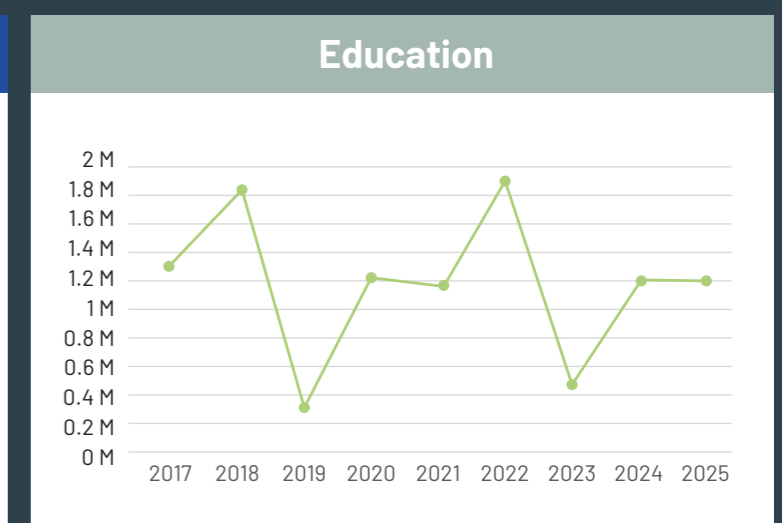
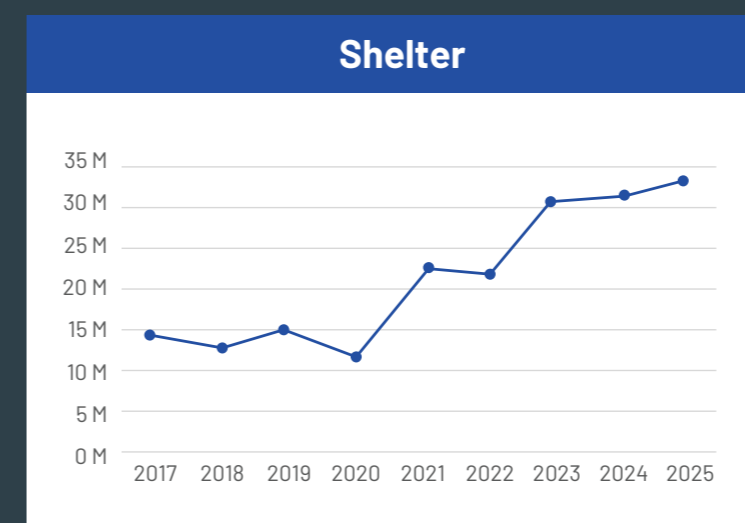
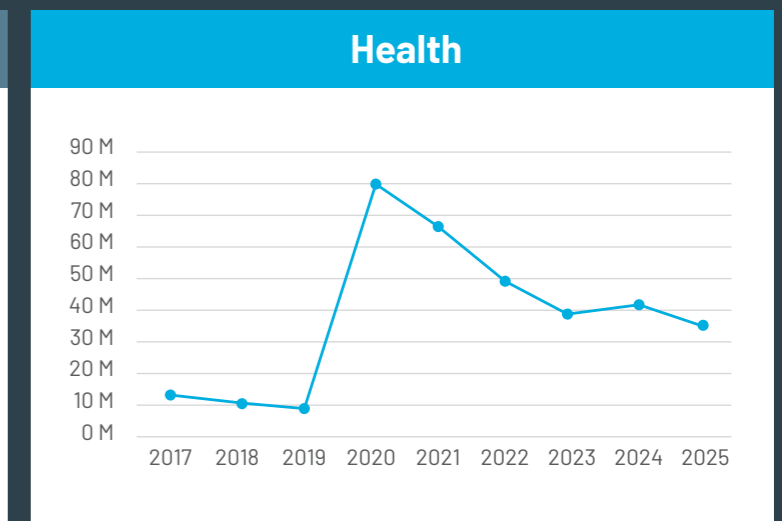
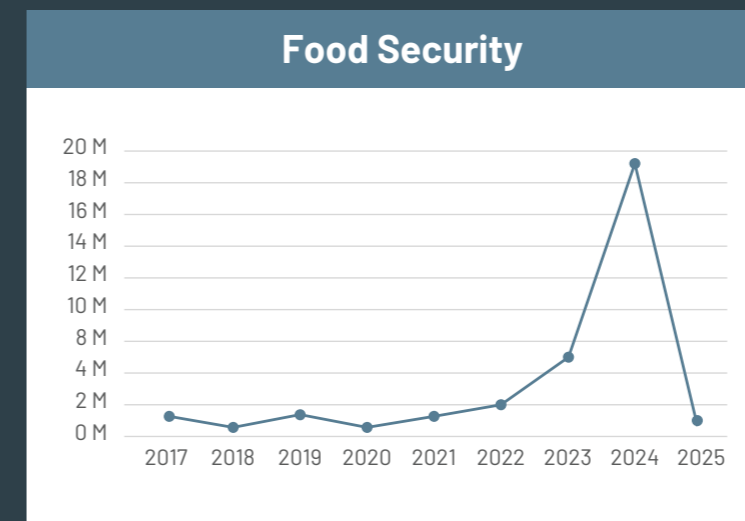
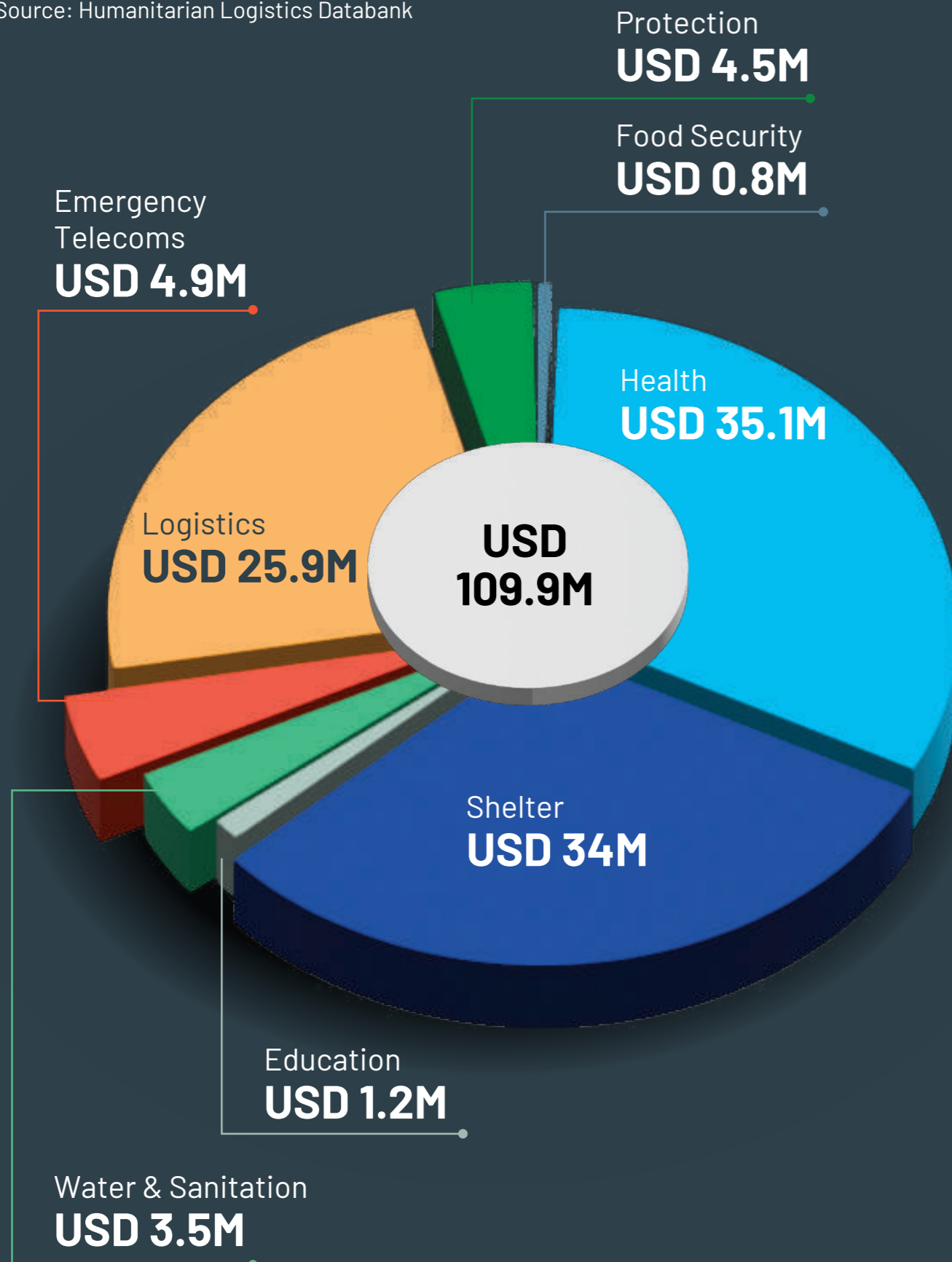
Source: Humanitarian Logistics Databank



Available stocks throughout the years (in USD)

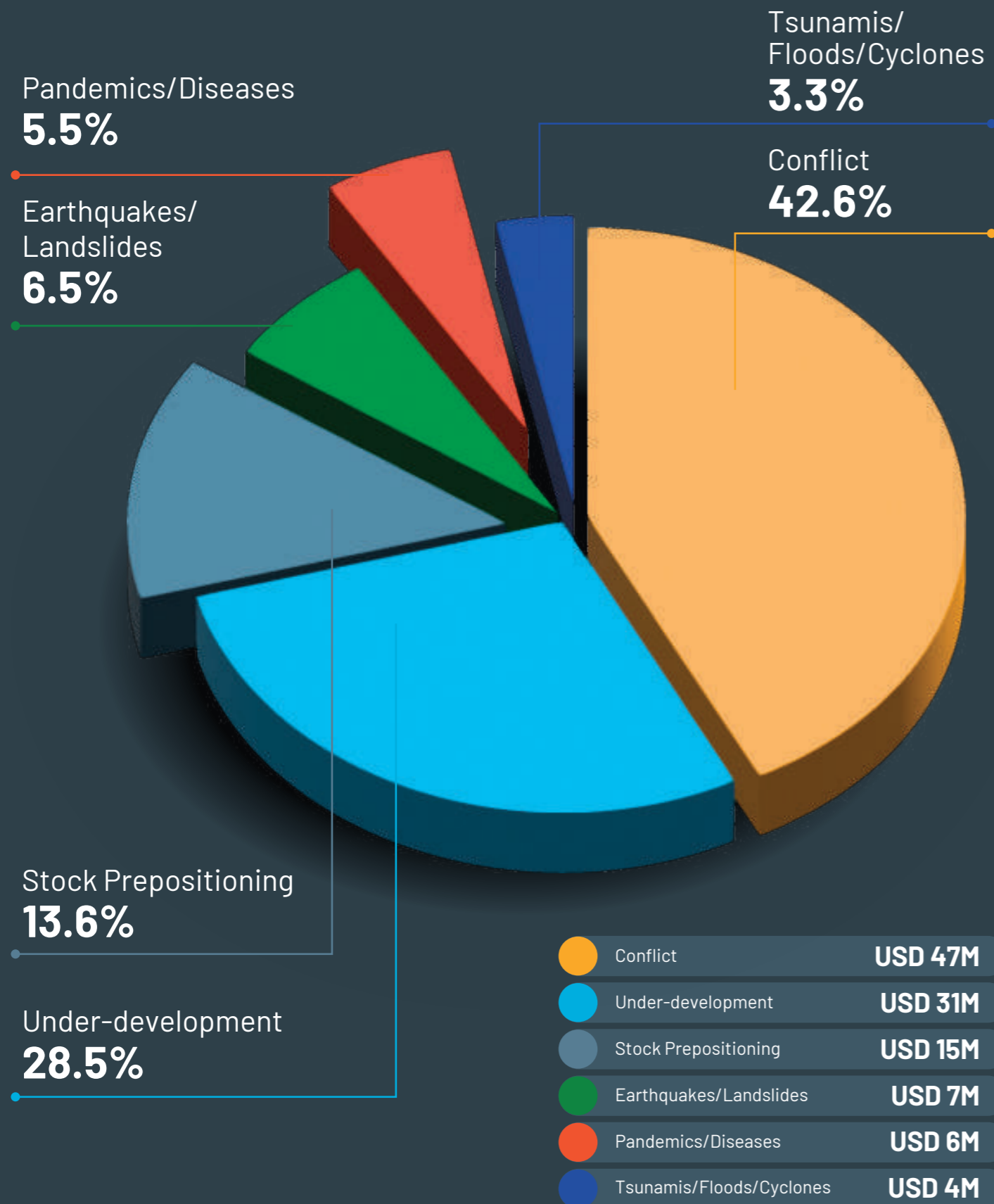
VALUE OF DISPATCHED AID IN 2025

Source: Humanitarian Logistics Databank

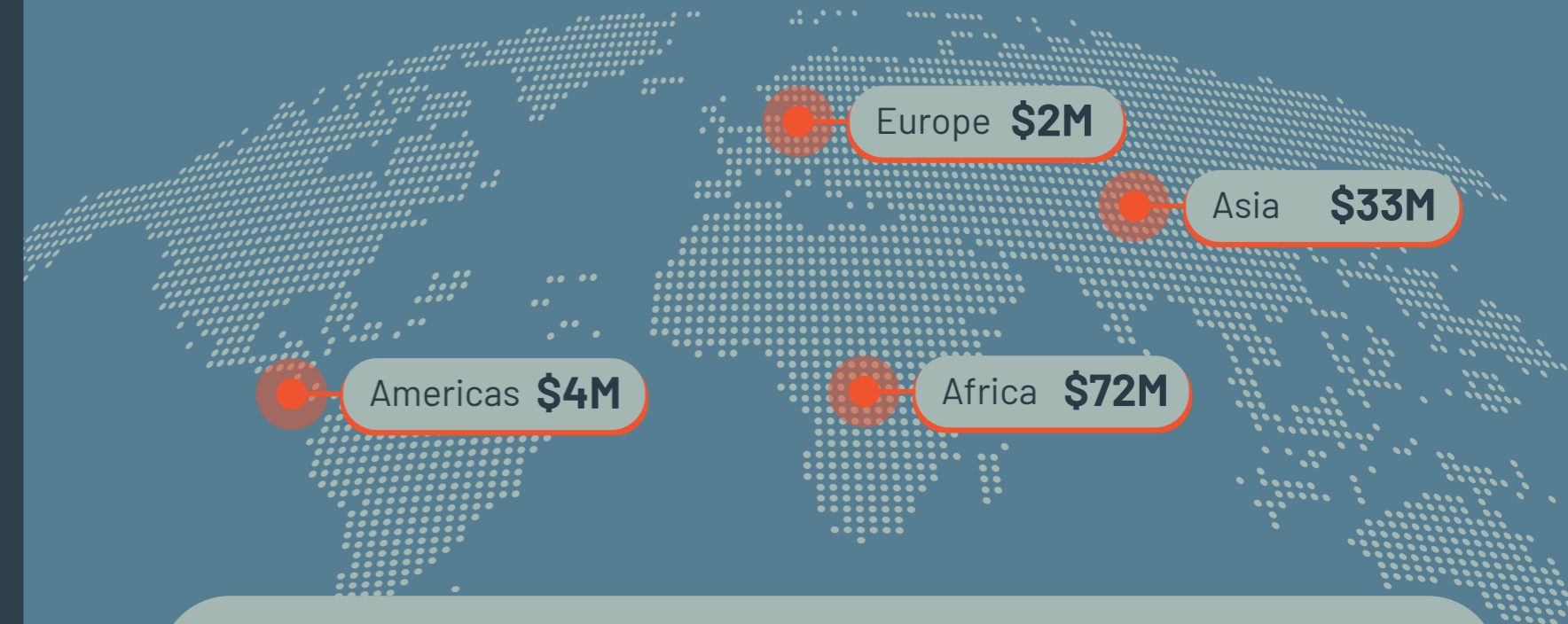


Dispatched Aid throughout the years (in USD)

AID BY EMERGENCY TYPE



DISTRIBUTION BY REGION



Top 10 Recipients

	Egypt (for Gaza)	USD 20.4M		Djibouti	USD 3.2M
	Sudan	USD 12.8M		Cameroon	USD 3.1M
	Kenya	USD 8.1M		Jordan (for Palestinian Territories/ Gaza)	USD 3.1M
	Syria	USD 6.8M		Afghanistan	USD 2.6M
	Myanmar	USD 3.8M			
	Tanzania	USD 3.5M			

Top Sent Product Groups:

Camping / Field Equipment	USD 34M	Safety and Security	USD 9M
Vehicle	USD 23M	Pharmaceutical items	USD 5M
Medical Items	USD 22M		

Together,
we can reshape the global humanitarian landscape, finding new ways to address challenges and build a sustainable future for all.

As part of our mission to create a more resilient global community, we believe in the power of partnerships.

Dubai Humanitarian actively seeks collaboration across industries and sectors to push the boundaries of what's possible in humanitarian aid. By working with governments, businesses, and innovators, we amplify our impact, driving research, fostering technological advancements, and creating platforms for knowledge exchange.

NEW PARTNERSHIPS IN 2025



OUR MEMBERS

HUMANITARIAN ORGANIZATIONS



UN AGENCIES



COMMERCIAL COMPANIES





STORIES



Disaster Response: 2025 Monsoon Floods, Pakistan Solar-Powered Relief in the Face of Crisis



Bondh E Shams is a humanitarian clean-water organization dedicated to delivering rapid, solar-powered water solutions to communities affected by climate change, disasters, and chronic water scarcity globally. Through innovative, off-grid technologies, the organization works to ensure immediate access to safe drinking water while strengthening long-term community resilience.

In mid-August 2025, devastating monsoon floods swept across Pakistan, claiming hundreds of lives and displacing thousands. Buner District was among the hardest hit, recording over 150 fatalities in a single day and leaving entire communities isolated as floodwaters destroyed roads, homes, and water infrastructure.

Bondh E Shams' primary relief effort focused on the deployment of its Mobile Disaster Relief Unit, a solar-powered, on-wheels water purification system designed for rapid response in emergency settings. The unit remained operational for several weeks, delivering safe drinking water to the most severely affected areas of Buner, where needs were

greatest. As conditions evolved, the mobile unit was subsequently redeployed to flood-affected communities in Sialkot and Multan, extending critical support to additional regions facing acute water shortages.

Complementing the mobile response, Bondh E Shams also deployed two OASIS Disaster Units, compact, portable systems commonly referred to as Family Units, in the villages of Pir Baba and Qadir Nagir in Buner. Each unit is capable of filtering up to 20 litres of clean water per hour and is designed to serve clusters of families where centralized water systems are unavailable or non-functional.

Together, these solar-powered solutions provided immediate, life-saving access to safe drinking water, reduced the risk of waterborne disease, and supported community resilience during one of Pakistan's most severe climate-related disasters of 2025.



CCCL: 2025 in the UAE



In recent years, the Children's Cancer Center of Lebanon (CCCL) has become a beacon of hope not only in Lebanon but also across the UAE's humanitarian landscape. As a proud member of Dubai Humanitarian, CCCL's work has been amplified through strategic collaborations and high-impact campaigns that unite communities in the fight against childhood cancer.

In 2025, CCCL was honored with the Best Interactive Campaign award at the Dubai Humanitarian Members General Meeting, recognizing its innovative engagement and fundraising efforts that brought supporters closer to its lifesaving mission. This achievement underscores how the organization leverages community spirit and digital platforms to raise awareness and vital funds.

One of the highlight events in Dubai was the CCCL's Gala in November, which gathered philanthropists, celebrities, and business leaders for an unforgettable evening of generosity.

Beyond galas, CCCL has partnered with entities such as Dubai Marathon, Padel Pro and Battle Cancer Dubai and where fitness-lovers took on physical challenges to raise funds and show solidarity with CCCL's young patients. The campaigns successfully mobilized hundreds of participants, further expanding support flows into CCCL's programs.

These initiatives reflect CCCL's mission – to ensure that no child faces cancer alone and that every family receives the care and compassion it deserves. Through Dubai's vibrant humanitarian ecosystem, CCCL continues to inspire hope and transform lives one initiative at a time.



A Beacon of Hope



In 2025, EFE UAE deepened its impact in preparing young people for the realities of a rapidly evolving labor market through high-quality, skills-driven programs delivered in partnership with leading academic institutions and global employers. Across all initiatives, EFE UAE prioritized equipping youth with practical employability skills, future-ready digital capabilities, and direct exposure to professional environments.

Through the Caterpillar Work Readiness Program, implemented in collaboration with Zayed University, EFE UAE delivered two intensive cohorts totaling over 42 hours of structured training per cohort. Thirty-seven students successfully graduated, strengthening essential competencies including communication, emotional intelligence, workplace success, customer service, and job-search readiness. Participants also advanced their digital skills through curated Microsoft LinkedIn Learning pathways covering AI fundamentals, cybersecurity, and professional development. Building on this foundation, the second cohort completed a six-hour live AI training delivered by professional trainers, providing hands-on insight into high-growth sectors and the practical application of AI in the workplace.

In partnership with LinkedIn, EFE UAE also delivered six "Shape Up Your LinkedIn Profile" sessions in 2025. Through this initiative, more than 800 young people gained LinkedIn Premium access and actionable guidance to strengthen their professional presence and competitiveness in the job market.

EFE UAE also expanded employer engagement through strategic collaborations with Bank of America, Boeing, and AURAK. Job shadow days, structured mentorship, sector-focused digital training, and active participation in career fairs collectively reinforced EFE UAE's mission to bridge education and employment and empower youth to transition confidently into the workforce.



Water, Health, and Life



Refugee Day Project Reception and Integration Program for Refugees in Brazil

The Refugee Day Project is a permanent humanitarian initiative implemented by the FAMBRAS, in cooperation with the International Committee of the Red Cross (ICRC) in Brazil.

dedicated to the reception, protection, and social integration of refugees and migrants in vulnerable situations arriving in Brazil.

The program operates as a multidisciplinary and integrated support platform, providing access to essential primary healthcare services, social assistance, and legal guidance. Its core activities include basic health screenings—such as blood glucose, cholesterol, and blood pressure monitoring—ophthalmologic consultations with the provision of prescription eyeglasses when required, and referrals to Brazil's public healthcare system. All activities are carried out in partnership with specialized institutions, ensuring technical excellence, accountability, and measurable impact on beneficiaries' health and overall well-being.

In response to urgent humanitarian needs and to strengthen food security, the project delivers emergency food assistance, including food baskets, animal protein, and high-nutritional-value items, supporting families during their initial phase of settlement and adaptation.

The initiative also provides comprehensive support for migration regularization, legal counseling, documentation assistance, and referrals to employability, livelihoods, and community integration services through a network of institutional partners. This integrated and rights-based approach addresses immediate humanitarian needs while promoting self-reliance, socioeconomic inclusion, and social cohesion.

Aligned with international humanitarian standards and protection principles, the Refugee Day Project promotes dignity, cultural sensitivity, and sustainable inclusion, enabling refugees in Brazil not only to access protection but also to rebuild their lives with stability, resilience, and hope.

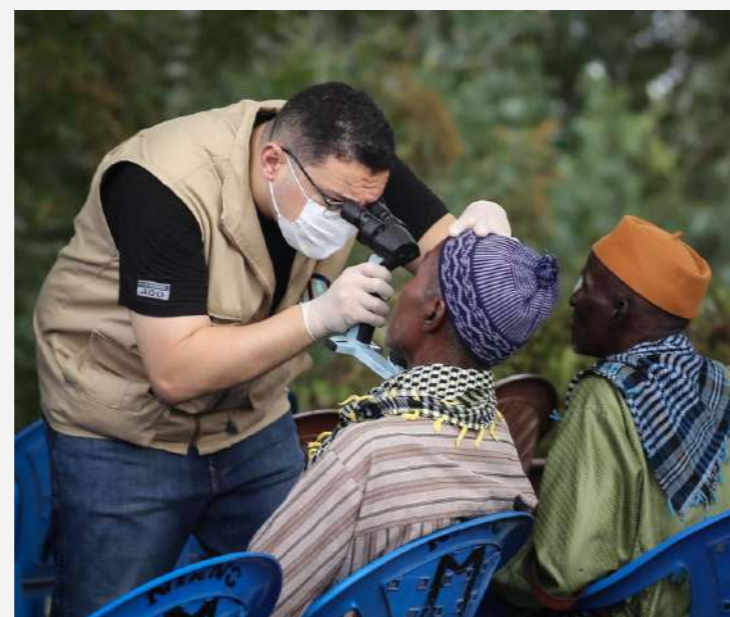


Eye of the World Team



As a member of Dubai Humanitarian since 2016, Eye of the World Team has steadily built a reputation as a trusted humanitarian partner dedicated to advancing high-quality eye care in some of the world's most underserved settings. Throughout this journey, the organization has contributed to redefining how cataract services are delivered in humanitarian contexts—championing quality, sustainability, and local capacity building as core pillars of impact. Building on its pioneering role in addressing the quality gap in cataract care highlighted by the World Health Organization, Eye of the World used 2025 as a year of mission consolidation and strategic strengthening. The team focused on translating its extensive field experience into clearer institutional direction, refined clinical and training models, and more robust operational frameworks. This intentional work strengthened the organization's ability to engage in deeper collaborations and opened pathways to new regions where sustainable eye-care solutions are urgently needed.

During the year, Eye of the World actively contributed to global and regional conversations on innovation, efficiency, and outcome-based performance in humanitarian health, reinforcing its role as a thought leader beyond direct service delivery. These efforts resulted in new partnerships and strategic engagements that position the organization for sustainable, long-term impact. Anchored in sustainability and an unwavering commitment to quality, Eye of the World Team continues to evolve as an institution—focused on building systems, skills, and partnerships that ensure lasting vision care for communities well into the years ahead.



WHO Hub for Global Health Emergencies Logistics



The scale, complexity, and frequency of humanitarian emergencies with severe health consequences dramatically increased throughout 2025 creating unprecedented demands for life saving essential medicines, medical equipment, and health supplies. Driven by biological hazards including epidemics and pandemics of infectious disease, natural disasters such as earthquakes and floods, and societal hazards such as armed conflicts and civil unrest, these health emergencies placed more health workers and people in need of immediate assistance at risk than ever before.

In partnership with Dubai Humanitarian, the WHO Hub for Global Health Emergencies Logistics delivered over USD 25 million in health supplies to 81 countries, serving as a lifeline for those in need of immediate humanitarian medical assistance.

Dominated by the conflict in Israel and the occupied Palestinian Territory and the humanitarian crisis in Sudan, the WHO Hub

delivered 35% and 41% of the value of all health supplies reaching these emergencies respectively since their start in 2023.

Through innovative approaches to supply chain management and operational collaboration with Dubai Humanitarian and other UN partner organizations, WHO saved over USD 6 million in operational costs related to the health emergency responses to Gaza and Sudan. Optimizing the use of limited resources enables WHO to lower the per-patient treatment costs, increase access to essential medicines, and ensure we continue to efficiently and effectively deliver to those in greatest need.



The International Federation of Red Cross and Red Crescent Societies: Local, Everywhere



Communities around the world were placed at great risk throughout 2025 from extreme weather, disasters, communicable and non-communicable diseases, water insecurity, forced displacement, violence and marginalization. Underpinning these hazards were societal threats such as conflict, polarization, and the rise of misinformation and disinformation.

In response, the IFRC worked tirelessly in support the local humanitarian action of its 191 member National Red Cross and Red Crescent Societies and their 17 million volunteers. Together, the IFRC network worked within communities before, during and after crises and disasters, building the lasting resilience that empowers people and strengthens their ability to withstand future shocks.

Among many other crises, the IFRC coordinated and supported large-scale responses to the earthquake in Myanmar and Hurricane Melissa in the Caribbean; enabled the community-based surveillance that helped to stop an outbreak of Ebola in the Democratic Republic of the Congo in its tracks; worked with National Societies and used humanitarian diplomacy to influence better outcomes during complex crises in Syria, and

helped volunteers and staff keep people safe and informed during extreme weather such as heatwaves and wildfires.

And throughout 2025, our Disaster Response Emergency Fund (IFRC-DREF) provided constant support to National Societies responding to the small- and medium-scale disasters that devastate communities often without attracting the attention of the international media and donors.

This community-based work – the IFRC is local, everywhere – will continue despite dramatic changes in the funding landscape and its impact on the international humanitarian sector. This crisis comes at a time when the challenges are growing, and more people than ever are at risk.

In 2026, the IFRC is not stepping back. Through our Renewal process, we aim to channel 75% of our internationally-mobilized resources directly to the national level – where real change happens, nurtured within communities by 17 million local Red Cross and Red Crescent volunteers who are powered by humanity.



IDA Foundation in 2025



As an independent social enterprise IDA Foundation continued its mission to improve equitable access to essential medicines and medical supplies in 2025, delivering impact across multiple regions. Through Project SENI Plus, we collaborated with the Ministry of Health in the Central African Republic providing life saving medicines to mothers and young children across 15 health zones. Funded by the World Bank, this project strengthens primary healthcare services for pregnant women, breastfeeding mothers, and children under five, ensuring vital treatments reach vulnerable communities.

In Botswana, we supported the national response to a health emergency by airlifting 36 tonnes of essential pharmaceuticals and healthcare products within days. Coordinated with the Ministry of Health and our logistics partners, this fast mobilisation reflected strong collaboration and operational expertise. President Duma Boko's visit to our Dubai warehouse underscored the significance of the operation and our commitment to timely, high quality support.

Quality and compliance remained central to our operations. In addition to maintaining ISO 9001 and 14001 certifications, we achieved ISO 13485 certification for medical devices and were recognised as a Great Place to Work. Our regional presence was further enhanced through a new trade licence at Dubai Humanitarian, enabling closer cooperation with regional partners.

Sustainability continued to guide our strategy. We earned an EcoVadis Silver Medal and progressed our carbon reduction efforts by expanding the use of biofuels on selected transport routes. By actively engaging in global health dialogues, we reinforced our commitment to the UN Sustainable Development Goals and to building a healthier, more sustainable world.



President Duma Boko (centre, front) and Vanessa Klaassen, Director Wholesale IDA Foundation (right, front).

International Armored Group

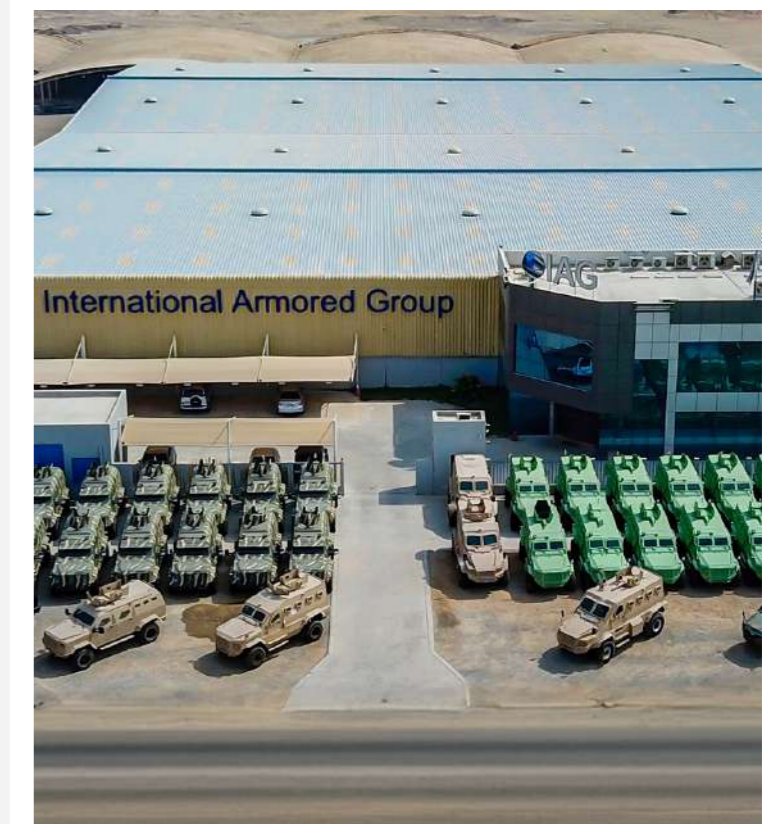


In 2025, International Armored Group (IAG) strengthened its position as a global leader in armored vehicle manufacturing through innovation, operational excellence, and strategic expansion. The year was marked by the successful delivery of advanced armored solutions tailored to military, law enforcement, and commercial clients across multiple regions, reinforcing IAG's reputation for reliability and customization.

A key achievement in 2025 was the enhancement of IAG's engineering and production capabilities, with a strong focus on next-generation protection technologies, including improved ballistic resistance, advanced surveillance systems, and integrated electronic countermeasures. These upgrades enabled IAG to meet increasingly complex operational requirements while maintaining high standards of safety and performance.

IAG also placed significant emphasis on operational efficiency and quality assurance, optimizing manufacturing processes and strengthening supply chain resilience to ensure timely delivery despite global market challenges. Continuous improvements across operations supported scalability while maintaining consistent product quality.

Sustainability, compliance, and adherence to international standards remained central initiatives throughout the year. By the end of 2025, IAG had expanded its market footprint and reinforced long-term partnerships built on trust, innovation, and the delivery of mission-ready armored solutions.



Turning Movement into Meaningful Impact in 2025



In 2025, Gulf for Good continued its mission of transforming adventure, community action, and compassion into tangible support for vulnerable children around the world.

Throughout the year, our community came together through a wide range of initiatives, from mountain challenges and volunteering programmes to grassroots fundraising and seasonal campaigns. These efforts supported children's education, protection, wellbeing, and long-term development across multiple regions, including Madagascar, Nepal, Machu Pichu and more.

One of the most powerful examples of this collective impact was our Shoebox Appeal, which mobilised individuals, families, and partners across the UAE. Hundreds of shoeboxes filled with essential and thoughtful items were prepared and shipped to children in need, reinforcing a simple but powerful message: every child deserves to feel seen, cared for, and remembered.

In parallel, our mountaineering and volunteering challenges continued to grow, allowing participants to push their physical and mental limits while directly funding community-led projects on the ground. These experiences did more than raise funds; they built deep connections between donors, volunteers, and local partners.

Collaboration remained at the heart of everything we did. Working alongside trusted partners and within the Dubai Humanitarian ecosystem enabled us to deliver aid responsibly, transparently, and with dignity.

As we move toward our 25th anniversary in 2026, 2025 stands as a reminder that when people come together with purpose, movement can become hope, and small actions can create lasting change for children and families worldwide.



Light of Tomorrow Project



Building Schools and Empowering Young Minds in Rural Northern parts of Pakistan

Zarin wants to become a pilot. Hussain talks passionately about his dream of becoming a doctor. All 50 enthusiastic students in Jirali Samhani carry hopes of achieving great things one day. Yet their school, a century-old building in dire need of repair, threatens to make those dreams come true. Its roof leaks, walls are cracked, and classrooms lack electricity, water, and furniture. On rainy days, teachers have no choice but to hold lessons outside to protect the children from falling debris and the risk of the roof collapsing. Despite the danger, the students show up every day, walking steep mountain paths, carrying chairs and books from home.

Hope Welfare Trust launched the Light of Tomorrow project to change that reality. The initiative focuses on rebuilding schools into safe, functional spaces where children and teachers can focus on learning instead of survival. By replacing the roof, strengthening the walls, installing solar electricity, and bringing clean water directly to campus, the students finally have a conducive learning environment.

For over a decade, Hope Welfare Trust has supported children and families in Northern Pakistan by restoring school buildings, donating over PKR 11 million as well as investing more than PKR 2 million in books, learning resources, and educational programmes. The organisation also supports orphans and helps families move out of poverty, ensuring that education becomes a real path to opportunity.

The Light of Tomorrow does more than build walls and roofs. It transforms daily struggle into opportunity, protects dreams, and empowers children to pursue them. Just like the children of Jirali Samhani, many other families in Northern Pakistan need support. Hope Welfare Trust is on a mission to reach each of them; whether by building schools, hospitals, water wells, or homes, or by providing medical aid so that hope reaches where it's needed most.



Beyond response RK Group



Building the Future of Humanitarian Operations

2025 marked a defining year for RK Group, shaped by operational growth, sustainability-driven practices across humanitarian supply, logistics, and infrastructure support.

Working alongside UN agencies and international humanitarian partners, RK Group provided integrated solutions designed to improve speed, reliability, and accountability in fragile environments.

Expanding Reach, Deepening Impact

With active operations across the Middle East, Africa, and Europe, RK supported multi-sector humanitarian activities in more than 20 countries, contributing to essential service delivery and life-saving assistance for crisis-affected communities.

Supply & Logistics

Through coordinated procurement and streamlined logistics support – including warehousing hubs in Dubai and Damascus – RK Group enabled efficient delivery across education, shelter, health, hygiene, and nutrition supply streams, reaching over 270,000 individuals through direct annual supply activities.

Infrastructure, WASH & Energy Transformation

RK Group implemented infrastructure and rehabilitation works supporting health facilities, water systems, and renewable energy solutions, reaching over 1.3 million beneficiaries through strategic multi-sector projects. Flagship interventions, including rehabilitation works linked to Water Treatment Plant, reflect the Group's commitment to resilient systems and long-term community stability.

Sustainability as an Operational Practice

By promoting localized production, engaging skilled local labor, and reducing reliance on long-distance transport, RK Group advanced sustainability while supporting early recovery and local economic continuity.

"We have moved beyond delivering aid – we are building systems that last."

Rami Kabalan, President, RK Group

Looking ahead, RK Group remains committed to compliance, innovation, and sustainable operational impact.



TWO EYES CARRYING A DREAM



In the heart of the city of Aden, where the threads of life intertwine between hope and challenge, Aseel lived a silent story, one not told in words, but in a gaze.

Aseel, a twelve-year-old boy, was born with beautiful eyes, but they carried a heavy burden from the very first moment: strabismus, or misaligned vision. This condition was an obstacle that cast its shadow over every detail of his life. Every glance required effort, and every interaction held a hint of caution because he was different from his peers. As the years passed, the hope for a cure turned into a deferred dream due to the lack of financial means for treatment. Yet, Aseel and his family never lost their faith. They kept waiting... waiting for the hand that would reach out to them with help.

Until that hand came, extended through pure humanitarian effort: the Baser International Foundation, which made helping the needy its mission through its initiatives to provide medical aid and free surgeries to patients in need.

And at the Mecca Eye Hospital in the city of Aden—one of the Baser International Foundation's hospitals in Yemen—this medical edifice, which has become a witness to humanitarian giving offered to every needy person, is where Aseel's journey towards light began.

Aseel and his family came, all hopeful for his cure. Aseel entered the operating room, carrying with him years of patience and innocent dreams. The strabismus corrective surgery was precise, but it was laden with hopes and prayers.

After hours of anticipation, Aseel emerged... with a new gaze!

Today, praise be to God, Aseel is on the path to recovery. The gaze that was once blurred has become clear and straight. His eyes no longer look in two different directions; they now come together to see the world in harmony for the first time.

This transformation is not merely a healing of an eye, but a healing of a soul; it is the beginning of a new life in which Aseel sees his future with all clarity and confidence.

Aseel's story is more than just a successful surgery; it is proof that hope never dies and that giving creates miracles.

Aseel's story reminds us that the most beautiful thing we possess as humans is our ability to help one another, to restore the sparkle to an eye and meaning to life. Congratulations, Aseel... a light is reborn.



Combating Childhood Nutrition in Mirpur, Pakistan



In 2025, the Midland Doctors Medical Institute (MDMI) strengthened its commitment to tackling childhood malnutrition in Mirpur, Pakistan through a community-based, data-driven Nutrition Program focused on early identification, timely intervention, and sustainable recovery. Working in close collaboration with local health workers and families, Midland Doctors implemented systematic nutritional screening for infants and young children, enabling early detection of moderate and severe acute malnutrition. Children identified as at risk were enrolled into structured nutrition rehabilitation pathways, combining therapeutic feeding, micronutrient supplementation, and close clinical follow-up.

A core achievement of the program was capacity building. Local healthcare staff and community volunteers were trained in growth monitoring, caregiver counselling, and the recognition of danger signs, ensuring that the program impact extended beyond direct clinical care. Mothers and caregivers were actively engaged through education sessions on infant feeding practices, hygiene, and locally available nutritious foods.

The Nutrition screening program caught at-risk children, demonstrated improved caregiver knowledge and health-seeking behavior, whilst also developing links across educational establishments in the region. Through this initiative, MDMI not only addressed the immediate consequences of malnutrition but also laid the foundations for long-term resilience in child health. The Mirpur nutrition program reflects Midland Doctors mission to deliver compassionate, evidence-based humanitarian healthcare that restores both health and hope to vulnerable communities.



MSF in 2025 in the UAE



Médecins Sans Frontières (MSF) remains committed to supporting humanitarian missions globally while strengthening collaboration in the UAE in 2025, several key initiatives reinforced our engagement and visibility.

First, MSF deepened partnerships with academic institutions through engagement with Mohammed Bin Rashid University of Medicine and Health Sciences (MBRU) university. This effort aims to foster future recruitment opportunities, encourage research collaboration, and develop talent pipelines. By connecting with students and faculty, we seek to promote knowledge exchange and inspire the next generation of humanitarian professionals.

Second, MSF actively participated in DIHAD 2025, the Dubai International Humanitarian Aid & Development Conference. This platform allow and will allow us to showcase our programs, share operational insights, and engage with global stakeholders to explore innovative solutions for humanitarian challenges. DIHAD remains a critical space for dialogue and partnership-building within the sector.

Finally, MSF organized the annual Humanitarian Marathon, promoting health, wellness, and community engagement. Beyond physical activity, the marathon serves as an opportunity to raise awareness about our mission and connect with supporters in a dynamic, inclusive setting.

These initiatives reflect MSF's commitment to collaboration, capacity building, and advocacy, ensuring that our humanitarian values resonate both locally and globally.



Pathfinder International in 2025



In 2025, Pathfinder International worked alongside women and girls in 16 countries to bridge critical gaps in health services, leadership opportunities, and economic resources. This included strengthening services at 12,691 health facilities, averting 2.4 million+ unintended pregnancies, delivering 1.5 million+ child health services, and reaching over 350,000 individuals with critical information on climate and health.

Throughout this work, we've ensured that women and young people are not just the beneficiaries of programs, but architects of solutions. From young women across West Africa raising awareness about the links between climate change and health to women speaking out against early marriage and gender-based violence in Pakistan, we've furthered the transformative power of women's leadership.

In 2025, we launched our boldest initiative yet: Women&Co, our new social innovation platform designed to accelerate women-led solutions and businesses. This is a fundamental shift in how we approach our work. We're moving beyond traditional donor-dependent models to create ecosystems where women's innovations can thrive independently.

Women&Co's first solution, FemVive, launched in Kenya. FemVive enables women to earn an income by selling health and wellness products within their social networks, with access to an online platform. The inaugural cohort of 50 women was trained in November, and the network is designed to grow steadily as demand expands, furthering women's health and livelihoods through a sustainable business model.

Pathfinder is well positioned to continue delivering impact in a changing global health and development landscape, with women not only as beneficiaries but as leaders of the solutions themselves.



Rahma Worldwide in 2025



In 2025, Rahma Worldwide Aid & development continued its humanitarian mission with unwavering commitment during one of the most challenging years for vulnerable communities worldwide. From Gaza and Syria to Yemen and Africa, Rahma stood at the frontlines, delivering aid where it was needed most and restoring hope amid crisis.

Our teams responded rapidly to escalating emergencies and protracted conflicts, providing life-saving assistance in food security, shelter, medical care, and access to clean water. In Gaza, despite extreme risks and operational constraints, Rahma carried out critical medical missions that saved thousands of lives and significantly reduced surgical waiting times—demonstrating our steadfast commitment to humanity under fire.

Beyond emergency relief, Rahma invested in long-term impact through orphan sponsorships, education initiatives, and major seasonal campaigns such as Ramadan and Qurbani, reaching thousands of beneficiaries while reinforcing dignity, compassion, and solidarity.

Sustainability remained central to our approach. Through development projects such as humanitarian bakeries and other livelihood-focused initiatives, we addressed immediate needs while empowering communities with durable solutions and pathways to self-reliance.

In 2025, our impact was measured not only in numbers, but in lives restored, families supported, and futures rebuilt—reflecting Rahma Worldwide's enduring belief in action-driven compassion.



Delivering Life Through Floodwaters



When floods swept through vast parts of Pakistan, they didn't just wash away homes and roads, they cut off the 6 million affectees from basic healthcare at the moment they needed it most. In response, Indus Hospital & Health Network (IHHN) mobilised rapidly, taking lifesaving medical care directly to flood-affected populations through an extensive flood relief campaign.

Across 20 districts, IHHN established 945 medical camps including IHHN's mobile initiative - Maternal Health on Wheels, treating 180,323 patients and conducting 25,044 laboratory investigations. These camps became lifelines for families stranded by rising waters, poverty, and the collapse of local health infrastructure.

For Khalida Bibi, a 19-year-old expectant mother in Alipur, the crisis was deeply personal. Surrounded by floodwaters and cut off from hospitals, she feared she would have nowhere to give birth. "I had no idea how I would give birth," she said quietly. "The nearest hospital was an hour-long journey, and the roads were washed away."

In that moment of fear, IHHN's Maternal Health Clinic on Wheels reached her village. Inside the mobile clinic, Khalida found skilled medical care, safety, and reassurance. Against the odds, she delivered a healthy baby boy. "We are satisfied and thankful for the care we received," she shared. "May you stay blessed."

Stories like Khalida's reflect the heart of IHHN's flood response: reaching people where they are, restoring dignity in crisis, and ensuring that even in disaster, no life is left behind.



Where children go, Room to Read books follow



Inspired by “She Creates Change”, bravery blossoms at a primary school in Malawi

Rose, Grade 3, and her sister Faida, Grade 7, walked hand in hand along the dusty paths of their village after school. Along the way, Faida shared lessons from her Room to Read life skills club and stories from She Creates Change, passing on messages of confidence and courage that quietly took root in Rose’s young heart.

Faida told her about Keya, who drew strength from the leopard’s fearlessness, resilience and determination to report abuse, even when her family urged her to stay silent. She shared Yashika’s story too, a girl who stood up to bullies on her walk to school and encouraged others to do the same.

Rose listened closely, unaware that these lessons would soon be tested. One evening, she was sent to buy drinks from a nearby shop. The errand turned frightening when the shop owner grabbed her hand and made sexually explicit suggestions. In that moment, Rose remembered Keya and Yashika. Drawing strength from their stories, she bit the man’s hand, broke free and ran home.

The sisters took action together. They reported the incident to their parents, informed their Room to Read educator, and approached the village chief. The shop owner was penalized according to village rules. A community-wide meeting followed, where the chief spoke about the importance of preventing abuse.

This is the power of knowledge, storytelling and life skills. Change begins with one voice, one story and one act of bravery, inspiring others to stand up for their rights, their safety and their futures.



SKMT in 2025



In 2025, Shaukat Khanum Memorial Trust (SKMT) marked two key milestones: 31 years of service at Shaukat Khanum Memorial Cancer Hospital and Research Centre (SKMCH&RC), Lahore, and 10 years of operations in Peshawar. These milestones reflect the Trust’s enduring commitment to providing world-class cancer care to all patients, regardless of their ability to pay. Each year, over 75% of patients receive treatment free of charge.

With continued donor support, SKMT expanded and strengthened clinical services. In Lahore, a 41-bed Acute Medical Unit enhanced emergency and acute care capacity, while the Breast Care Nurse Navigator Service further advanced patient-centred care by supporting patients throughout their treatment journey. In Peshawar, additional inpatient rooms expanded access for patients from Khyber Pakhtunkhwa and neighbouring areas.

During the year, SKMT’s hospitals in Lahore and Peshawar, together with the Karachi Diagnostic Centre & Clinic, successfully renewed Joint Commission International (JCI) accreditation, reaffirming compliance with globally recognised standards of quality and patient safety.

Across its facilities, SKMT delivered extensive cancer care, recording 392,044 outpatient visits, 91,036 radiation therapy sessions, 87,580 chemotherapy sessions, 19,721 surgical procedures, and 65 bone marrow transplants. Financially, the Trust provided Rs. 20 billion worth of free or subsidised treatment, with half funded through Zakat under Shariah-compliant management.

As construction progressed on SKMT’s third and largest cancer hospital in Karachi, scheduled for inauguration in December 2026, the Trust remained focused on its mission to deliver hope through holistic, world-class cancer care.

Royal Commonwealth Society for the Blind (Sightsavers)



During 2025, Royal Commonwealth Society for the Blind (Sightsavers) strengthened its commitment to transforming lives through high-impact programmes in eye health, neglected tropical diseases (NTDs), inclusive education, economic empowerment, and social inclusion across Africa and Asia. All activities were delivered in close collaboration with national governments, local NGOs and CSOs, and international partners, and aligned with country priorities and regulatory frameworks.

In eye health, Sightsavers delivered large-scale urban and rural programmes in countries including India, Nigeria, Kenya, Malawi, and Uganda, expanding access to vision correction and affordable eyeglasses. Targeted investments in child eye health, diabetic retinopathy, cataract services, and low-vision support improved service quality and reach, particularly for underserved communities.

Progress toward NTD elimination remained a core focus. In 2025, Sightsavers supported national programmes addressing trachoma, onchocerciasis, lymphatic filariasis, and schistosomiasis across multiple endemic countries through mass drug administration, surveillance, environmental improvements, operational research, and health-system strengthening.

Sightsavers also continued its role as a coordinating partner of the Reaching the Last Mile Fund, working with Ministries of Health in 12 African countries to advance elimination of onchocerciasis and lymphatic filariasis, with support from major international donors.

Beyond health, inclusive education, disability rights, social inclusion, climate resilience, and inclusive employment initiatives were expanded, reinforcing Sightsavers’ commitment to sustainable, system-level change.

Overall, in 2025, Sightsavers demonstrated sustained ability to deliver high-impact, integrated programmes aligned with national health priorities and global development goals. Strengthened partnerships with governments, civil society, and local organizations positioned programmes for long-term sustainability and measurable impact.



UNICEF Gulf at Dubai Future Forum on the World Children's Day



What might childhood feel like in 2050?

At the world's largest gathering on the future, UNICEF brought the conversation back to where all futures begin: with children.

On World Children's Day 2025, UNICEF activations at Dubai Future Forum (DFF) brought children's rights, voices, and wellbeing into global future-shaping dialogues, reminding decision-makers that building a better future begins with investing in the next generation. This event was hosted by the Dubai Future Foundation at the Museum of the Future.

Launch of the Future Child Persona Playbook

During the Forum, UNICEF introduced the Future Child Persona Playbook – a groundbreaking tool that transforms lived experience into insight, empathy, and real action. This toolkit aims at making complex scenarios tangible through six future child personas – each representing a different region of the world. These personas were co-created by 15 Youth Foresight

Fellows from five countries who explored how children's lives, learning, and play might evolve by 2050, ensuring futures are built with young people, not just for them.

The Playbook helps policymakers design with children, not for them, youth bring their visions into long-term decision-making, leaders build more inclusive, fair, child-centered futures.

The personas came to life during the Future Child Persona Exhibit at the Forum, where the audience were able to interact with the AI-powered personas and learn more about the state of the children of the world.

This event was a message to global experts and policymakers that children and young people are not spectators. They are partners – and the future must be built with them, not around them.



Making Safe Births Possible in Yemen



Training helps midwife restore hope for mother and baby

For a midwife working under challenging conditions, where delays in care can cost lives, the ability to diagnose pregnancy complications and act early is transformative. International Medical Corps is improving the safety of childbirth in one of Yemen's most underserved communities—one training session, one scan and one safe birth at a time.

Fariha Abdo, a pregnant woman in her second trimester, had not felt fetal movement for two weeks, yet the fear of bad news kept her from seeking care. Feryal, a midwife who had recently attended a training session provided by International Medical Corps, drew on the knowledge she had gained to use a portable handheld ultrasound device that confirmed fetal viability and reassured Fariha that her baby was alive. This moment did more than provide medical clarity—it restored a mother's hope and renewed her confidence in seeking timely care.

International Medical Corps has worked in Yemen since 2012, providing healthcare, nutrition, protection, and water, sanitation and hygiene services. And, as it does in some 30 countries around the world, the humanitarian organization provides training to health providers and community members that helps people move from relief to self-reliance.

In Yemen, Feryal participated in a training of trainers for gynecologists, obstetricians and midwives, a continuation of the training program that the organization launched in Dubai Humanitarian City in April 2025. Since then, International Medical Corps has trained about 200 healthcare professionals in the country, enhancing reproductive healthcare in the country and improving health outcomes for mothers and babies.



LIFE for Relief and Development



Life for Relief and Development (LIFE) USA in 2025: Humanity, Delivered

In 2025, Life for Relief and Development (LIFE) marked 33 years of humanitarian service, continuing its commitment to protect dignity and save lives amid escalating global crises. As conflict, displacement, and climate-related disasters intensified, LIFE expanded its reach across some of the world's most vulnerable communities.

Nearly 6 million meals were delivered worldwide in a single month during Ramadan. Fresh Udhiyah meat was given to more than 445,495 people, while support reached over 13,000 orphaned children across 22 countries. Education programs benefited more than 24,000 students, including 900 children attending daily tent-based classrooms in Gaza, where formal schools remain inaccessible. Globally, 12,512 children received backpacks and school supplies, restoring confidence and continuity in learning.

Access to healthcare expanded through medical aid delivered to ten countries, including 15,750 free medical checkups in Mali, treatment for 4,000 Rohingya refugees in Bangladesh, and specialized cancer care for patients in Syria. Clean water was secured through the construction of 131 new water wells, while emergency food, shelter, and medical assistance reached families across Africa, Asia, and the Middle East in response to earthquakes and floods.

The achievements of LIFE in 2025 reflect a global community united by compassion and action, the same values that the Dubai Humanitarian Award honors. It is through these values and collective efforts that we nurture dignity, possibility, and resilience in every corner of the world.



The story of Dhaif



Amani survived a lifetime of war and instability to at last reach the moment she had prayed for her whole life: holding her child in her arms for the first time. It didn't go at all as planned. Her baby, Dhaif, had a cleft. When she put him to her breast, the milk choked him. When she brought him home, he cried with hunger all day and night; he was wasting away before her eyes.

But she and her husband had spent their whole lives learning resilience. Over many sleepless nights, they found ways to feed Dhaif. They made sure he grew up surrounded by people who loved him. Dhaif first experienced stigma on his first day of school. The bullying was swift and merciless. It got so bad his parents had to hide all the mirrors in the house because Dhaif couldn't pass one without crying.

Years passed this way. Then, shortly after Dhaif turned nine, his uncle Araf called. He had just spotted an advertisement for free cleft surgeries at a local hospital. Dhaif traveled the four hours to Araf's that very day.

A few days later, he received his free cleft surgery, thanks to Smile Train. Today, two years later, Dhaif smiles in the mirror each morning, then meets his many friends at school. He is thriving in class. He and his family will never forget how the kindness of Smile Train's donors saved his life. They are committed to paying it forward.



TCF: Access to Education



The Citizens Foundation (TCF) believes that access to quality education can transform a child's future. One powerful example is Kainat Ansari, a TCF alumna from Orangi Town, whose journey began in a TCF classroom and led her to acceptance at the Harvard Graduate School of Education.

Kainat's first visit to a TCF school left a lasting mark. She recalls, "When I entered a TCF school for the first time, I saw girls my age playing badminton. That image stayed with me – it was the moment I insisted my parents get me admitted there too." She had accompanied her father for her brother's admission, but what she witnessed – confident girls at play, shelves of books, and vibrant classrooms – sparked a sense of belonging. When she earned her place, she worked tirelessly to catch up and soon rose to the top of her class.

Looking back, Kainat reflects, "One day, as a kid, you're wondering if you will ever go to school. Next thing you know, you are packing your bags to go to Harvard! Coming from Orangi – a slum – women like me are told places like Harvard aren't for us." Her story highlights how early opportunity reshapes what children believe is possible.

TCF operates schools in Pakistan's urban slums and rural areas. With 2,261 school units, 320,000 students, and an all-female faculty of 16,500, TCF continues to transform lives.

Kainat's journey proves what belief, perseverance, and opportunity – rooted in a TCF classroom – can achieve.



Advancing humanitarian action through purpose-driven partnerships



In 2025, the partnership between UNHCR, the UN Refugee Agency, and Dubai Humanitarian (DXBH) continued to advance rapid and effective emergency response, while fostering greater awareness through direct engagement with the public across Dubai.

Through the support and facilitation of DXBH, UNHCR strengthened its engagement with the public by organizing Face-to-Face (F2F) fundraising activities across Dubai, reinforcing a culture of giving. By engaging directly with the public through dialogue and storytelling, F2F deepens their understanding of UNHCR's work, builds trust, and transforms solidarity into informed, long-term support. This approach empowers individuals through human connection and the sense of shared responsibility, and inspires them to step up and fulfil their role in collective humanitarian action, to assist displaced communities.

At the operational level, DXBH extended its vital logistical support by hosting UNHCR's Global Stockpile in Dubai, a hub that ensures rapid delivery of life-saving relief items, such as family tents, blankets, jerry cans, solar lamps, and other essentials, within hours of an emergency. In 2025, the Global Stockpile

expanded its warehouse capacity by an additional 1,000 square meters generously provided by DXBH at no cost, bringing the total to 24,196 square meters. This support enables UNHCR to maintain sufficient stocks to assist up to 772,000 people, strengthening global emergency preparedness despite growing humanitarian needs and funding constraints.

From Dubai, UNHCR dispatched 357 large cargo containers in 2025, reaching around 116,000 displaced families across emergencies in Myanmar, Afghanistan, Sudan, Chad, Syria, Yemen, and beyond.

Together, UNHCR and Dubai Humanitarian demonstrate how purpose driven partnerships turn shared commitment into tangible impact- accelerating aid delivery, reinforcing hope, and laying the foundation to extend that impact even further in 2026.



Livelihood Innovations



During 2025, the LM International office oversaw a series of project activities in Yemen focused on livelihood innovations for women and under-represented groups. Project activities reached a total of 17,985 men, women, and children in Yemen.

Despite the availability of plots in front of their homes, the potential of kitchen gardens for village families has previously been overlooked. This all changed when the principles and techniques of kitchen gardening were introduced, and women were taught how to prepare, plant, and maintain their gardens. With a supply of seeds, tools, and regular follow-up support, these previously unused plots began to transform into thriving green spaces. To the delight of the participants, their vegetables are now flourishing and providing daily fresh produce to the family table. Some women share their crop with their neighbors, while others sell the surplus to create additional income streams.

LM International conducted 7,000 kilometers of field testing in Yemen with a new EV conversion kit charged exclusively by solar energy. Designed and manufactured in UAE, this conversion kit allows existing village vehicles like the Toyota Hilux to be converted by local mechanics from ICE to EV in just 32 hours. "My trip with the Solar EV was like a dream and I hope to be able to convert my car in the future", said Zaid Abdullah, a local village driver. The Solar EV system is finally giving rural communities access to affordable, dependable transport, while improving their resilience and ability to address climate change.



'MATW Project' Impact Snapshot – 2025



The year 2025 represented a defining chapter in MATW Project humanitarian mission. Faced with escalating conflict, displacement, and natural disasters, MATW Project expanded its response while maintaining excellence, accountability, and faith-centered service.

In Gaza, MATW Project sustained uninterrupted operations throughout the year, managing six warehouses and deploying more than 300 relief trucks. Major initiatives included the 1 Million Meals campaign, the ongoing 100,000 Weekend Meals initiative, large-scale water distribution, hospital support, winter relief, and long-term projects such as a solar-powered water well. MATW Project also provided 167 prosthetic limbs and supported over 15,000 orphans with comprehensive care.

Globally, MATW Project responded swiftly to major emergencies, including the Afghanistan earthquake, floods in Pakistan and Bangladesh, and the Sudan crisis, delivering food, clean water, medical aid, shelter, and protection to displaced families and refugees.

Healthcare remained a core focus. Through Project Noor, more than 4,000 individuals regained their sight, while Special Cases funding enabled life-saving medical interventions across Egypt, Syria, Lebanon and Gaza.

Sadaqah Jariyah initiatives continued to expand, with hundreds of Masjids and water wells constructed across Africa and Asia. Significant progress was also made on long-term orphanage and medical center projects in Lebanon, Togo, and Afghanistan.

Collectively, these achievements reflect MATW Project's commitment to saving lives, restoring dignity, and building sustainable futures for the Ummah.



Deaf Reach



Deaf Reach, a program of Family Educational Services Foundation (FESF), empowers the Deaf community across Pakistan through education, skills training, employment, and advocacy. In 2025, we advanced this mission with historic growth.

Expanding Our National Footprint

In November, we inaugurated the Deaf Reach Center of Excellence in Nowshera, Khyber Pakhtunkhwa (KP), the first school for deaf children in the region, and expanding our national network to 9 major hub schools, each with upwards of 300 deaf students. The new campus delivers quality education and provides teacher training to build capacity in deaf ed programs in the Northern areas of Pakistan.

We also signed a memorandum of understanding for a new Center of Excellence in Quetta, Baluchistan opening in April 2026; it will be the largest school for deaf children in the province. Additionally, we launched 50 Deaf Reach Satellite Schools in remote and underserved areas. This initiative gives deaf children their first access to education and contributes to building one of the largest Deaf Education networks in Asia.

Academic Excellence

Aqsa and Zareen, 17-year old Deaf Reach students from rural Sindh secured the top two positions in the Government Board exams, outperforming 2,000 mainstream students. In Sukkur, Sindh 21 Deaf Reach students were recognized among the highest performers out of more than 96,000 candidates.

We are expanding opportunities for the Deaf community in Pakistan to ensure that no deaf child is without access to literacy and learning.



Food Banking Regional Network



FBRN is excited to expand support for vulnerable individuals each year. Our mission uplifts lives through protection, support, & empowerment, alongside monthly feeding boxes & seasonal food distributions.

We prioritize the health and well-being of our beneficiaries through initiatives through Cure Banks & Clothing Banks, enhancing quality of life. This report highlights our 2025 achievements, reflecting our commitment to resilience & dignity. Inspired by there, we remain dedicated to improving their lives.

United with our network of food banks and partners, we are proud to support those in need and look forward to making a greater impact!

- Providing monthly feeding boxes to 199M people in 67 countries
- Seasonal feeding boxes reached 242 million beneficiaries across 67 countries
- This achievement was made possible by our networks in 67 countries: 268K NGOs
- A total of 886K individuals volunteered in 67 countries
- 592K households were created to sustainably support 4.7M people
- FBRN served 277M beneficiaries in 52 countries
- FBRN saved 174M meals monthly to assist more beneficiaries in 121 countries
- The Cure Banks provided medical supplies to 77M beneficiaries in 23 countries
- The Clothing Banks supplied clothes to 92M beneficiaries in 27 countries

